Project Development Phase

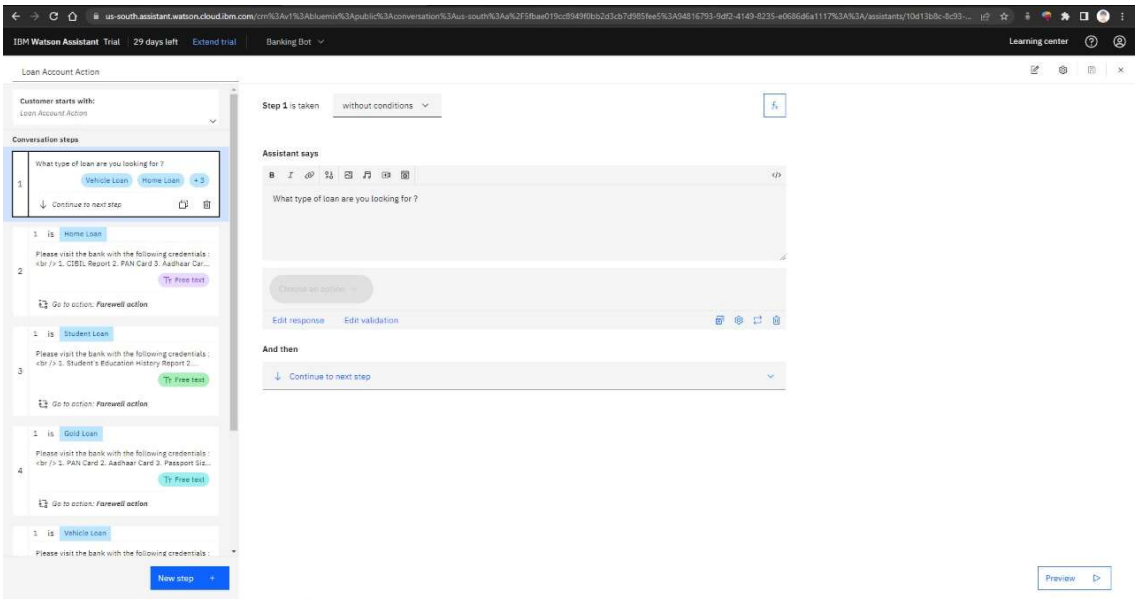
Sprint 2

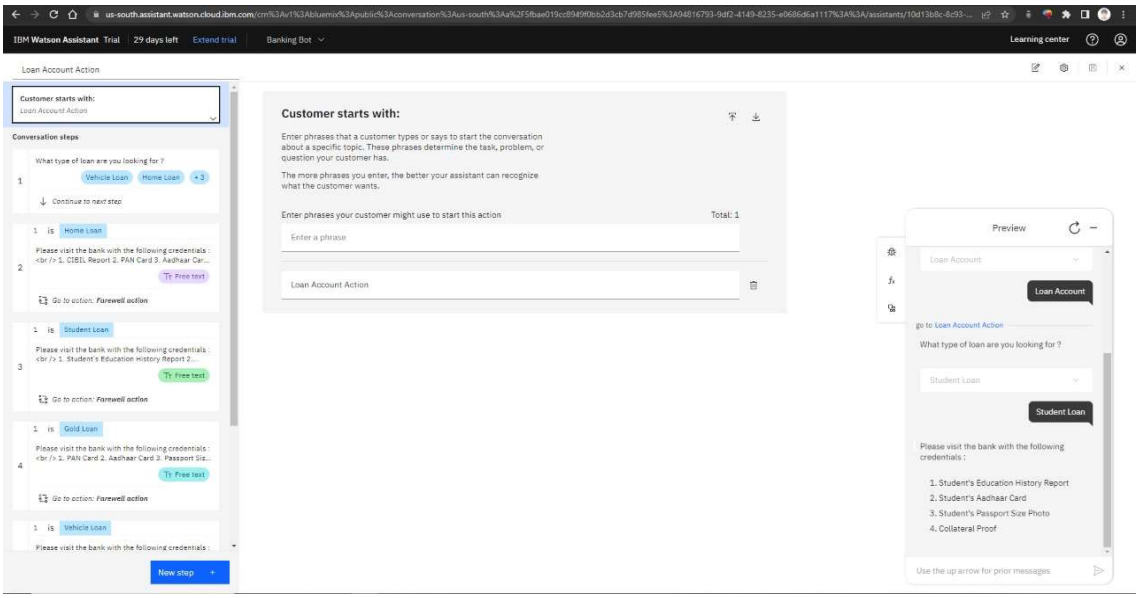
Date	**5 November 2022**
Team ID	**PNT2022TMID15597**
Project Name	**AI based discourse for Banking Industry**

