PROJECT REPORT

Team ID	PNT2022TMID18438
Project Name	Global Sales Data Analytics
Team Members	Neathra V S Nivetha G R Priya V Nandhini S

1. INTRODUCTION

- 1.1. Project Overview
- 1.2. Purpose

2. LITERATURE SURVEY

- 2.1. Existing problem
- 2.2. References
- 2.3. Problem Statement Definition

3. IDEATION & PROPOSED SOLUTION

- 3.1. Empathy Map Canvas
- 3.2. Ideation & Brainstorming
- 3.3. Proposed Solution
- 3.4. Problem Solution Fit

4. **REQUIREMENT ANALYSIS**

- 4.1. Functional Requirements
- 4.2. Non-functional Requirements

5. PROJECT DESIGN

- 5.1. Data Flow Diagrams
- 5.2. Solution & Technical Architecture
- 5.3. User Stories

6. PROJECT PLANNING & SCHEDULING

- 6.1. Sprint Planning & Estimation
- 6.2. Sprint Delivery Schedule

7. **CODING & SOLUTION**

- 7.1. Feature 1
- 7.2. Feature 2
- 7.3. Feature 3

8. **TESTING**

- 8.1. Test Cases
- 8.2. User Acceptance Testing
- 9. **RESULTS**
- 10. ADVANTAGES & DISADVANTAGES
- 11. CONCLUSION
- 12. FUTURE SCOPE
- 13. APPENDIX
 - 13.1. Source Code
 - 13.2. Github & Project Demo Link

1. INTRODUCTION

1.1 Project Overview

Shopping online is currently the need of the hour. Because of this COVID, it is not easy to walk in a store randomly and buy anything you want. So, try to understand a few things like, Customer Analysis and Product Analysis of this Global Super Store. Global Sales covers all activities involved in selling a product or service to a consumer or business. It is important for sales and marketing teams to review their strategies and performance in order to make improvements. Understanding performance with sales data analytics helps sales and marketing teams to review their strategies and performance in order to make improvements. Sales analytics provides valuable information like Customer Analysis and Product Analysis to improve sales methodologies. Users create multiple analytical graphs/charts/Visualizations. One way to measure performance is with sales analytics.

1.2 Purpose

Global Sales covers all activities involved in selling a product or service to a consumer or business. It is important for sales and marketing teams to review their strategies and performance in order to make improvements. One way to measure performance is with sales analytics. Sales data analytics refers to the use of technology to collect and use sales data to identify actionable insights. It is used to identify, optimize, and increase sales. An efficient sales model that generates higher revenue for the business.

2. LITERATURE SURVEY

		Techn	nique	F	indings	
Title & Author(s)	Year					
Big Data Analytics and Deep	2019	Big analdata		Merits:	Used	to
Learning Based Sentiment		appl	(BDA)	understar	nd	
Analysis System for Sales		com	ons in e-	complex of	datasets in a	
Prediction - Khatiwada, Aamod			ce.	matter of	time with	
and Kadariya, Pradeep and				beautiful	visual	
Agrahari, Sandip and Dhakal,				represent	tations.	
Rabin.				since larg processed	t	urity
60) (15.40	2024	5		simultane		***
COVID-19 pandemic in the new	2021	Descriptive		·	y comparing	
era of big data analytics:		diagnostic			learning mod	-
Methodological innovations and		Predictive	analytics		nat the prop	osea
future research directions -					superior to emerits: The	
Sheng, Jie and Amankwah-				experime		
Amoah, Joseph and Khan, Zaheer				•	the features	s of
and Wang, Xiaojun					ict and does	
				consider		
					s, such as the	e
					regulations	
				l -	ses only sma	
				dataset.	-	
Sales Forecasting Based on	2020	CatBoost a	lgorithm.	Merits:	The searc	ch
				stops		

CatBoost - Jingyi Ding, Ziqing Chen.			when no improvements over the current best solution have been four in 300 iterations. Demerits: Dataset is limited
Developing and Implementing Big Data Analytics in Marketing - Dina Darwish		Big data ;, R tool.	Merits: The proposed method is based similarity measure without complex tra so that forecast ca completed in a time, and performs w small
			scale data Demerits: The experiment only conside the features of the product and does not consider external influences, such as the impact of regulations or sales. It uses only small dataset.
Social media big data analytics for demand forecasting: development and case implementation of an innovative framework-Iftikhar, Rehan and Khan, Mohammar Saud	2020	Definitional ig cs aspects of b data analyti (BDA) in ecommerce	Merits: Captured linearity and non linearity better than ARIMA and ARNN gave the best result of 565 RMSE. Demerits: Hybrid Technique can fail if nonlinear model fails to capture residue patterns

