Real-Time Communication System Powered by AI for Specially Abled



TEAM ID: PNT2022TMID01172

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1. INTRODUCTION

1.1 Project Overview

In our society, we have people with disabilities. The technology is developing day by day but no significant developments are undertaken for the betterment of these people. Real-time communications (RTC) is any mode of telecommunications in which all users can exchange information instantly.

Communication plays a significant role in making the world better place. It creates a bonding and relations among the people.

1.2 Purpose

The project aims to develop a system that converts the sign language into a human hearing voice in the desired language to convey a message to normal people, as well as convert speech into understandable sign language for the deaf and dumb using the convolutional neural network.

An app is built which enables the deaf and dumb people to convey their information using signs which is converted to human understandable language and output is given as speech.

2. <u>LITERATURE SURVEY</u>

2.1 Existing problem

Communications between deaf-mute and a normal person has always been a challenging task. It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language.

Only specially abled people are taught sign language and the common person is unaware its working causing a communication gap. Under emergency situations, it is even more difficult for specially abled people to get help. Non-Emergency normal environments can also be hard for them to navigate needing special assistance.

2.2 References

- 1. Upendran, S., and Thamizharasi, A., "American Sign Language interpreter system for deaf and dumb individuals", In the Proceedings of the International Conference on Control, Instrumentation, Communication and Computational Technologies (ICCICCT), pp. 1477-1481, 2014
- 2. Lotti, F., Tiezzi, P., Vassura, G., Biagiotti, L., and Melchiorri, C., "UBH 3: an anthropomorphic hand with simplified endo-skeletal structure and soft continuous fingerpads", In Proceedings IEEE International Conference on Robotics and Automation, 2004 (ICRA'04), Vol.5, pp. 4736-474, IEEE, 2004.
- 3. Rajamohan, A., Hemavathy, R., and Dhanalakshmi, M., "Deaf-Mute Communication Interpreter", International Journal of Scientific Engineering and Technology, Vol.2, No.5, pp.336-341, 2013.
- 4. Verma, P., Shimi S. L. and Priyadarshani, R., "Design of Communication Interpreter for Deaf and Dumb Person", Vol.4, no.1, 2013.

2.3 Problem Statement Definition

Only specially abled people are taught sign language and the common person is unaware its working causing a communication gap. Under emergency situations, it is even more difficult for specially abled people to get help. Non-Emergency normal environments can also be hard for them to navigate needing special assistance.

Communications between deaf-mute and a normal person has always been a challenging task. It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language.

3. <u>IDEATION & PROPOSED SOLUTION</u>

3.1 Empathy Map Canvas



3.2 Ideation & Brainstorming

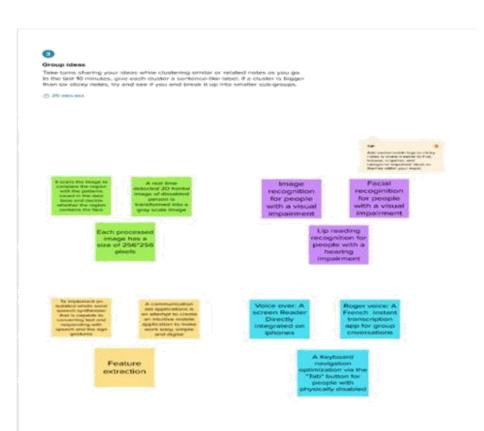
Brainstorm

Write down any ideas that come to mind that address your problem statement.

① 10 minutes





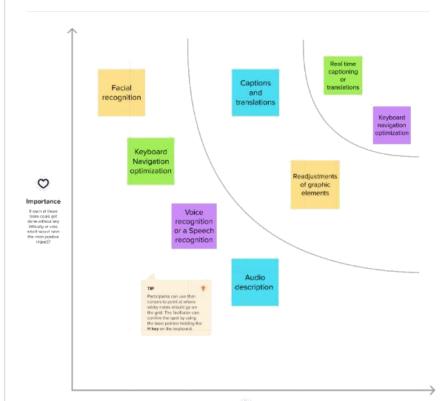




Prioritize

Your team should all be on the same page about what's important moving forward. Place your ideas on this grid to determine which ideas are important and which are feasible.

