

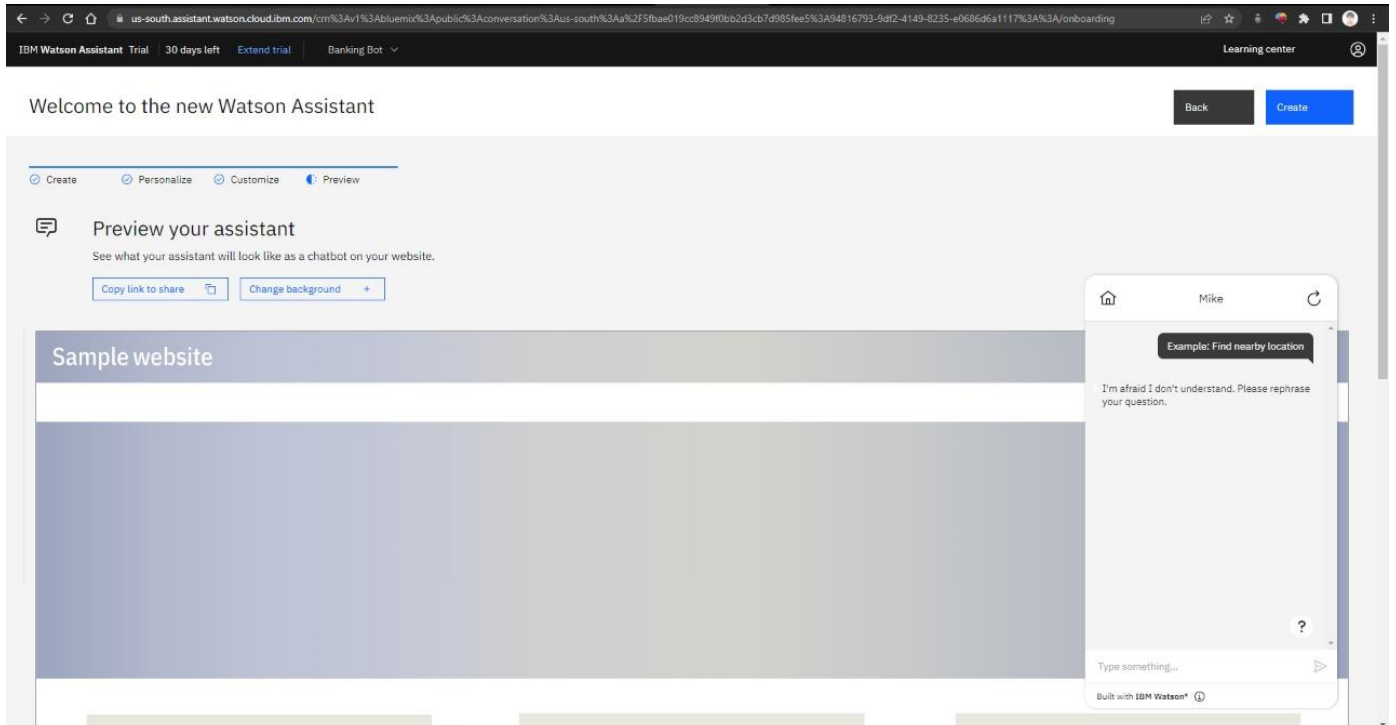
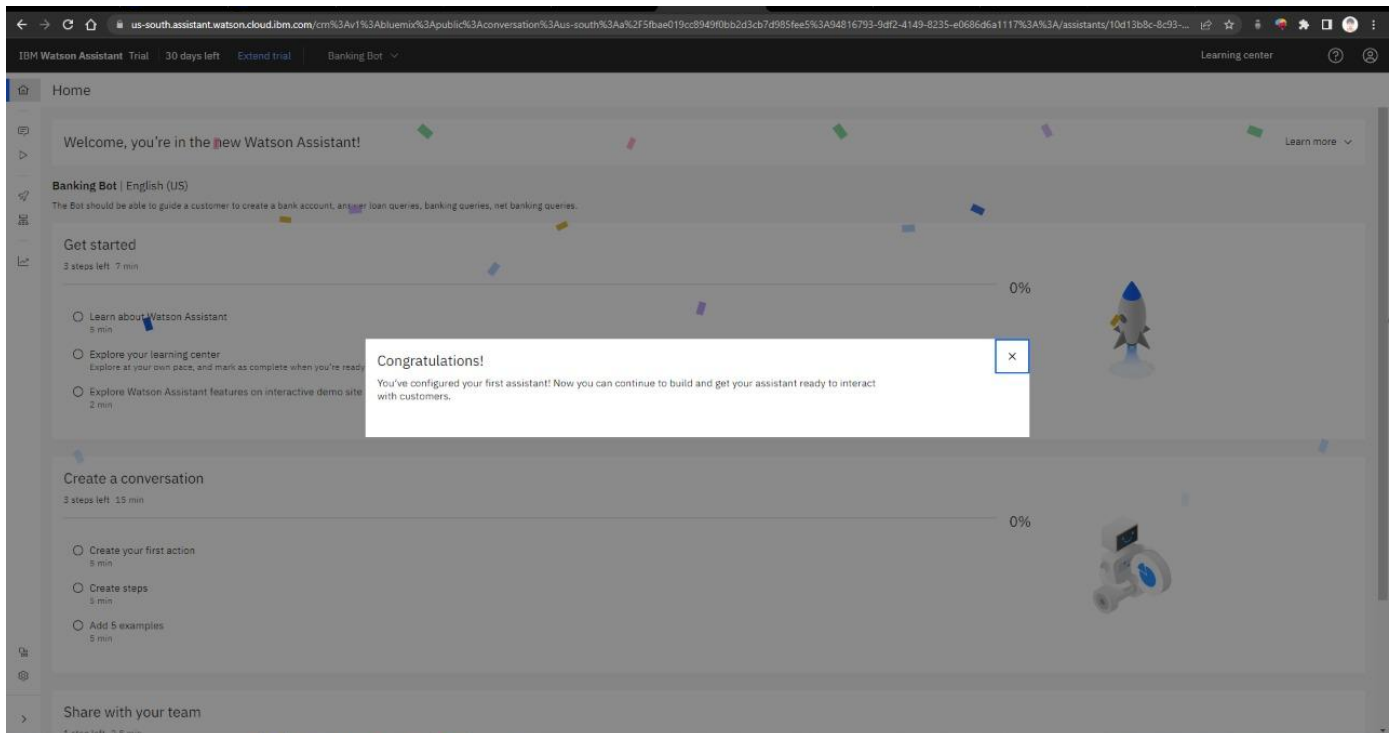
Project Development Phase Sprint I

