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1. CUSTOMER SEGMENT(S)

Common people earning and managing their life financially.

People owing or running a business.

6. CUSTOMER LIMITATIONS EG. BUDGET, DEVICES

High security to credentials not available.

No good customer support and real-time tracking of un-tracked expenses.

No graphical representation of expenses.

5. AVAILABLE SOLUTIONS PLUSES & MINUSES

Best tracking of expenses but manual entry for the expenses is needed.

Less security to entered credentials and lowperformance. No good customer support and user-interface

2. PROBLEMS / PAINS + ITS FREQUENCY

- No real-time tracking of expenses
- Less security and customer support
- No graphical representation of expenses
- Real-time notification for un-tracked expenses is not available

9. PROBLEM ROOT / CAUSE

- Not linking financial accounts to the application due to security reasons
- Less focus on user-interface and customer support team
- Real-time tracking is difficult for physical mode of payment

7. BEHAVIOR + ITS INTENSITY

- Most often these issues occur
- Mediately occurring issue
- Issue is not a game-changer
- Highly occurring issue for all customers

3. TRIGGERS TO ACT

Want a healthier and a stable financial life? Then why not to use a Personal Expense Tracker!

4. EMOTIONS BEFORE / AFTER

Stressed time in managing expenses.

Easy and efficient method to tackle and manage important expenses with at most security

10. YOUR SOLUTION

A complete application that uses major details of the user that is related to the financial life with high security and real-time tracking of expenses done by the user. To provide a visual representation of expense and notify user for un-tracked expenses with good customer support.

8. CHANNELS of BEHAVIOR

ONLINE

- Less security and customer support
- Real-time notification for un-tracked expenses is not available

OFFLINE

- No real-time tracking of expenses
- No graphical representation of expenses



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