## **Ideation Phase**

## **Empathize & Discover**

Date	21 October 2022
Team ID	PNT2022TMID03078
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Project Name	Gas Leakage Monitoring and Alerting System
Maximum Marks	4 Marks

## **Empathy Map:**

An empathy map is a straightforward, simple-to-understand picture that summarizes information about a user's actions and views. It is a helpful tool that enables teams to comprehend their users more fully. It's important to comprehend both the actual issue and the individual who is experiencing it in order to develop a workable solution. Participants learn to think about situations from the user's perspective, including goals and problems, through the exercise of constructing the map.

## **Empthy Map**