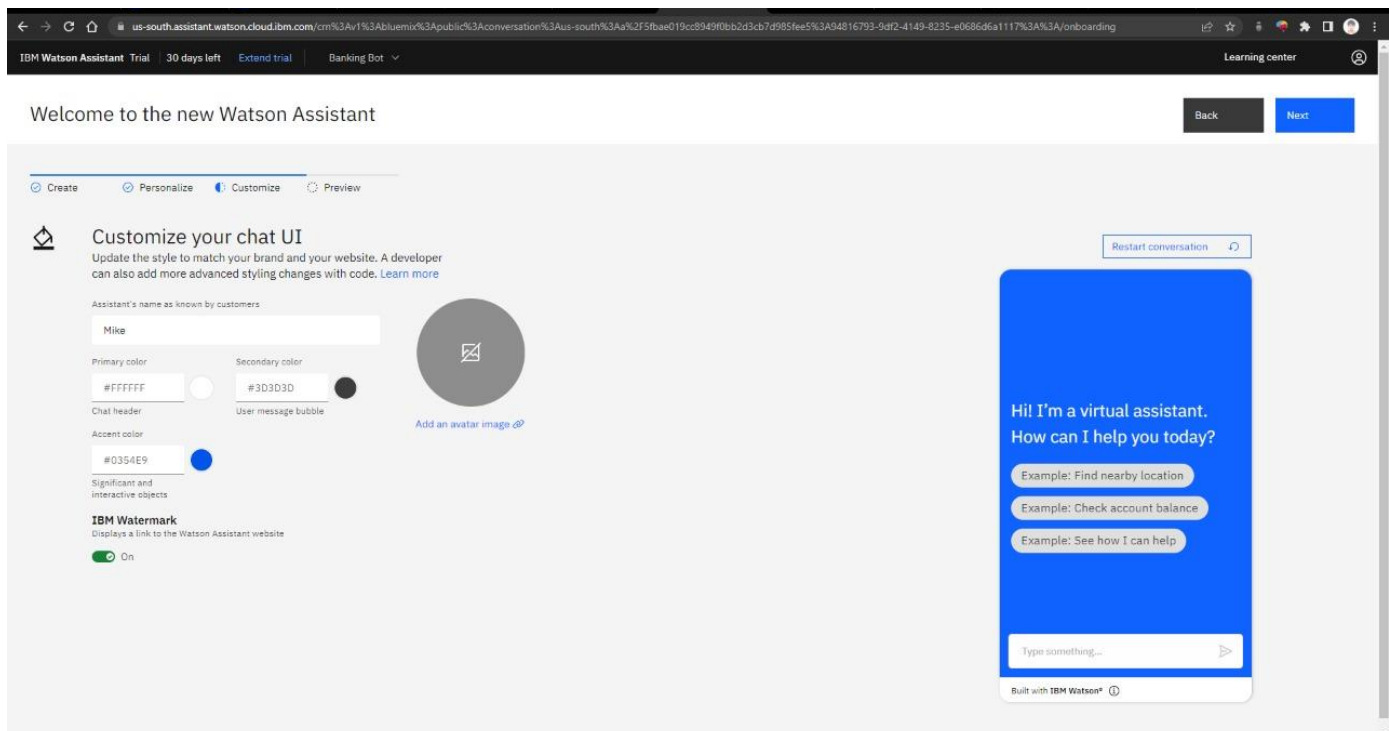
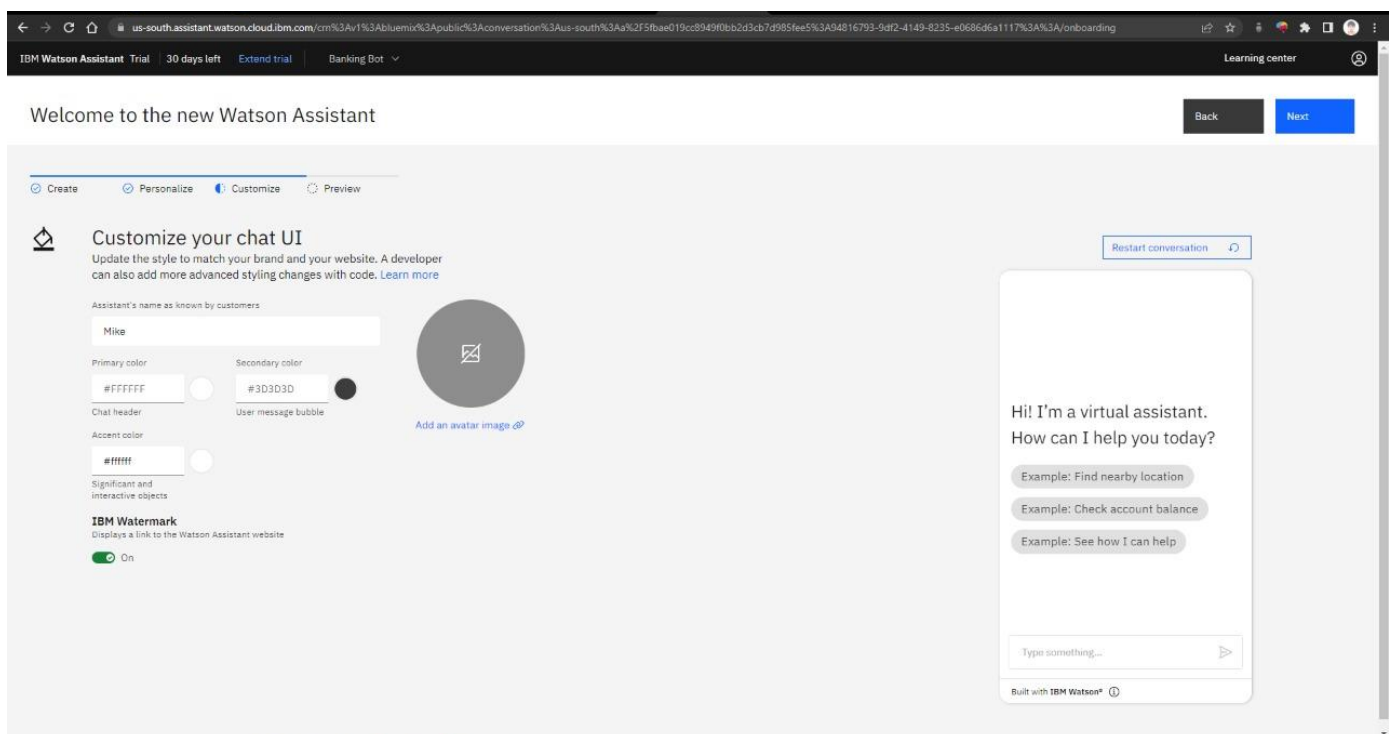
Date	29 October 2022
Team ID	PNT2022TMID15597
Project Name	AI based discourse for Banking Industry