() 20 minutes



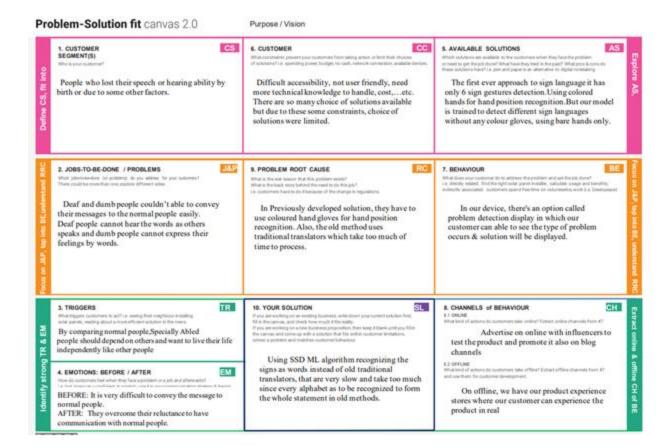
3.3 Proposed Solution

Proposed Solution

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Deaf and dumb people couldn't able to communicate with the normal people easily.
2.	Idea/Solution description	A real time ML based system is built for the real time sign language detection with a Tensor Flow object detection.
3.	Novelty/Uniqueness	This model using SSD ML algorithm recognizing the signs as words instead of old traditional translators, that are very slow and take too much since every alphabet as to be recognized to form the whole statement in old methods.
4.	Social Impact/Customer satisfaction	It drastically reduce communication difference gap between normal people and specially abled people with the help of AI. So they can live their life independently.
5.	Business Model (RevenueModel)	We use freemium business revenue model for making revenue. In our device, we give most of the basic features for free of charge but they have to pay if they need more advanced features.

6.	Scalability of the Solution	The model which is TensorFlow model that has been used can be replaced with another model as well.
		The same system can be implemented for different sign languages by substituting the dataset.

3.4 Problem Solution fit



4. <u>REQUIREMENT ANALYSIS</u>

4.1 Functional Requirements

Functional Requirements:

Following are the functional requirements of the proposed solution.

FR	Functional Requirement	Sub Requirement (Story / Sub-Task)
No.	(Epic)	
FR-1	User Registration	Registration through Gmail
FR-2	User Confirmation	Confirmation via Email
FR-3	User Communication	Communication can be done through pc or mobile camera.
FR-4	User requirement	Option should be shown for hand sign to text and voice conversion and vice versa.
FR-5	Communication requirement	Tutor can be made available to have one to one teaching for user.
FR-6	Regulatory requirements	App shutdown in case of cyber attack
FR-7	Reporting	If any issues found in the application, automatically it will be notified to the developer.
FR-8	Compliance to rules or law	Terms and conditions, private policy, End user subscription agreement.

4.2 Non-Functional requirements

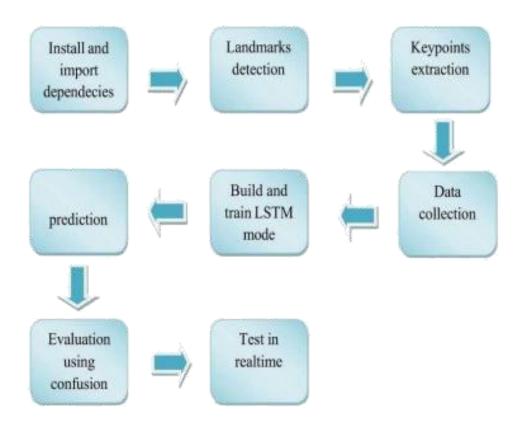
Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