2.1 Existing problem

- 1. Lack of security since large data processed simultaneously
- 2. Hybrid Technique can fail if nonlinear model fails to capture residue patterns
- 3. The experiment only considers the features of the product and does not consider external influences, such as the impact of regulations on sales. It uses only small dataset.
- 4. Dataset is limited
- 5. The experiment only considers the features of the product and does not consider external influences, such as the impact of regulations on sales. It uses only small dataset.

2.2 References

- Big Data Analytics and Deep Learning Based Sentiment Analysis System for Sales Prediction - Khatiwada, Aamod and Kadariya, Pradeep and Agrahari, Sandip and Dhakal, Rabin.
- 2. COVID-19 pandemic in the new era of big data analytics: Methodological innovations and future research directions Sheng, Jie and Amankwah-Amoah, Joseph and Khan, Zaheer and Wang, Xiaojun
- 3. Sales Forecasting Based on CatBoost Jingyi Ding, Ziqing Chen.
- 4. 2020 2nd International Conference on Broadband Communications, Wireless Sensors and Powering (BCWSP)-Wisesa, Oryza and Adriansyah, Andi and Khalaf, Osamah Ibrahim.
- 5. Developing and Implementing Big Data Analytics in Marketing Dina Darwish
- 6. Social media big data analytics for demand forecasting: development and case implementation of an innovative framework-Iftikhar, Rehan and Khan, Mohammad Saud

2.3 Problem Statement Definition

1. Structured data focuses on demographic data including name, age, gender, date of birth, address, and preferences, unstructured data includes clicks, likes, links, tweets, voices, etc.

- 2. The methodological innovations in studying big data analytics and. We provide insights on methods in descriptive/diagnostic, predictive and prescriptive analytics, and how they can be leveraged to study 'black swan' events such as the COVID-19-related global crisis.
- 3. It proposed a sales forecasting system based on CatBoosting. The algorithm is trained on the Walmart sales dataset, by far the largest dataset in this field. We performed effective feature engineering to boost prediction accuracy and speed.
- 4. The results of this analysis are expected to generate reliable, accurate and effective forecasting data, a valuable resource for sales predictions. It shows good accuracy in forecasting.
- 5. Companies take informative business decisions in different fields, such as, health care, banking, manufacturing, media and entertainment, education and transportation and many others.
- 6. Social media big data offers insights that can be used to make predictions of products' future demand and add value to the supply chain performance

3. IDEATION & PROPOSED SOLUTION

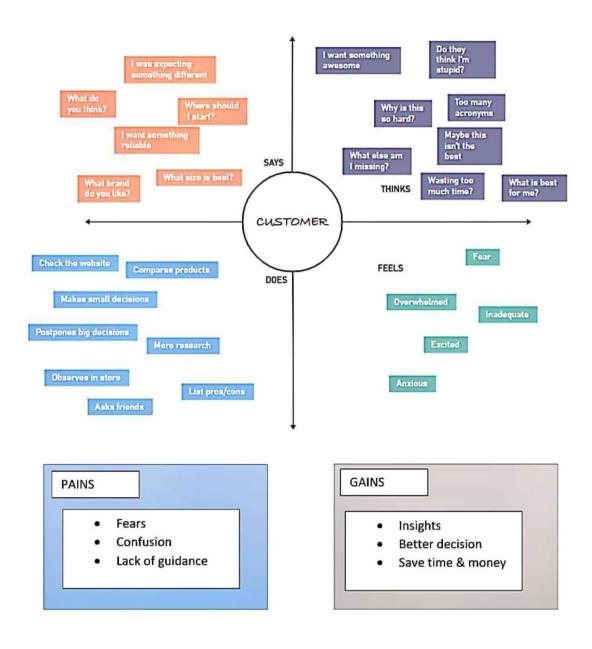
3.1 Empathy Map Canvas

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviors and attitudes. It is a useful tool to help teams better understand their users. Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