Screenshots of Sprint - 1 tasks :

Create IBM Watson Assistant Service :

The screenshot displays the IBM Cloud Catalog interface. The top navigation bar includes the IBM Cloud logo, a search bar, and user account information (AJAY KUMAR T M's Account). The main header shows 'Catalog' and 'Sell on IBM Cloud' links. Below the header, there's a search bar and a filter section for 'AI / Machine Learning'. The left sidebar contains filters for 'Type' (All, Services, Software, Professional services), 'Delivery method' (Starter kits), 'Deployment target' (IBM Cloud Kubernetes Service, Red Hat OpenShift), and 'Provider' (IBM (33), Amazon (1)). The main content area displays a grid of 10 AI services, each with an icon, name, provider, and brief description. The services are: Watson Assistant (By IBM), Watson Studio (By IBM), Compliance and Customer Experience Automation (By Cognitive View), Converletics (By Cerebral Blue LLC), IBM Match 360 with Watson (By IBM), Knowledge Studio (By IBM), Language Translator (By IBM), Natural Language Understanding (By IBM), NeuralSeek (By Cerebral Blue LLC), and Speech to Text (By IBM). The 'Watson Assistant' service is highlighted with a blue border. The URL in the browser's address bar is <https://cloud.ibm.com/catalog/services/watson-assistant>.





Welcome to the new Watson Assistant

Back Next

Create Personalize Customize Preview

Personalize your assistant

Tell us where your assistant will live

We will create your first channel integration for you, which will be visible on your dashboard. You can always add more or change later.

Where do you plan on deploying your assistant?

Web

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

N/A (I am a student)

What is your role on the team building the assistant?

Developer

Which statement describes your needs best?

I'm using Watson Assistant to complete a course or certification

This is what your customers will experience

Watson Assistant

Do you have the Speed Demons in stock?

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up! Ship them to me, please!

Type something...

Welcome to the new Watson Assistant

Back Next

Create Personalize Customize Preview

Personalize your assistant

Tell us where your assistant will live

We will create your first channel integration for you, which will be visible on your dashboard. You can always add more or change later.

Where do you plan on deploying your assistant?

Choose an option

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

Choose an option

What is your role on the team building the assistant?

Choose an option

Which statement describes your needs best?

Choose an option

Select a deployment choice to see what your customers experience

Welcome to the new Watson Assistant

Next

Create Personalize Customize Preview



Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

Banking Bot

Your assistant name will be kept internally and not visible to your customers

Description (optional)

0/128

Add a description for this assistant

Assistant language

English (US)

This is the language your assistant will speak.



Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create

About

Select a location

Dallas (us-south)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	<p>Everything you need to get started, free for as long as you need it</p> <p>Up to 1,000 unique monthly active users (MAUs) chatting with your assistant</p> <p>Up to 10,000 messages per month</p> <p>--- Features ---</p> <ul style="list-style-type: none"> World-class conversational AI with Watson Make your website assistant your own with Webchat - deploy Webchat in minutes, or use our fully extensible architecture Bootstrap your assistant by using some of our prebuilt content Connect to any application or database with a prebuilt integration, or build your own custom integration on top of API endpoints Create engaging user interactions using images, buttons, and more Analyze and enhance your assistant with our analytics dashboard Take comfort knowing your assistant is reliably hosted on IBM Public Cloud <p>--- Limits ---</p> <p>Up to 5 Skills (Dialog, Action, Search)</p> <p>7 days of usage analytics</p> <p>Session inactivity timeout 5 minutes</p> <p>Services are deleted after 30 days of inactivity</p>	Free

Everything you need to get started, free for as long as you need it

Lite plan services are deleted after 30 days of inactivity.