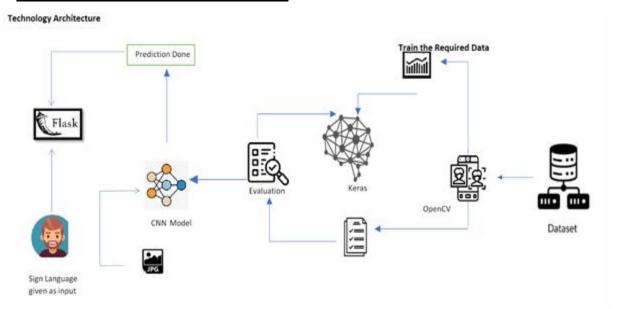
FR	Non-	Description
No.	Functional	_
	Requirements	
NFR-1	Usability	The camera captures all expressions
		including facial expressions and hand
		gestures which can be easily used by all
		age groups. It can be used by deaf-mute
		people and their care takers.
NFR-2	Security	The system is more secure and
		information of the customers is also
		maintained confidentially.
NFR-3	Reliability	The system is very liable, it can last for
		long amounts of time if well maintained.
NFR-4	Performance	The performance of the model is
		efficient. The cost-effective nature of the
		system makes it extremely liable. The
		latency is very less for the conversion process.
		process.
NFR-5	Availability	The solution is suitable for different
		languages and can be used in many
		countries. It can be trained for all the
		available sign languages. This model can
		be used at any time anywhere.
NFR-6	Scalability	The system gives output rapidly. It also
		predicts quickly when it gets so many
		inputs at a time. It predicts different types
		of sign language at a time. Upto 25000
		users can be use this model at a time.

5. PROJECT DESIGN

5.1 Data Flow Diagram



5.2 Solution & Technical Architecture



5.3 User Stories

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority
Sprint-1	Data Collection	USN-1	Collect the dataset from alphabet A to Z.	2	Medium
Sprint-1	Training Dataset	USN-2	Train the collected dataset to identify the alphabet	3	High
Sprint-2	Testing the trained model	USN-3	To check whether the data got trained we do the testing for the trained model	1	low
Sprint-2	Saving the text	USN-4	Capture each alphabet and form it as a text and saving it	2	Medium
Sprint-3	Building application	USN-5	Build the flask application and Html page	3	High
Sprint-4	Integrate flask with test code	USN-6	Integrate the flask application with the test code		Medium
Sprint-4	Convert text to speech	USN-7	After capturing the text in the application convert to speech	3	High

6. PROJECT PLANNING & SCHEDULING

6.1 Sprint Planning & Estimation

Milestone Activity Plan.

Milestone	Function (Epic)	Milestone Story Number	Story / Task
Milestone 1	Data collection	M1	we're collecting dataset for building our project and creating two folders, one for training and another one for testing.
Milestone 2	Image preprocessing	M2	Importing image data generator libraries and applying image data generator functionality to train the test set.
Milestone 3	Model building	M3	Importing the model building libraries, Initializing the model, Adding Convolution layers, Adding the Pooling layers, Adding the Flatten layers, Adding Dense layers, Compiling the model Fit and Save the model.
Milestone 4	Testing the model	M4	Import the packages first. Then we save the model and Load the test image, preprocess it and predict it.
Milestone 5	Application layer	M5	Build the flask application and the HTML pages.
Milestone 6	Train CNN model	M6	Register for IBM Cloud and train Image Classification Model.
Milestone 7	Final result	M7	To ensure all the activities and resulting the final output.

6.2 Sprint Delivery Schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Data Collection	USN-1	Collect the dataset from alphabet A to Z.	2	Medium	Harish Kumar
Sprint-1	Training Dataset	USN-2	Train the collected dataset to identify the alphabet	3	High	Stanley Deivanayagam N
Sprint-2	Testing the trained model	USN-3	To check whether the data got trained we do the testing for the trained model	1	low	Sachin Prakash Raj. R
Sprint-2	Saving the text	USN-4	Capture each alphabet and form it as a text and saving it	2	Medium	Sajith. M
Sprint-3	Building application	USN-5	Build the flask application and Html page	3	High	Sajith. M
Sprint-4	Integrate flask with test code	USN-6	Integrate the flask application with the test code	2	Medium	.Sachin Prakash Raj. R, Harish Kumar
Sprint-4	Convert text to speech	USN-7	After capturing the text in the application convert to speech	3	High	Sajith. M, Stanley Deivanayagam N

