HOUSTON – October 27, 2021 – BMC, a global leader in software solutions for the Autonomous Digital Enterprise, today announced several new BMC Helix and Control-M innovations that extend data science in the enterprise to gain more value and insights and better serve customers, while increasing agility and resilience.

"Organizations are realizing that simply putting lots of diverse data into the cloud or a data lake won't magically create meaningful insights — not without further integration, transformation, enrichment, and orchestration," wrote Noel Yuhanna, VP, Principal Analyst at Forrester.[1] "Delivering connected data across hybrid and multicloud sources isn't trivial, especially with growing data volumes, complexity, and the need for rapid ingestion...Organizations want to democratize data to allow business users to access and leverage all data themselves to support faster and more accurate business decisions..."

- **Deliver immersive and engaging customer and employee experiences:** The new BMC Helix Digital Workplace studio provides a seamless employee experience with a custom workspace for teams designed to fit their needs and wants. Content and context can be customized with the user interface layer specifically created to support different functions and lines of business within an organization.

- **Achieve service assurance through intelligent automation:** The BMC Helix for Communication Service Providers (CSP) offering is the first purpose-built vertical product from BMC for the evolving needs of CSPs. It provides critical intelligent service assurance solutions that meet CSP requirements today with the scalability and modularity to meet future goals. It delivers 360-degree service assurance with a zero-touch Network Operations Center (NOC), all from the BMC Helix platform that combines AIOps with intelligent automation in a single pane of glass.

- **Give data personas workflow flexibility by applying DevOps practices to DataOps:** The Control-M Python client is a new offering incubated in the BMC Innovation Labs. The client is an easy-to-use tool that offers automation integration with data science and data engineering tools and open-source code. Data personas can define and run their data pipelines and build workflows in Control-M using Python with flexibility and speed.

- **Increase agility with ServiceOps:** The BMC Helix solution uniquely delivers ServiceOps, which provides a seamless, unified environment to deliver IT service and operations management excellence. Supporting traditional IT and DevOps initiatives, ServiceOps helps organizations improve DevOps processes and increase agility by using AI to predict change risk using service and operational data, support cross-functional collaboration, and automatically recommend problem resolutions.

Additional Resources

- Join BMC executives, customers, and partners virtually at BMC Exchange 2021

- Learn how BMC is helping customers get the most value from their data investments

- Discover what it takes to be an Autonomous Digital Enterprise

- Check out the latest for the Control-M and BMC Helix solutions

- Read how the recent acquisition of StreamWeaver enhances BMC's AIOps capabilities

[1]Forrester, Enterprise Data Fabric Enables DataOps, August 2, 2021

About BMC

From core to cloud to edge, BMC delivers the software and services that enable over 10,000 global customers, including 84% of the Forbes Global 100, to thrive in their ongoing evolution to an Autonomous Digital Enterprise.

The latest innovations from BMC continue to build on previous announcements of new mainframe DevOps solutions introduced earlier in the month and BMC's strategic acquisition of StreamWeaver. The acquisition adds new data integrations for BMC Helix Operations Management with AIOps, along with AI/ML-driven event situations and root cause isolation, and the intelligent, automated remediation of found issues.

"Organizations are improving their business outcomes by adopting a data mindset and supporting a systematic approach to data strategy, architecture, operations, and execution," said Ali Siddiqui, chief product officer at BMC. "The new BMC Helix and Control-M innovations put data in the hands of enterprises so they can better serve their own customers, while navigating the change needed for their own transformations."

Additional Resources

- Join BMC executives, customers, and partners virtually at BMC Exchange 2021
- Learn how BMC is helping customers get the most value from their data investments