

Ideation Phase
Define the Problem Statements

Date	17 September 2022
Team ID	PNT2022TMID26706
Project Name	Project – Smart Solutions for Railways
Maximum Marks	2 Marks

Customer Problem Statement Template:

I am a traveler	I'm trying to Trying to book a train ticket	But It takes time to book a ticket	Because tickets booking platform is not organized and not good enough to make traveling hassle free	Which makes me feel frustrated and displeased
I am a worker	I'm trying to Trying to book a train ticket	But there is long queue and takes time to book a ticket	Because There are so many people traveling everyday standing in a queue	Which makes me feel disgruntled