7. <u>CODING & SOLUTIONING (Explain the features added in the project along with code)</u>

[]	<pre>from google.colab import drive drive.mount('/content/drive')</pre>	
	Drive already mounted at /content/drive; to attempt to forcibly remount, call drive.mount("/content/drive", force_remount=True).	
[]	ls	
	drive/ sample_data/	
[]	cd/content/drive/MyDrive/nalaiyathiran	
	/content/drive/MyOrive/nalaiyathiran	
[]	ls	
	A2Zdata/ A2Zdata.h5 A2Zdata.zip	
[]	pwd	
	'/content/drive/MyDrive/nalaiyathiran'	
[]	!unzip A2Zdata.zip	
	Streaming output truncated to the last 5000 lines. inflating: A2Zdata/training/H/Image_1666640068.7893028.jpg inflating: A2Zdata/training/H/Image_1666640069.0229783.jpg inflating: A2Zdata/training/H/Image_1666640069.2740915.jpg inflating: A2Zdata/training/H/Image_1666640069.4986484.jpg inflating: A2Zdata/training/H/Image_1666640069.732095.jpg	

inflating: A2Zdata/training/I/Image_1666640123.3193011.jpg inflating: A2Zdata/training/I/Image_1666640123.31698 inflating: A2Zdata/training/I/Image_1666640123.316785.jpg inflating: A2Zdata/training/I/Image_1666640124.825531.jpg inflating: A2Zdata/training/I/Image_1666640124.825531.jpg inflating: A2Zdata/training/I/Image_1666640124.621861.jpg inflating: A2Zdata/training/I/Image_1666640124.0734807.jpg inflating: A2Zdata/training/I/Image_1666640125.2637664.jpg inflating: A2Zdata/training/I/Image_1666640127.0510988.jpg inflating: A2Zdata/training/I/Image_1666640127.0510988.jpg inflating: A2Zdata/training/I/Image_1666640127.0510988.jpg inflating: A2Zdata/training/I/Image_1666640127.0510988.jpg inflating: A2Zdata/training/I/Image_1666640128.3012989.jpg inflating: A2Zdata/training/I/Image_1666640128.3012989.jpg inflating: A2Zdata/training/I/Image_1666640128.3012989.jpg inflating: A2Zdata/training/I/Image_1666640128.3012989.jpg inflating: A2Zdata/training/I/Image_1666640128.3012989.jpg inflating: A2Zdata/training/I/Image_1666640128.3012989.jpg inflating: A2Zdata/training/I/Image_1666640131.3012989.jpg
Image Augmentation
[] from tensorflow.keras.preprocessing.image import ImageDataGenerator
[] train_datagen = ImageDataGenerator(rescale=1./255,zoom_range=0.2,horizontal_flip=True, vertical_flip=False)
[] test_datagen= ImageDataGenerator(rescale=1./255)
[] x_train = train_datagen.flow_from_directory(r"/content/drive/MyDrive/nalaiyathiran/A2Zdata/training",target_size=(100,100),class_mode='categorical',batch_size=75)
Found 7132 images belonging to 26 classes.
[] x_test = test_datagen.flow_from_directory(r"/content/drive/MyOrive/nalaiyathiran/A2Zdata/testing",target_size=(100,100),class_mode='categorical',batch_size=75)
Found 2862 images belonging to 26 classes.
[] x_train.class_indices {
Model
[] from tensorflow.keras.models import Sequential
Layers

Laye	ers		
[]	from tensorflow.keras.layers	s import Dense, Convolution	n2D, MaxPooling2D, Flatten
[]	<pre>model = Sequential()</pre>		
[]	model.add(Convolution2D(32,	(3,3), input_shape=(100,10	00,3),activation = 'relu')) #Feature map
[]	model.add(MaxPooling2D(pool_	_size = (2,2))) #Pooled ma	trix
[]	<pre>model.add(Flatten())</pre>		
[]	model.summary()		
	Model: "sequential"		
	Layer (type)	Output Shape	Param #
	conv2d (Conv2D)	(None, 98, 98, 32)	896
	<pre>max_pooling2d (MaxPooling2D)</pre>	(None, 49, 49, 32)	0
	flatten (Flatten)	(None, 76832)	0
	Total params: 896 Trainable params: 896 Non-trainable params: 0		