GLOBAL SALES DATA ANALYTICS

EMPATHY DIAGRAM

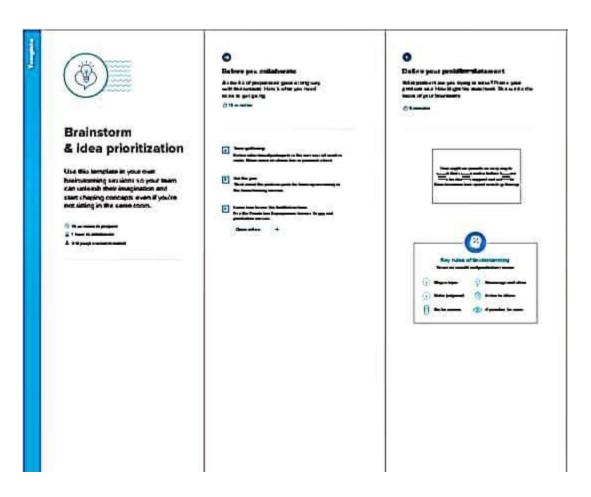
Shopping online is currently the need of the hour. Because of this COVID, it's not easy to walk in a store randomly and buy anything you want. So, try to understand a few things like, Customer Analysis and Product Analysis of this Global Super Store.



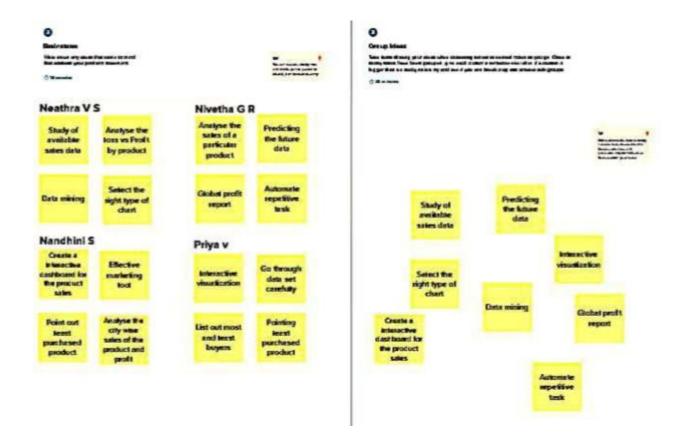
3.2 Ideation & Brainstorming

Brainstorming provides a free and open environment that encourages everyone within a team to participate in the creative thinking process that leads to problem solving. Prioritizing volume over value, out-of-the-box ideas are welcome and built upon, and all participants are encouraged to collaborate, helping each other develop a rich amount of creative solutions.

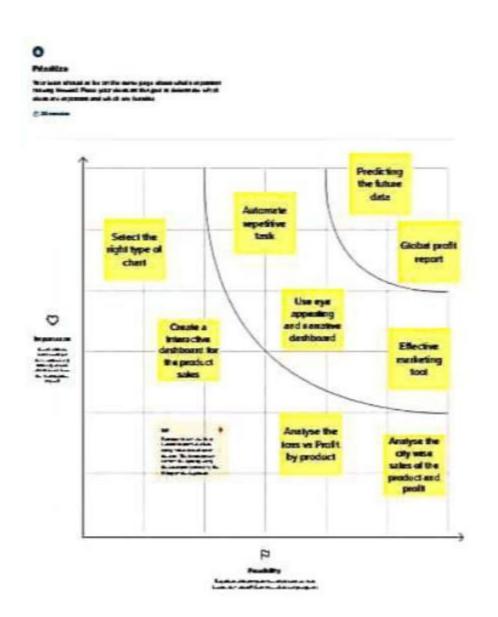
Step-1: Team Gathering, Collaboration and Select the Problem Statement



Step-2: Brainstorm, Idea Listing and Grouping



Step-3: Idea Prioritization



S.No	Parameter	Description
1.	Problem Statement (Problem to be solved)	 Decision makers of E-commerce companies(User)need a way to comprehend raw data, analyse and make more informed business decisions. E-commerce companies(User) need a way to understand the shift in preferences of customers and the current trend, so that they can satisfy the customers.
2.	Idea/Solution description	A powerful and easy-to-use sales analytics tool that automates and visualizes sales trends to optimize business outcomes.
3.	Novelty/Uniqueness	 Interactive Dashboard and simple UI Dynamic and real time analytics Al based predictions and forecasting
4.	Social Impact/Customer Satisfaction	 Visible profiles driven by informed decisions Optimize sales and marketing Ability to react to competitor's strategies
5.	Business Model(Revenue Model)	Three tier pricing-Basics, Standards, Enterprise Basic: Limited features targeting startups and individuals Standard: Limited premium features. Target customers- Medium Scale businesses. Enterprise with all premium features targeted at Large corporations.
6.	Scalability of the Solution	 More B2B customer services can be provided alongside Usable by all customers facing companies and startups of all scale