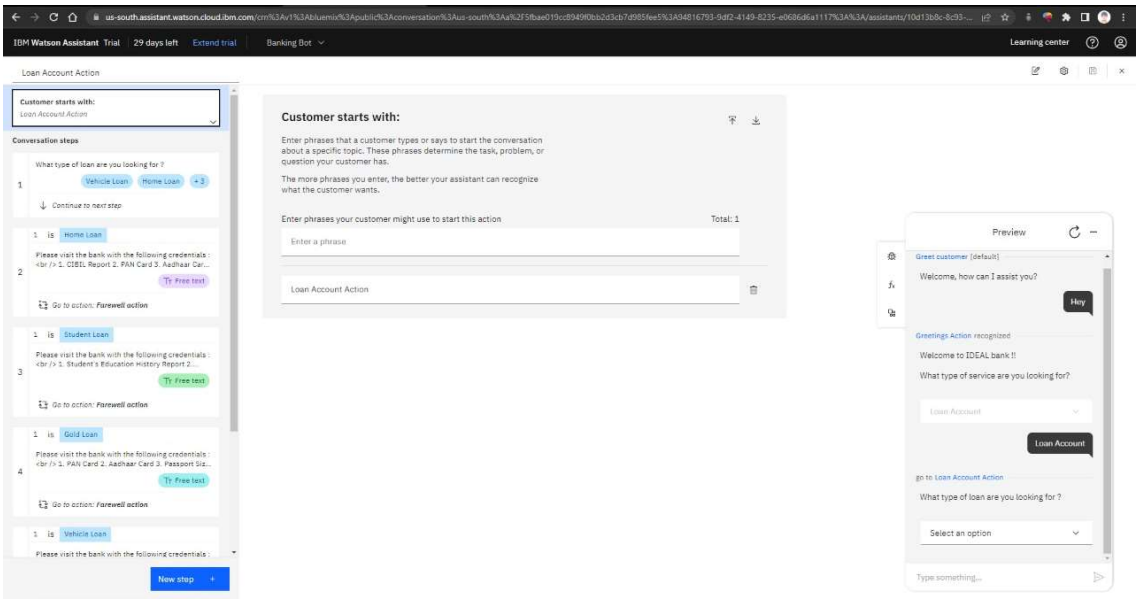
Screenshots of Sprint - 2 tasks :

Task 1

Creating Loan Account Actions:

