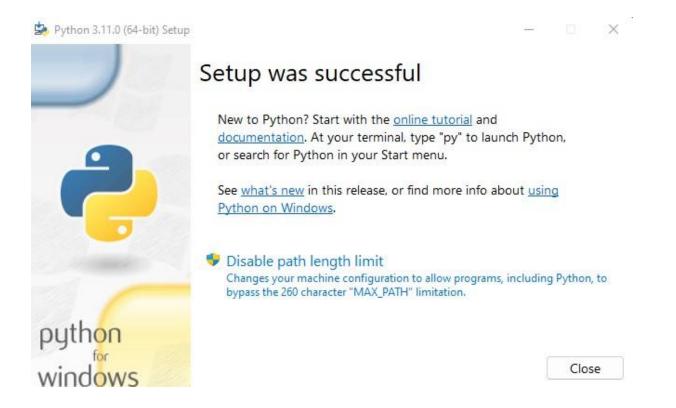
CUSTOMER CARE REGISTRY SETTING UP APPLICATION ENVIRONMENT

CREATE FLASK PROJECT

STEP - 01: Install Python, Pip and IDLE





STEP - 02 : Verify Installation

```
Microsoft Windows [Version 10.0.22000.1098]
(c) Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>python --version
Python 3.11.0

C:\WINDOWS\system32>pip --version
pip 22.3 from C:\Program Files\Python311\Lib\site-packages\pip (python 3.11)

C:\WINDOWS\system32>py -m pip --version
pip 22.3 from C:\Program Files\Python311\Lib\site-packages\pip (python 3.11)

C:\WINDOWS\system32>py -m pip --version
pip 22.3 from C:\Program Files\Python311\Lib\site-packages\pip (python 3.11)

C:\WINDOWS\system32>
```

```
File Edit Shell Debug Options Window Help

Python 3.11.0 (main, Oct 24 2022, 18:26:48) [MSC v.1933 64 bit (AMD64)] on win32

Type "help", "copyright", "credits" or "license()" for more information.

import flask
flask.__version__
'2.2.2'

>>>
```

STEP-03: Install Flask

```
C:\WINDOWS\system32>py -m pip install flask
Collecting flask
 Downloading Flask-2.2.2-py3-none-any.whl (101 kB)
                                          ----- 101.5/101.5 kB 5.7 MB/s eta 0:00:00
Collecting Werkzeug>=2.2.2
 Downloading Werkzeug-2.2.2-py3-none-any.whl (232 kB)
                                   ----- 232.7/232.7 kB 1.1 MB/s eta 0:00:00
Collecting Jinja2>=3.0
 Downloading Jinja2-3.1.2-py3-none-any.whl (133 kB)
                                         ----- 133.1/133.1 kB 4.0 MB/s eta 0:00:00
Collecting itsdangerous>=2.0
Downloading itsdangerous-2.1.2-py3-none-any.whl (15 kB) Collecting click>=8.0
 Downloading click-8.1.3-py3-none-any.whl (96 kB)
                                               --- 96.6/96.6 kB 5.8 MB/s eta 0:00:00
Collecting colorama
 Downloading colorama-0.4.6-py2.py3-none-any.whl (25 kB)
Collecting MarkupSafe>=2.0
 Downloading MarkupSafe-2.1.1.tar.gz (18 kB)
 Preparing metadata (setup.py) ... done
Installing collected packages: MarkupSafe, itsdangerous, colorama, Werkzeug, Jinja2, click, flask
DEPRECATION: MarkupSafe is being installed using the legacy 'setup.py install' method, because it does not have a 'pyproject.toml'
alled. pip 23.1 will enforce this behaviour change. A possible replacement is to enable the '--use-pep517' option. Discussion can be
 /issues/8559
 Running setup.py install for MarkupSafe ... done
Successfully installed Jinja2-3.1.2 MarkupSafe-2.1.1 Werkzeug-2.2.2 click-8.1.3 colorama-0.4.6 flask-2.2.2 itsdangerous-2.1.2
  otice] A new release of pip available: 22.3 -> 22.3.1
  otice] To update, run: python.exe -m pip install --upgrade pip
C:\WINDOWS\system32>py -m flask --version
ython 3.11.0
Flask 2.2.2
Jerkzeug 2.2.2
```

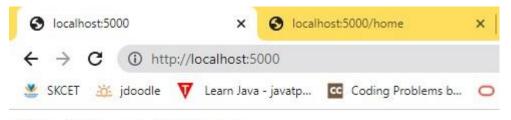
```
File Edit Shell Debug Options Window Help

Python 3.11.0 (main, Oct 24 2022, 18:26:48) [MSC v.1933 64 bit (AMD64)] on win32
Type "help", "copyright", "credits" or "license()" for more information.

>>> import flask
>>> flask.__version__
'2.2.2'
>>>
```

STEP - 04: CREATING FLASK PROJECT OUTPUT:

i.first page

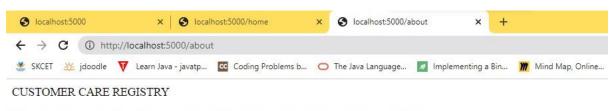


Hello, Welcome to IBM Project

ii. Home page:



iii. About us page:



This Application has been developed to help the customer in processing their complaints.

The customers can raise the ticket with a detailed description of the issue.

An Agent will be assigned to the Customer to solve the problem.

Whenever the agent is assigned to a customer they will be notified with an email alert.

Customers can view the status of the ticket till the service is provided.

```
C:\Users\HP\Desktop\IBM PROJECT\FlaskProject>flask --debug run

* Debug mode: on

WARNING: This is a development server. Do not use it in a production deployment. Use a production WSGI server instead.

* Running on http://127.0.0.1:5000

Press CTRL+C to quit

* Restarting with stat

* Debugger is active!

* Debugger PIN: 963-797-241

127.0.0.1 - [06/Nov/2022 14:34:10] "GET / HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:34:25] "GET /aboutus HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:34:25] "GET /aboutus HTTP/1.1" 404 -

127.0.0.1 - [06/Nov/2022 14:34:37] "GET /about HTTP/1.1" 200 -

* Detected change in 'C:\\Users\\HP\\Desktop\\IBM PROJECT\\FlaskProject\\app.py', reloading

* Restarting with stat

* Debugger PIN: 963-797-241

127.0.0.1 - [06/Nov/2022 14:37:31] "GET /about HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:11] "GET / Hout HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:11] "GET / Home HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:11] "GET /favicon.ico HTTP/1.1" 404 -

127.0.0.1 - [06/Nov/2022 14:38:11] "GET /home HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:13] "GET /about HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:13] "GET /about HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:13] "GET /about HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:38:13] "GET /about HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:41:13] "GET /about HTTP/1.1" 200 -

127.0.0.1 - [06/Nov/2022 14:45:49] "GET /about HTTP/1.1" 200 -
```