3.4 Problem Solution Fit

The problem solution fit simply means that you have found a problem with your customer and that the solution you have realized for it actually solves the customer's problem. It helps to identify behavioral patterns and recognize on sales.

Purpose:

- Solve complex problems in a way that fits the state of your customers.
- Succeed faster and increase your solution adoption by tapping into existing mediums and channels of behavior.
- Sharpen your communication and marketing strategy with the right triggers and messaging.
- Increase touch-points with your company by finding the right problem-behavior fit and building trust by solving frequent annoyances, or urgent or costly problems.
- Understand the existing situation in order to improve it for your target group.

Solution fit:

The state of the s	A Business owner who would like to understand more about his business performance in global scale. Sales Manager looking for smart sales strategies	Difficult to place order within given time Need to check input file structure before uploading	The competition perform analytics and display Dashboard with autogenerated insights. Spreadsheet tools like Excel, Google Sheets
	Unavailability of required products What analysis to perform to be useful and how to perform them?	Customer satisfaction Expensive products are sometimes damaged People think that order of products may lead to high shipping cost.	Patience until orders are placed. Collecting sales data and using office software to analyze it Patience until orders are placed. In the place of
	3. TRIGGERS To increase the overall sales. To increase the overall profit over different countries 4. EMOTIONS: BEFORE / AFTER BEFORE: Anxiety, Decision fatigue, Laziness AFTER: Clear mind, Peacefulness	To reduce the price for shipping modes. To clear the damage & transaction problems within 24 hours. To forecast sales of time to predict future sales across countries	8. CHANNELS of BEHAVIOUR 8.1 ONLINE Give information about the orders 8.2 OFFLINE Visit traditional stores or contact salesman for buying any product

4. REQUIREMENT ANALYSIS

4.1 Functional Requirements

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	Registration through Website Registration through Gmail
FR-2	User Confirmation	Confirmation via Email
FR-3	User Login	Login via Gmail and Password
FR-4	Generating Report	User can view the product details

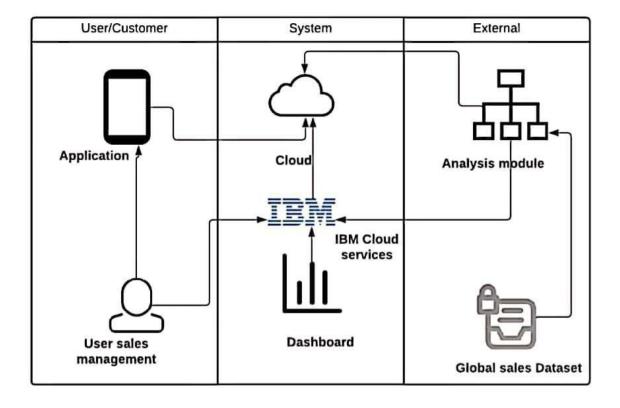
4.2 Non-functional Requirements

FR No.	Non-Functional Requirement	Description
NFR-1	Usability	This service will have a
		simple and user-fr
		graphical interface. Use
		be able to understar
		all the features easily.
NFR-2	Security	The main security concern is
		for users login information
		is end to end encryption
		should be used to avoid
		hacking.
NFR-3	Reliability	It has high reliability because
		when the system is
		disconnected or internet
		connection lost, it should
		save all the process of the
		users made.
NFR-4	Performanc e	A good internet speed while
		browsing the product it had
		high performance with
		efficiency.
NFR-5	Availability	It will be available 24 hours a
		day and seven days a week.
		User access anywhere at any
		time .
NFR-6	Scalability	A Many users can access the
		website simultaneously.