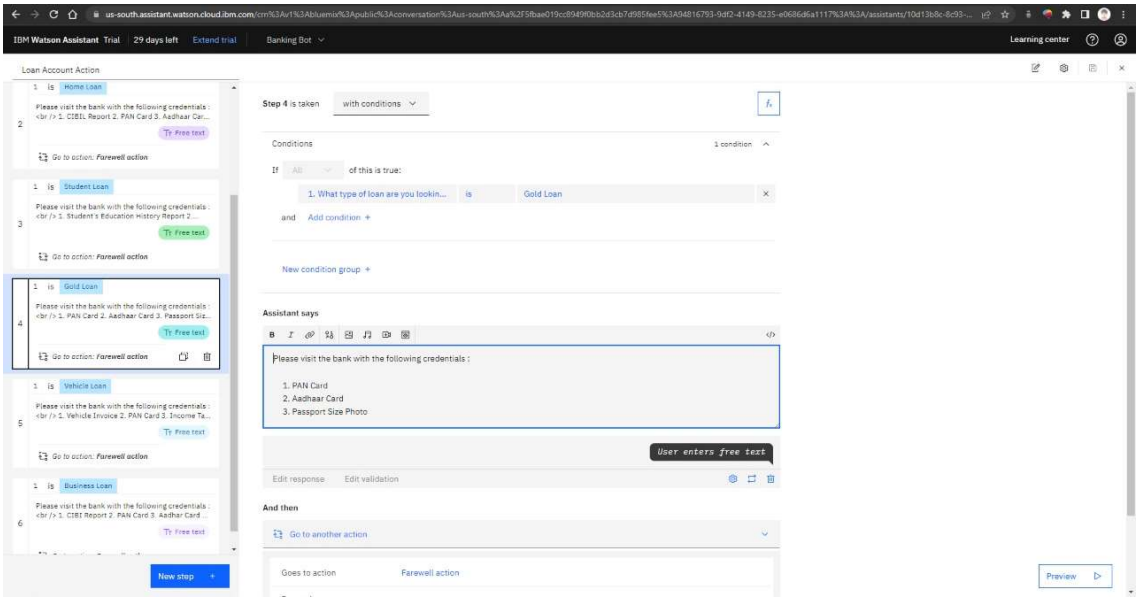




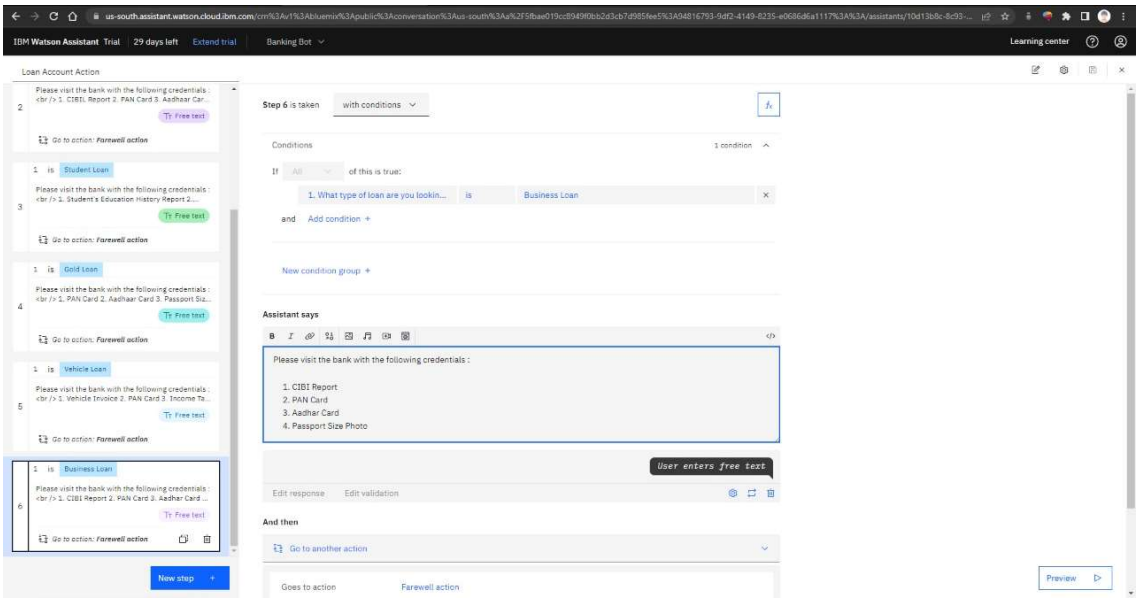


Providing the information about the credentials to be submitted:

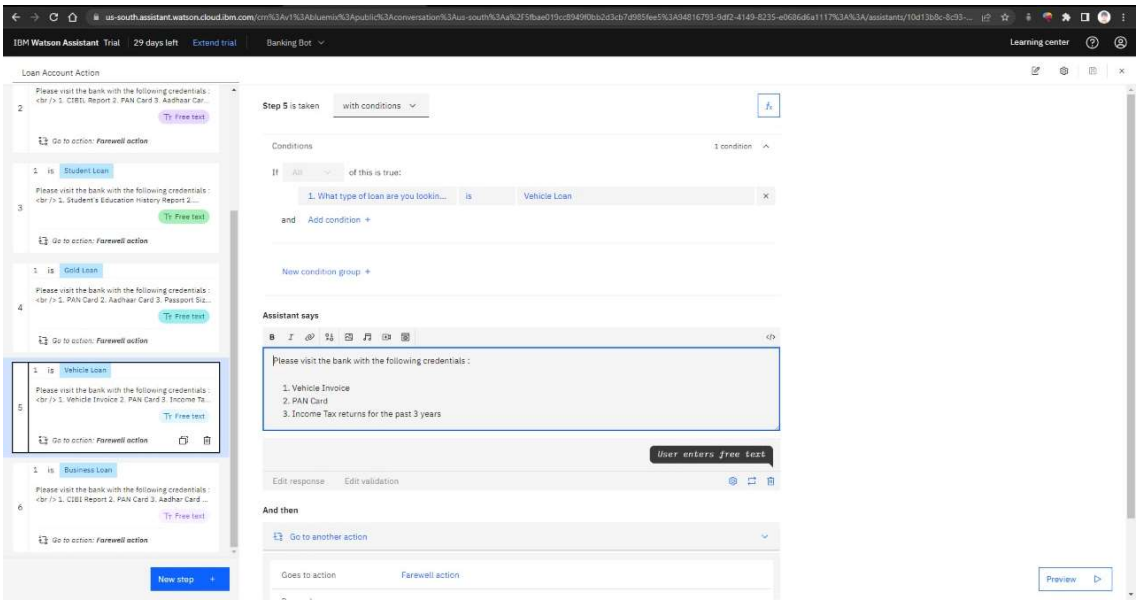
1) **For Gold Loan**



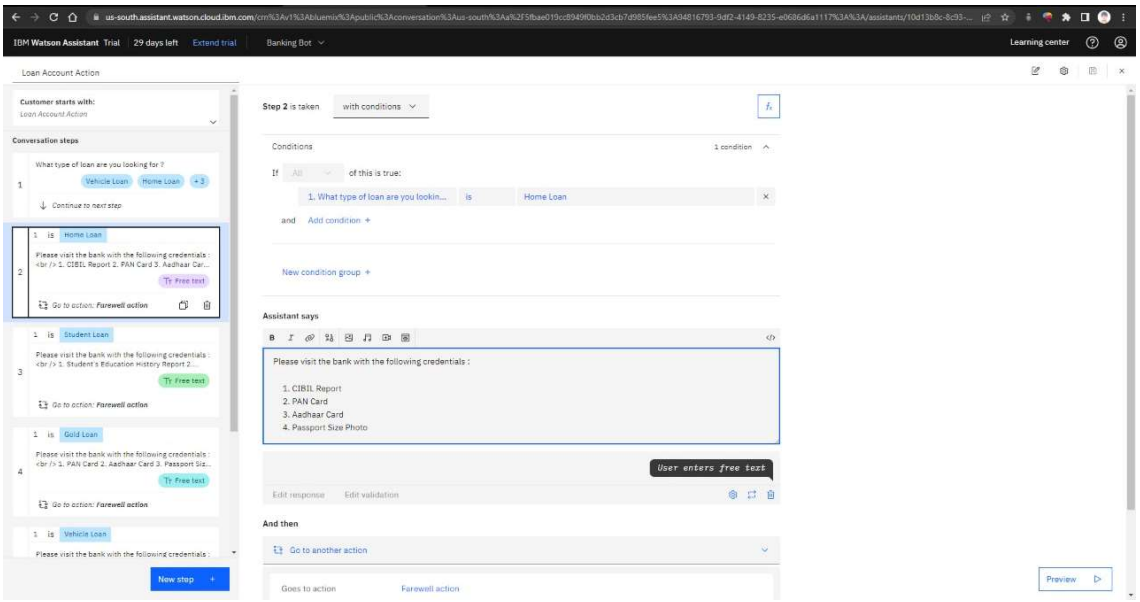
2) For Business Loan



