

Customer Jouney Map

Prasanna Kumar A Joshua Isaac Raj J Rampraveen S Ramkumar M Team Id: PNT2022TMID20053 Project: Personal Expense Tracker As you add steps to the experience, move each these "Five Es" the left or right depending on the scenario you are documenting.

Finds						
## And the form prometty reprint and the first and the fir		Entice How does someone initially become aware	What do people experience as they	Engage In the core moments in the process, what	Exit What do people typically experience	Extend What happens after the
We desired our contract reacher of the second of the secon	What does the person (or group)	their budgeting plans expenses continiously Track their expenses according to their expenses continiously sign in and monitor the expenses	Did it satisfy their need Input their expenses basic requirements financial descriptions Prepare their Own Customer descriptions	respect to current expenses Notify on daily,weekly,monthly and per year limits. Getails are end get an analysis of their expenditure in	Every reports weekly or monthly can be stay behind the saved	can get an better idea to get more
As can be required in promoting protein for the processing and the processing of the procesing of the processing of the processing of the processing of the	What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or	register themselves with required details To input their	steps ahead in the proces Cross verify with	Notification are received in a real are received from	it wether they are	Money is saved
What steps does a typical person individually or occling? Negative moments What steps does a typical person Individually containing any office or occling? Negative moments What steps does a typical person Individually containing any office or occling? Negative moments What steps does a typical person Individually containing any office or occling? Areas of opportunity How might we make each step a Proceeding or occling any office or occling any occlination and occling any occlination and occlinati	At each step, what is a person's primary goal or motivation?		Help me to feel confident after reading tutoial Help me to confident about verification processes	Help me when overspending occurs Help me to avoid unnecessary transactions	Help me to make confident decisions on the basis of the reports	
What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming? When professive a service of possession find frustrating confusing, angering, costly, or time-consuming? Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested? Prancial blance Introducts Introduc	What steps does a typical person find enjoyable, productive, fun,		Delightfulness on knowing the work process	Happy on avoiding unnecessary transactions	Delighful on seeing the report results efficiency	
How might we make each step better? What ideas do we have? What have others suggested? How might we make each step interface by increasing interactions Financial Balance Financial Balance Financial Balance Financial Balance Forequentialy Fast Flow interface by increasing interactions Fast Flow interface Customers facing in	What steps does a typical person find frustrating, confusing, angering,		Forget to update expenses	Checking bank transactions		Finding difficulties in reducing expenses
	How might we make each step	Updating Frequentialy Financial Balance	Improving the interface by increasing interactions	Improving security with email messages	unnecessary expenses aurtomatically solving problems Customers facing in	Fast Flow interface