Summary

Watson Assistant

Free

Location: Dallas

Plan: Lite

Service name: Watson Assistant-b5

Resource group: Default

☐ I have read and agree to the following license agreements:

[Terms](#)

Create

Add to estimate

Chatbot Skills Creation :

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9dr2-4149-8235-e0686d6a1117%3A9%3A/assistants/10d13b8c-8cd3-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Customer starts with: Hello

Conversation steps

- Welcome to IDEAL bank !!
Continue to next step
- What type of service are you looking for?
Savings Acct. Current Acct. + 3
Continue to next step
- 2 is Savings Account
Go to action: Savings Account A...
- 2 is Current Account
Go to action: Current Account A...
- 2 is Loan Account
Go to action: Loan Account Action
- 2 is General Query
This step has no content

New step +

Step 2 is taken without conditions

Assistant says

What type of service are you looking for?

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

Welcome, how can I assist you?

Greetings Action recognized

Welcome to IDEAL bank !!

What type of service are you looking for?

Savings Account

Savings Account

go to Savings Account Action

What type of savings account do you want to open?

Regular Savings Hair Savings

Zero - Balance Savings

Type something...

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9dr2-4149-8235-e0686d6a1117%3A9%3A/assistants/10d13b8c-8cd3-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Customer starts with: Hello

Conversation steps

- Welcome to IDEAL bank !!
Continue to next step
- What type of service are you looking for?
Savings Acct. Current Acct. + 3
Continue to next step
- 2 is Savings Account
Go to action: Savings Account A...
- 2 is Current Account
Go to action: Current Account A...
- 2 is Loan Account
Go to action: Loan Account Action
- 2 is General Query
This step has no content

New step +

Step 2 is taken without conditions

Assistant says

What type of service are you looking for?

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

us-south-assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc8949f0bb2d3cb7d985fee5%3A94816793-9d72-4149-8235-e0686d6a1117%3A9%3Aassistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Customer starts with: Hello

Conversation steps

- Welcome to IDEAL bank !!
Continue to next step
- What type of service are you looking for?
Savings Acct... Current Acct... + 3
Continue to next step
- 2 is Savings Account
This step has no content
Go to action: Savings Account A...
- 2 is Current Account
This step has no content
Go to action: Current Account A...
- 2 is Loan Account
This step has no content
Go to action: Loan Account Action
- 2 is General Query
This step has no content
- New step +

Step 3 is taken with conditions

Conditions

1 condition

If All of this is true:

2. What type of service are you loo... is Savings Account

and Add condition +

New condition group +

Assistant says

For example: Please select from the following options:

Define customer response

And then

Go to another action

Goes to action Savings Account Action

Pass values

Upon return Continue

Preview

us-south-assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc8949f0bb2d3cb7d985fee5%3A94816793-9d72-4149-8235-e0686d6a1117%3A9%3Aassistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Conversation steps

- Welcome to IDEAL bank !!
Continue to next step
- What type of service are you looking for?
Savings Acct... Current Acct... + 3
Continue to next step
- 2 is Savings Account
This step has no content
Go to action: Savings Account A...
- 2 is Current Account
This step has no content
Go to action: Current Account A...
- 2 is Loan Account
This step has no content
Go to action: Loan Account Action
- 2 is General Query
This step has no content
Go to action: General Query Acti...
- 2 is Net Banking
This step has no content
- New step +

Step 4 is taken with conditions

Conditions

1 condition

If All of this is true:

2. What type of service are you loo... is Current Account

and Add condition +

New condition group +

Assistant says

For example: What size do you want to order?

Define customer response

And then

Go to another action

Goes to action Current Account Action

Pass values

Upon return Continue

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc8949f0bb2d3cb7d985fee5%3A94816793-9d2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

What type of service are you looking for?