5. PROJECT DESIGN

5.1 Data Flow Diagrams

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



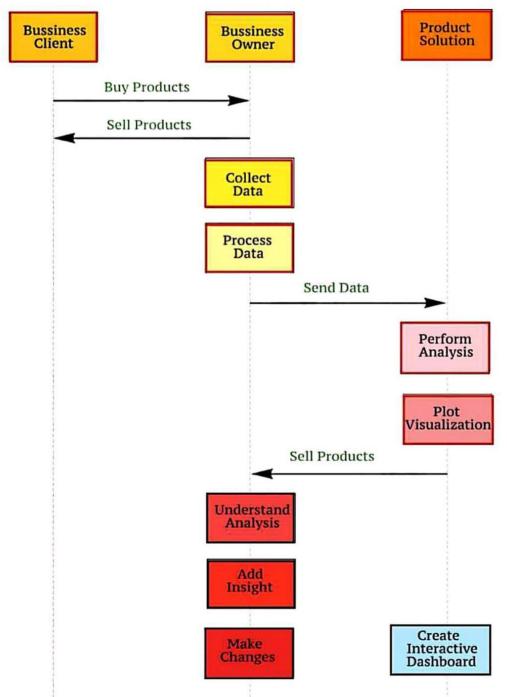
5.2 Solution & Technical Architecture

Solution architecture is a complex process – with many sub-processes – that bridges the gap between business problems and technology solutions. Its goals are to:

- Find the best tech solution to solve existing business problems.
- Describe the structure, characteristics, behavior, and other aspects of the software to project stakeholders.
- Define features, development phases, and solution requirements.
- Provide specifications according to which the solution is defined, managed, and delivered.

Solution Architecture Diagram:





5.3 User Stories

Functional Requirement (Epic)	User Story Number	User Story /Task	Acceptance criteria	Priority	Release
Registration	USN-I	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	S print-1
	USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
	USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	S print-2
	USN-4	As a user, I can register for the application through 6 mail		Medium	Sprint-1
Login	USN-5	As a user, I can log into the application by antering amail & password		High	Sprint-1
Deshboard	USN-6	As a user, I can create the visualization by using the dashboard in the application		High	S print-3
Login	USN-1	As a user, I can register for the application by entering my email ,password and confirming my password	I can access my account and dashboard	High	S print-1
Chat box	USN-1	It can be used by easily access and responsible	I can access by easily through application	High	Sprint-2
Mail	USN-3	It can be used by easily access and responsible	I can access by easily through application	High	Sprint-1
, a				,	
	Requirement (Epic) Registration Login Deshboard Login Chat box	Requirement (Epic) Registration US N-1 US N-2 US N-3 US N-4 Login US N-5 Pashboard US N-6 Login USN-1 Chat box USN-1	Requirement (Epic) Registration USN-1 As a user, I can register for the application by antering My email, password, and confirming My password. USN-2 As a user, I will receive confirmation email once I have registered for the application USN-3 As a user, I can register for the application through Facebook USN-4 As a user, I can register for the application through G mail Login USN-5 As a user, I can log into the application by entering email & password USN-6 USN-7 As a user, I can create the visualization by using the dashboard in the application by entering my email , password and confirming my password Chat box USN-1 It can be used by easily access and responsible Mail USN-3 It can be used by easily access and	Requirement (Epic) Registration USN-1 As a user, I can register for the application by antering My ensured. USN-2 As a user, I will receive confirmation email once I have registered for the application USN-3 As a user, I can register for the application USN-3 As a user, I can register for the application intrough Facebook USN-4 As a user, I can register for the application intrough G mail Login USN-5 As a user, I can register for the application intrough G mail Login USN-6 As a user, I can log into the application by entering gmail & password USN-6 As a user, I can register the visualization by entering my email, password and confirming my password Chat box USN-1 It can be used by easily access and I can access by easily through application It can access by easily It can be used by easily access and I can access by easily	Requirement (Epic) Registration USN-1 As a user, I can register for the application by antering my example and confirming my password. USN-2 As a user, I will receive confirmation amail I can receive confirmation email & click confirmation in the confirmation of the confirmation of the confirmation in the confirmation in the confirmation in the confirmation of the confirmation of the confirmation in the dashboard in the application of the confirmation

6.PROJECT PLANNING & SCHEDULING

6.1 Sprint Planning & Estimation

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Sprint	Functional Requirement (Epic)	User Story Number	User Story /Task	Story Points	Priority	Team Member
Sprint-1	Registration	UNS-1	Register in IBM Cognos and IBM cloud	3	High	Neathra V S , Nivetha G R
Sprint-1	Login	UNS-2	As a user, I can register for the website and can login.	2	High	Neathra V S , Nivetha G R

