

# CUSTOMER JOURNEY

**OBJECTIVES:** Write a goal or activity, gas leakage detection Systems protect personnel and the environment from potentially hazardous exposure to gases, this system comprises sensors for detecting gas leakage, displaying a warning, and detecting sensors usually employ an audible alarm to alert people when a dangerous gas has been getting detected detect, alarm management system represents the series of actions a system performs in event of gases leakage

**CUSTOMER NEEDS:** Write a need you want to meet, Fire hazard prevention, harmful gas detection, Oxygen level measurement, and Prompt gas leak alerts.

**BARRIERS:** Write a potential challenge to your objective, Higher officials, and commercial companies to alternate, the gases are toxic in nature, and there are resulting chemical or hazardous activity to develop the gas sensor, Moreover, gaseous blasts are another disaster that everyone to work in a factory or at home; Would want to avoid it at all cost

**FEELINGS:** write a potential challenge and emotion you expect the customer to have happy about this solution, be Embarrassed about the solution, and promoted good words towards developing this project to make people happy. Encouraging this project and giving good feed backs