2 Savings Acco... Current Acco... +3

Continue to next step

2 is Savings Account

3 This step has no content

Go to action: Savings Account A...

2 is Current Account

4 This step has no content

Go to action: Current Account A...

2 is Loan Account

5 This step has no content

Go to action: Loan Account Action

2 is General Query

6 This step has no content

Go to action: General Query Acti...

2 is Net Banking

7 This step has no content

Go to action: Net Banking Action

New step +

Step 5 is taken with conditions

Conditions

1 condition

If All of this is true:

2. What type of service are you loo... is Loan Account

and Add condition +

New condition group +

Assistant says

For example: What size do you want to order?

Define customer response

And then

Go to another action

Goes to action Loan Account Action

Pass values

Upon return Continue

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc8949f0bb2d3cb7d985fee5%3A94816793-9d2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

What type of service are you looking for?

2 Savings Acco... Current Acco... +3

Continue to next step

2 is Savings Account

3 This step has no content

Go to action: Savings Account A...

2 is Current Account

4 This step has no content

Go to action: Current Account A...

2 is Loan Account

5 This step has no content

Go to action: Loan Account Action

2 is General Query

6 This step has no content

Go to action: General Query Acti...

2 is Net Banking

7 This step has no content

Go to action: Net Banking Action

New step +

Step 6 is taken with conditions

Conditions

1 condition

If All of this is true:

2. What type of service are you loo... is General Query

and Add condition +

New condition group +

Assistant says

For example: What type of transfer would you like to make?

Define customer response

And then

Go to another action

Goes to action General Query Action

Pass values

Upon return Continue

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc8949f0bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Step 7 is taken with conditions

Conditions

If All of this is true:

- 2. What type of service are you looking for? is Net Banking

and Add condition +

New condition group +

Assistant says

For example: Please select from the following options:

Define customer response

And then

Go to another action

Goes to action Net Banking Action

Pass values

Upon return Continue

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc8949f0bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Farewell action

Customer starts with: Farewell action

Conversation steps

- 1 Do you want to continue? Confirmation
- 1 is Yes
- 1 is No
- Thank you. Have a nice day!
- Action complete

Step 1 is taken without conditions

Assistant says

Do you want to continue?

Yes No

View response Edit validation

And then

Continue to next step

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc89490bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3Aa%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Farewell action

Customer starts with: Farewell action

Conversation steps

- 1 Do you want to continue? Confirmation
Continue to next step
- 2 This step has no content
Go to action: Greetings Action
- 3 1 is No
Thank you. Have a nice day!!
Action complete

Step 2 is taken with conditions

Conditions

1 condition

If All of this is true:

1. Do you want to continue? is Yes

and Add condition +

New condition group +

Assistant says

For example: What size do you want to order?

Define customer response

And then

Go to another action

Goes to action: Greetings Action

Pass values

Upon return: Continue

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5fbae019cc89490bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3Aa%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Farewell action

Customer starts with: Farewell action

Conversation steps

- 1 Do you want to continue? Confirmation
Continue to next step
- 2 This step has no content
Go to action: Greetings Action
- 3 1 is No
Thank you. Have a nice day!!
Action complete

Step 3 is taken with conditions

Conditions

1 condition

If All of this is true:

1. Do you want to continue? is No

and Add condition +

New condition group +

Assistant says

Thank you. Have a nice day!!

Define customer response

And then

End the action

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3A9%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Customer starts with: Hello

Conversation steps

- 1 Welcome to IDEAL bank !!
Continue to next step
- 2 What type of service are you looking for?
Savings Acct. Current Acct. + 3
Continue to next step
- 2 is Savings Account
This step has no content
Go to action: Savings Account A...
- 2 is Current Account
This step has no content
Go to action: Current Account A...
- 2 is Loan Account
This step has no content
Go to action: Loan Account Action
- 2 is General Query
This step has no content

New step +

Step 2 is taken without conditions

Assistant says

What type of service are you looking for?

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

Greet customer (default)

Welcome, how can I assist you?

Hey

Greetings Action recognized

Welcome to IDEAL bank !!

What type of service are you looking for?

Select an option

Type something...