Sprint-1	Collecting Sample Dataset	UNS-3	Fetch Data from external API(Kaggle API)	3	High	Neathra V S , Nivetha G R
Sprint-2	DB2 service creation	USN - 4	To create data visualization make DB2 connectivity with cognos	3	High	Neathra V S , Nivetha G R
Sprint -2	Pre- processing and cleaning the dataset	USN - 5	As a data Analyst I should preprocess and dean the dataset if required	3	High	Neathra V S , Nivetha G R
Sprint -2	Create Data Module	USN-6	As a data Analyst I need to perform data preparation, data exploration using created data module	3	High	Neathra V S , Nivetha G R
Sprint -3	Create Dashboard	USN-7	As a data Analyst I need to perform data visualization and create a dashboard using IBM cognos	3	High	Priya V,Nandhini S

Sprint –3	Access Dashboard	USN - 8	As a user, I can access my Sales Data Analytics Dashboard	3	High	Priya V,Nandhini S
Sprint -4	Web Development	USN-9	As a programmer I should create website for the user	1	High	Priya V,Nandhini S
Sprint - 4	Embed Dashboard into Website	USN - 10	As a programmer, I want to embed the dashboard to the website so the user can access the dashboard easily through website	3	High	Priya V,Nandhini S

6.2 Sprint Delivery Schedule

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	4	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	2	6 Days	30 Oct 2022	06 Nov 2022	20	06 Nov2022
Sprint-3	2	6 Days	07 Nov 2022	12 Nov 2022	20	12 Nov2022
			Sept. Dec A sept A sept A	The Report Property of the Parket Company		The state of the s