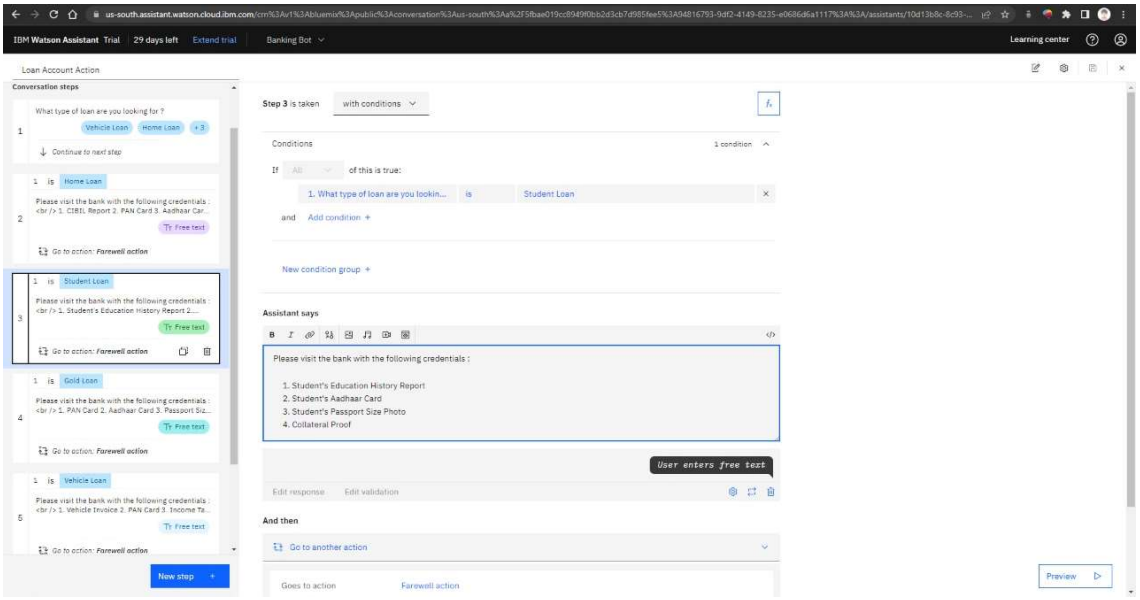
3) For Vehicle Loan



4) For Home Loan

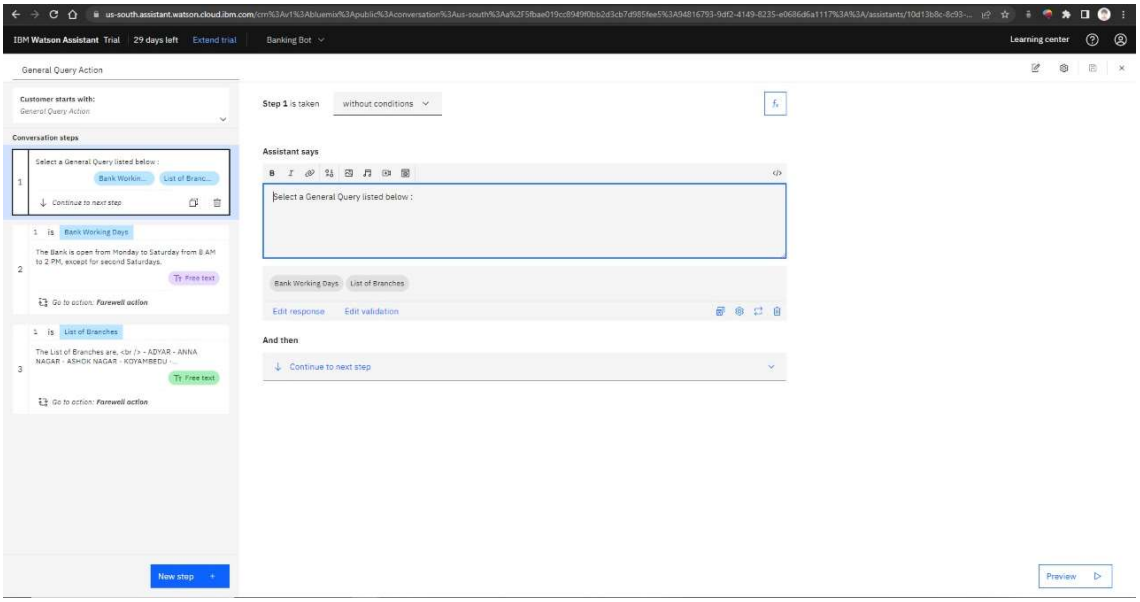


5) For Student Loan