Create Savings Account Action :

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3A9%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Savings Account Action

Customer starts with: Savings Account

Conversation steps

- 1 What type of savings account do you want to open?
Regular Sav... Her Savings + 1
Continue to next step
- 2 Please take the following credentials and Head to the nearest branch :
 1. ID Proof (PAN Card / Aadhaar Card / Aadha...
Try free text
Go to action: Farewell action

New step +

Step 2 is taken without conditions

Assistant says

Please take the following credentials and Head to the nearest branch :

1. ID Proof (PAN Card / Aadhaar Card / Passport / Driving License)
2. Address Proof (Voter ID / Aadhaar Card / Passport / Driving License)
3. Passport Size Photo

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action Farewell action

Pass values

Upon return Continue

Edit settings Edit passed values

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3ABluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9dr2-4149-8235-e0686d6a1117%3A9%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Customer starts with: Hello

Conversation steps

- 1 Welcome to IDEAL bank !!
Continue to next step
- 2 What type of service are you looking for?
Savings Accto. Current Accto. + 3
Continue to next step
- 2 is Savings Account
Go to action: Savings Account A...
- 2 is Current Account
Go to action: Current Account A...
- 2 is Loan Account
Go to action: Loan Account Action
- 2 is General Query
This step has no content

New step +

Step 2 is taken without conditions

Assistant says

What type of service are you looking for?

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

Welcome, how can I assist you?

Greetings Action recognized

Welcome to IDEAL bank !!

What type of service are you looking for?

Savings Account

Savings Account

go to Savings Account Action

What type of savings account do you want to open?

Regular Savings Heir Savings
Zero - Balance Savings

Type something...

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3ABluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9dr2-4149-8235-e0686d6a1117%3A9%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Greetings Action

Customer starts with: Hello

Conversation steps

- 1 Welcome to IDEAL bank !!
Continue to next step
- 2 What type of service are you looking for?
Savings Accto. Current Accto. + 3
Continue to next step
- 2 is Savings Account
Go to action: Savings Account A...
- 2 is Current Account
Go to action: Current Account A...
- 2 is Loan Account
Go to action: Loan Account Action
- 2 is General Query
This step has no content

New step +

Step 2 is taken without conditions

Assistant says

What type of service are you looking for?

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

Savings Account

go to Savings Account Action

What type of savings account do you want to open?

Regular Savings Heir Savings
Zero - Balance Savings

Regular Savings

Please take the following credentials and Head to the nearest branch :

1. ID Proof (PAN Card / Aadhaar Card / Passport / Driving License)
2. Address Proof (Voter ID / Aadhaar Card / Passport / Driving License)
3. Passport Size Photo

Type something...

The image displays two screenshots of the IBM Watson Assistant interface, showing the configuration of two different actions.

Top Screenshot: Greetings Action

- Customer starts with:** Hello
- Conversation steps:**
 1. Welcome to IDEAL bank !!
Continue to next step
 2. What type of service are you looking for?
Options: Savings Accto., Current Accto., + 3
Continue to next step
 3. This step has no content
Go to action: Savings Account A...
 4. This step has no content
Go to action: Current Account A...
 5. This step has no content
Go to action: Loan Account Action
 6. This step has no content
Go to action: General Query
- Assistant says:** What type of service are you looking for?
Choose an option: -
Edit response | Edit validation
- And then:** Continue to next step

Bottom Screenshot: Savings Account Action

- Customer starts with:** Savings Account
- Conversation steps:**
 1. What type of savings account do you want to open?
Options: Regular Savi..., Hair Savings, + 1
Continue to next step
 2. Please take the following credentials and Head to the nearest branch :
 1. ID Proof (PAN Card / Aadhaar Card / Passport / Driving License)
2. Address Proof (Voter ID / Aadhaar Card / Passport / Driving License)
3. Passport Size Photo
Go to action: Farewell action
- Assistant says:** What type of savings account do you want to open?
Options: Regular Savings, Hair Savings, Zero - Balance Savings
Edit response | Edit validation
- And then:** Continue to next step

Both screenshots show a 'Preview' button in the bottom right corner.

Creating Current Account Action :

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9d2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Current Account Action

Customer starts with: Current Account Action

Conversation steps

1 What type of company are you overseeing? Proprietorship Partnership

Continue to next step

1 is Proprietorship

Please take the following credentials and approach the nearest branch :
 1. Income Tax returns for the...