7.CODING & SOLUTION

Feature 1 - Embedding dashboard to web app:

```
<link rel="apple-touch-</pre>
icon" sizes="76x76" href="../assets/img/apple-icon.png">
   <link rel="icon" type="image/png" href="../assets/img/favicon.p</pre>
ng">
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     Global Sales Data Analytics
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                                  \rightarrow
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0,400,600,700 rel="stylesheet" />
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7,21.1018359 C11.4250962,22.0190609 9.63246555,22.4947009 7.815708 33,22.4912623 C7.16510551,22.4842162 6.51607673,22.4173045 5.875,2 2.2911849 L5.875,44.7220845 C5.875,45.9498589 6.7517757,46.9451667 7.83333333,46.9451667 L19.58333333,46.9451667 L19.58333333,33.60667 34 L27.4166667,33.6066734 L27.4166667,46.9451667 L39.1666667,46.94 51667 C40.2482243,46.9451667 41.125,45.9498589 41.125,44.7220845 L 41.125,22.2822926 C40.4887822,22.4116582 39.8442868,22.4815492 39.198,22.4912623 Z"></pah>

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000)">
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Story

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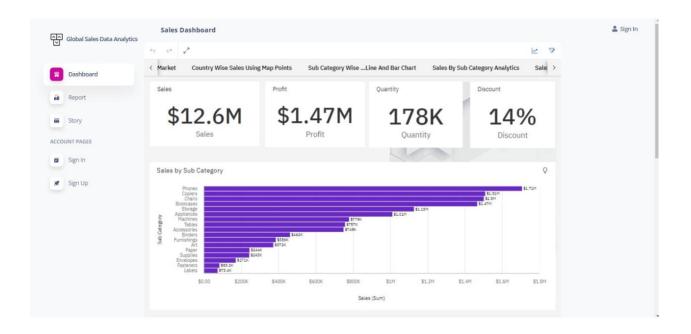
```
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100 h-100 border-radius-lg ">
     <!-Navbar →
     <nav class="navbar navbar-main navbar-expand-lg px-0 mx-</pre>
4 shadow-none border-radius-xl" id="navbarBlur" navbar-
scroll="true">
      <div class="container-fluid py-1 px-3">
         <nav aria-label="breadcrumb">
          0 \text{ me-sm-}6 \text{ me-}5">
          <h6 class="font-weight-bolder mb-
0">Sales Dashboard</h6>
         </nav>
         <div class="collapse navbar-collapse mt-sm-0 mt-2 me-md-</pre>
0 me-sm-4" id="navbar">
          <div class="ms-md-auto pe-md-3 d-flex align-items-</pre>
center">
          </div>
```

</div>
</div>
</div>
</nav>
<!-End Navbar →

<!—End Toggle Button \rightarrow

</body>

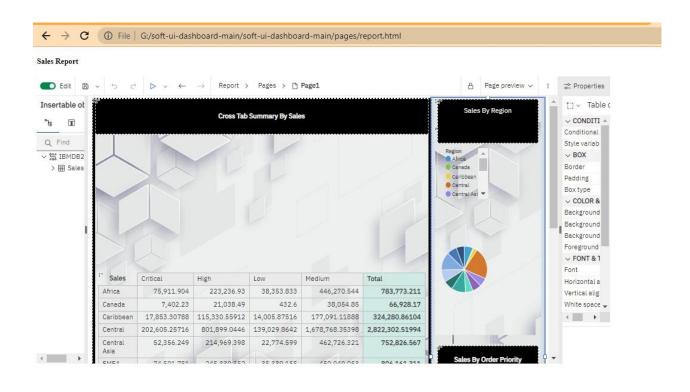
</html>



Feature 2 - Embedding report to web app:

<iframe

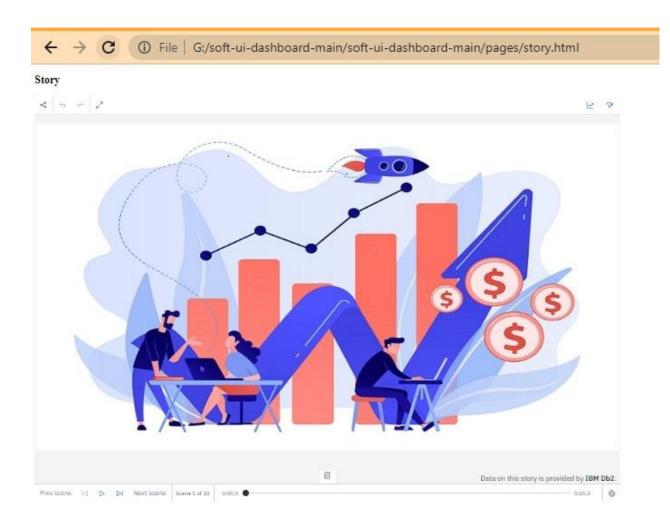
src=https://us3.ca.analytics.ibm.com/bi/?pathRef=.my_folders%2FDa
ta%2BModule%2FSales%2BReport&closeWindowOnLastView=true&u
i appbar=false&ui navbar=false&shareMode=embedded&act
ion=edit width="1200" height="600" frameborder="0"
gesture="media" allow="encrypted-media"
allowfullscreen=""></iframe>



Feature 3 - Embedding story to web app:

<iframe

src=https://us3.ca.analytics.ibm.com/bi/?perspective=story&pa
thRef=.my folders%2FData%2BModule%2FSales%2BStory&closeWindow
OnLastView=true&ui_appbar=false&ui_navbar=false&share
Mode=embedded&action=view&sceneId=model0000018485276975_0
0000000&sceneTime=0 width="1300" height="900" frameborder="0"
gesture="media" allow="encrypted-media"
allowfullscreen=""></iframe>



8. TESTING

8.1 Test Cases

Test Scenarios

• Verify user able to see login page

