Share the mural

R Export the mural

Share a view link to the mural with stakeholders to keep

Export a copy of the mural as a PNG or PDF to attach to

Customer experience journey map

obstacles for an experience.

Open the template ->

Understand customer needs, motivations, and

Strengths, weaknesses, opportunities & threats

Identify strengths, weaknesses, opportunities,

and threats (SWOT) to develop a plan. Open the template ->

emails, include in slides, or save in your drive.

Strategy blueprint Define the components of a new idea or

strategy. Open the template ->

them in the loop about the outcomes of the session.