Try Free text

Go to action: Farewell action

3 1 is Partnership

Please take the following credentials and approach the nearest branch :
 1. Income Tax returns for the... 2. Company Agreement 3. Pan Card of the partners

Try Free text

Go to action: Farewell action

New step +

Step 3 is taken with conditions

Conditions

1 condition

If All of this is true:

1. What type of company are you o... is Partnership

and Add condition +

New condition group +

Assistant says

Please take the following credentials and approach the nearest branch :

1. Income Tax returns for the past 3 years

2. Company Agreement

3. Pan Card of the partners

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action Farewell action

Preview

What type of company are you overseeing?

Proprietorship Partnership

Proprietorship

Please take the following credentials and approach the nearest branch :

1. Income Tax returns for the past 3 years

2. Company Agreement

3. Pan Card

okay

go to Farewell action

Do you want to continue?

Yes No

Type something...

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9d2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Current Account Action

Customer starts with: Current Account Action

Conversation steps

1 What type of company are you overseeing? Proprietorship Partnership

Continue to next step

1 is Proprietorship

Please take the following credentials and approach the nearest branch :
 1. Income Tax returns for the...

Try Free text

Go to action: Farewell action

1 is Partnership

Please take the following credentials and approach the nearest branch :
 1. Income Tax returns for the...

Try Free text

Go to action: Farewell action

New step +

Step 1 is taken without conditions

Assistant says

What type of company are you overseeing?

Proprietorship Partnership

Edit response Edit validation

And then

Continue to next step

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc89490bb2d3cb7d985fee5%3A94816793-9d2-4149-8235-e0686da1117%3A%3A/assistants/10d13b8c-8c93-...

IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Current Account Action

Customer starts with: Current Account Action

Conversation steps

1 What type of company are you overseeing? Proprietorship Partnership

2 1 is Proprietorship

Please take the following credentials and approach the nearest branch :
 1. Income Tax returns for the...

Tr Free text

Go to action: Farewell action

3 1 is Partnership

Please take the following credentials and approach the nearest branch :
 1. Income Tax returns for the...

Tr Free text

Go to action: Farewell action

New step +

Step 2 is taken with conditions

Conditions

1 condition

If All of this is true:

1. What type of company are you o... is Proprietorship

and Add condition +

New condition group +

Assistant says

Please take the following credentials and approach the nearest branch :

1. Income Tax returns for the past 3 years

2. Company Agreement

3. Pan Card

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action Farewell action

Preview

us-south.assistant.watson.cloud.ibm.com/cm/3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc89490bb2d3cb7d985fee5%3A94816793-9d2-4149-8235-e0686da1117%3A%3A/assistants/10d13b8c-8c93-...

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Go to action: Farewell action

New step +

Step 3 is taken with conditions

Conditions

1 condition

If All of this is true:

1. What type of company are you o... is Partnership

and Add condition +

New condition group +

Assistant says

Please take the following credentials and approach the nearest branch :

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2. Company Agreement

3. Pan Card of the partners

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action Farewell action

Preview

us-south.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F5bae019cc8949f0bb2d3cb7d985fee5%3A94816793-9df2-4149-8235-e0686d6a1117%3A%3A/assistants/10d13b8c-8c93-...

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Continue to next step
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User enters free text

Edit response Edit validation

And then

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Goes to action Farewell action

New step +

Preview

Do you want to continue?

Yes No

Yes

go to Greetings Action

Welcome to IDEAL bank !!

What type of service are you looking for?

Current Account

Current Account

go to Current Account Action

What type of company are you overseeing?

Proprietorship Partnership

Type something...

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IBM Watson Assistant Trial 29 days left Extend trial Banking Bot Learning center

Current Account Action

Customer starts with: Current Account Action

Conversation steps

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Continue to next step
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Free text
Go to action: Farewell action

Step 3 is taken with conditions

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Goes to action Farewell action

New step +

Preview

What type of service are you looking for?

Current Account

Current Account

go to Current Account Action

What type of company are you overseeing?

Proprietorship Partnership

Proprietorship

Please take the following credentials and approach the nearest branch :

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Type something...