- Verify user able to login to application or not?
- Verify user able to navigate to create your account page?
- Verify user able to recovery password
- Verify login page elements

Access visualizations

- User able to see dashboard
- User able to see report
- User able to see stories

8.2 User Acceptance Testing

· Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the Global sales data analytics project at the time of the release to User Acceptance Testing (UAT).

Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal	
By Design	9	6	3	1	19	
Duplicate	1	0	3	0	4 13 38 0	
External	6	5	0	2		
Fixed	13	3	4	18		
Not Reproduced	D	0	0	0		
Skipped	0	0	0	0		
Won't Fix	0	0	0	0	0	
Totals	29	14	10	21	74	

Test Case Analysis

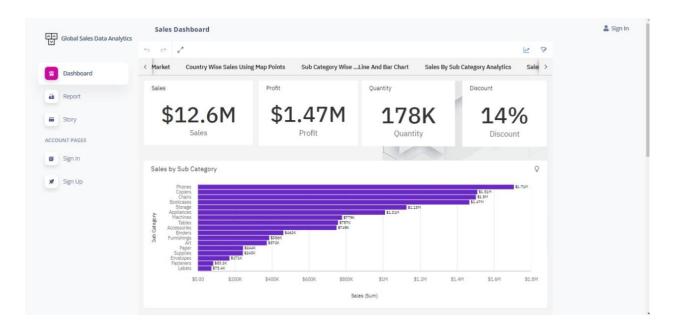
This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Print Engine	5	0	0	5
Client Application	38	0	0	38
Security	3	0	0	2
Outsource Shipping	9	0	0	9
Exception Reporting	5	0	0	5
Final Report Output	4	0	0	4
Version Control	3	0	0	3

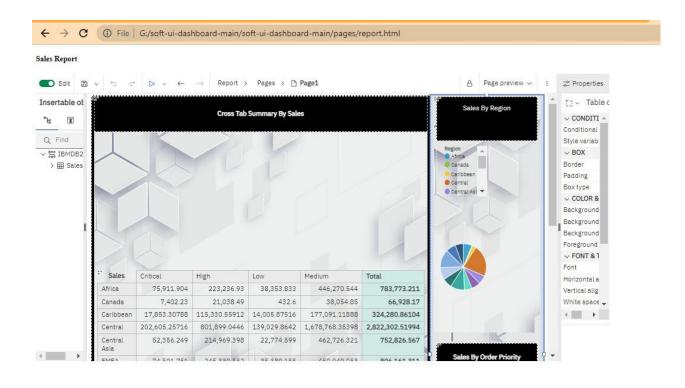
9. RESULTS

Screenshots of web application:

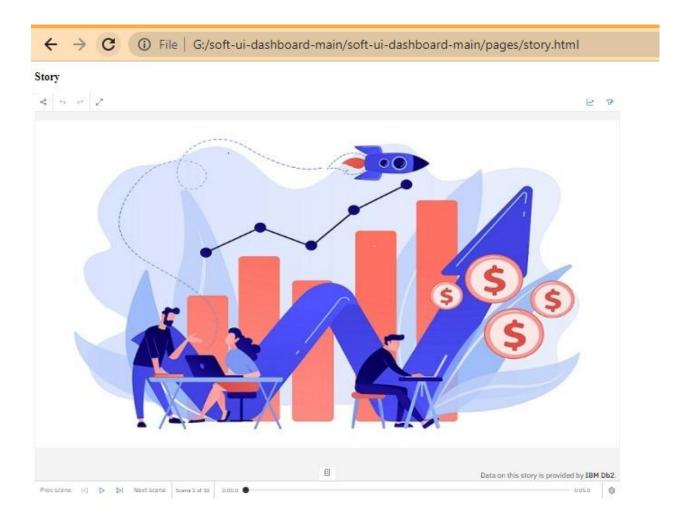
DASHBOARD:



REPORT:



STORY:



10. ADVANTAGES & DISADVANTAGES

Advantages:

- It is used to identify, optimize, and forecast sales.
- Sales data will help a company to take a future decision in terms of inventory management, marketing activities, schemes or offers to be rolled and changes in manufacturing processes if applicable.
- An efficient sales model that generates higher revenue for the business.
- Better prediction, Profit function performance.
- Helps to review their strategies and performance in order to make improvements.

Disadvantages:

- Sales pattern can be changed
- insufficient data may lead to wrong path.
- data may have been collected for historical reasons may not be suitable to answer the questions that we ask today.
- business users do not see results immediately

11. CONCLUSION

Analyzing sales helps businesses in understanding their most profitable products and the ones that are not moving, most profitable customers, and potential sales opportunities thereby providing sales which match customer needs and meets their satisfaction. An efficient sales model that generates higher revenue for the business. It helps in the perception of profit about particular product and perception of sales in different locations and times.

12. FUTURE SCOPE

Use the technology to collect and use sales data to derive actionable insights. It is used to identify, optimize, and forecast sales. An efficient sales model that generates higher revenue for the business. An efficient sales model that generates higher revenue for the business.

13. APPENDIX 13.1

Source Code

kaggle api to gather the dataset



13.2 Github & Project Demo Link:

GitHub:

Link: https://github.com/IBM-EPBL/IBM-Project-24520-1659944133

Demo link:

https://drive.google.com/file/d/1xDtnXitSVxhdXp0pbuZ_ksf24nYQaal3/view?usp=sharing