[]	<pre>model.add(Dense(512,activation='relu')) model.add(Dense(256,activation='relu'))</pre>
[]	<pre>model.add(Dense(26,activation='softmax'))</pre>
Con	ppile
[]	<pre>model.compile(loss='categorical_crossentropy',optimizer='adam',metrics=['accuracy'])</pre>
[]	len(x_train)
	96
0	len(x_test)
0	39
Fit t	he Model
[]	$model.fit_generator(x_train, \ steps_per_epoch=len(x_train), \ validation_data=x_test, \ validation_steps=len(x_test), epochs=5)$
	/usr/local/lib/python3.7/dist-packages/ipykernel_launcher.py:1: UserWarning: `Model.fit_generator` is deprecated and will be removed in a future version. Please use `Model.fit`, which """entry point for launching an IPython kernel. Epoch 1/5 96/96 [====================================

0	Epoch 4/5 96/96 [====================================
9	
	Keras.callbacks.History at 0x7fce93420090)
Sav	e the model
[]	model.save('AZZ.h5')
[]	ls
	A2Zdata/ A2Zdata.h5 A2Zdata.zip A2Z.h5
Tes	t the model
[]	<pre>import numpy as np from tensorflow.keras.models import load_model</pre>
[]	from tensorflow.keras.preprocessing import image
[]	model=load_model('A2Z.h5')
[]	pwd
	'/content/drive/MyDrive/nalaiyathiran'
[]	<pre>img-image.load_img(r'/content/drive/%yDrive/nalaiyathiran/A2Zdata/testing/Y/Image_1667328891.1069646.jpg')</pre>

[] img



[] img=image.load_img(r'/content/drive/MyDrive/nalaiyathiran/A2Zdata/testing/Y/Image_1667328891.1069646.jpg',target_size=(100,100))

[] ima



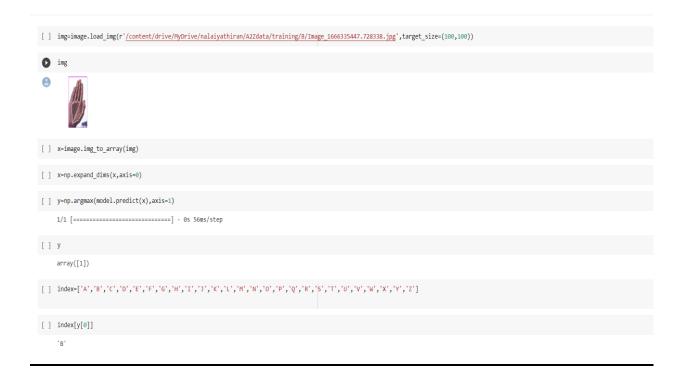
[] x=image.img_to_array(img)

[] x

```
array([[[196., 40., 201.], [247., 7., 238.], [240., 14., 295.], [238., 13., 231.], [234., 16., 224.], [224.], [249., 6., 248.]], [249., 6., 248.]], [279., 146., 175.], [289., 14., 107., 200.], [219., 146., 175.], [241., 144., 99., 192.], [243., 13., 200.], [219., 146., 175.], [244., 96., 178.]], [264., 56., 178.]], [262., 36., 200.], [241., 144., 195.], [224., 150., 185.], [224., 150., 185.], [224., 150., 185.], [225., 58., 173.]], [285., 58., 173.]], [286., 37., 199.], [287., 118., 176.], [192., 131., 149.], [186., 130., 141.], [138., 166., 170.], [299., 93., 226.]], [266., 18., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 179.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118., 118.], [216., 118.], [216., 118.], [216., 118.], [216., 118.], [216., 118.], [2
```

8. TESTING

8.1 Test Cases



8.2 User Acceptance Testing

1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the [ProductName] project at the time of the release to User Acceptance Testing (UAT).

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	11	2	3	2	18
Duplicate	1	3	4	0	8
External	3	5	0	0	8
Fixed	12	2	5	22	41
Not Reproduced	0	1	0	0	1
Skipped	0	0	1	2	3
Won't Fix	0	4	1	1	7
Totals	27	17	14	27	86

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Print Engine	8	0	0	8
Client Application	49	0	0	49
Security	4	0	0	4

Outsource Shipping	4	0	0	4
Exception Reporting	11	0	0	11
Final Report Output	2	0	0	2
Version Control	1.	0	0	1

9. <u>RESULTS</u>

9.1 Performance Metrics

Technologi Skille Cyshanion Merrina								
h m.		migroup (%)	Dartgros	Ann-department Marrier & Money Comein	inone	Decision	Stanger Inceptors	Marry German
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10.ADVANTAGES & DISADVANTAGES

Advantages:

- It is possible to create a mobile application to bridge the communication gap between deaf and dumb persons and the general public.
- As different sign language standards exist, their dataset can be added, and the user can choose which sign language to read.

Disadvantages:

- Also accuracy depends upon distance between camera and object.
 - It takes a lot of time to listen, speak, read, or write to someone.

11. CONCLUSION

The proposed communication system between Deaf and Dumb people and ordinary people are aiming for it when bridging the communication gap between two societies. It provides complete two - sided communication in an efficient manner between the disabled and the normal person.

For communication between deaf person and a second person, a mediator is required to translate sign language of deaf person. But a mediator is required to know the sign language used by deaf person. But this is not always possible since there are multiple sign languages for multiple languages.

So to understand all sign languages, Hand gestures of deaf peoples by normal peoples this system is proposed.

12. FUTURE SCOPE

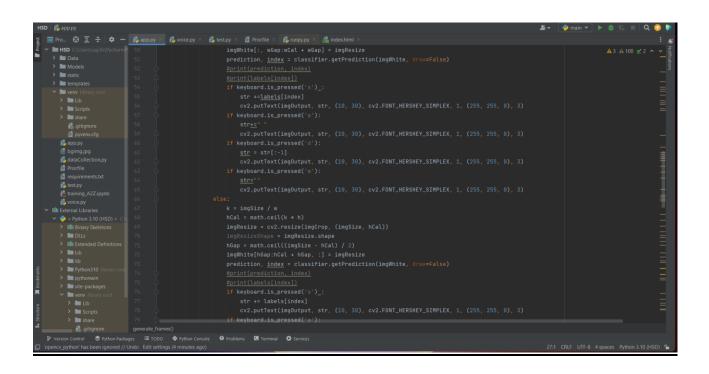
The speech-to-text and text-to-speech technologies helped those people who had difficulties in communicating or expressing their feelings to the normal people.

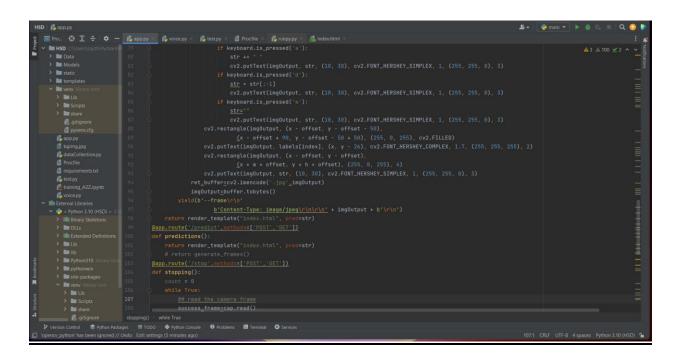
This reduces the communication gap between the normal people and the specially abled people.

Using image pre-processing and Artificial Intelligence it is easy to understand the context of objects and clearly explains it to the people who use it for communication.

13.APPENDIX

Source Code





DEMO LINK:

https://youtu.be/OyIJiBZWIKE

GITHUB LINK:

https://github.com/IBM-EPBL/IBM-Project-2475-1658472446