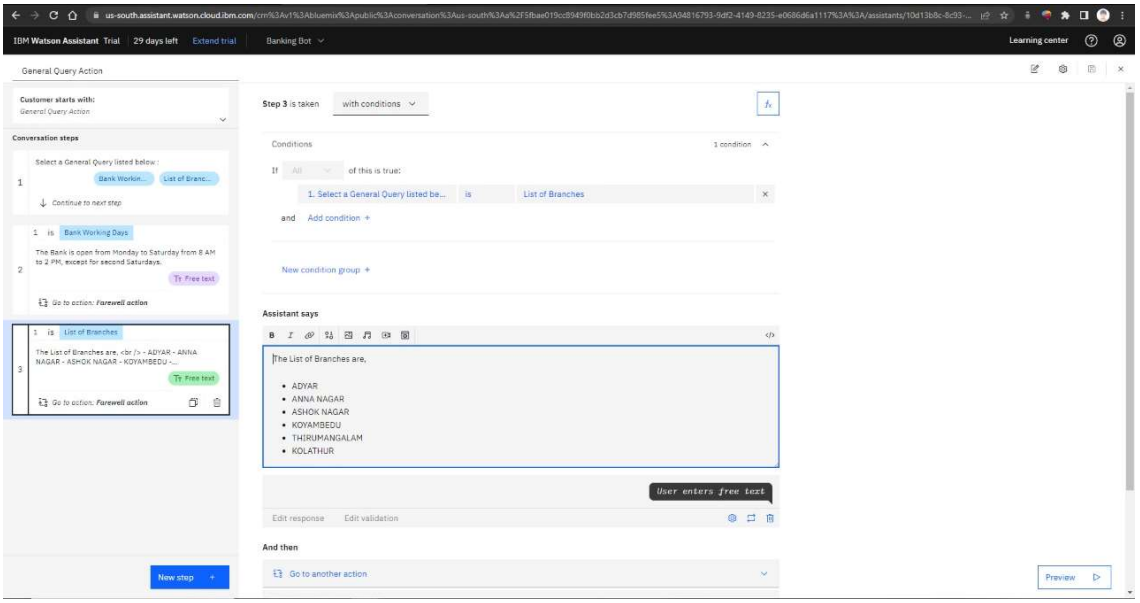


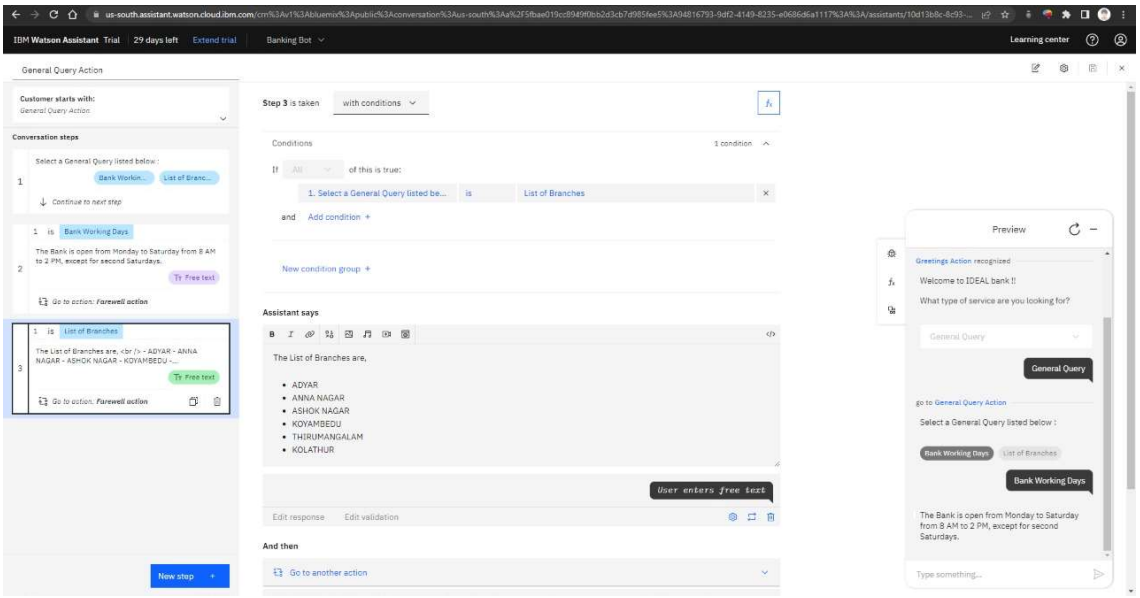
Task 2

Information about some general queries

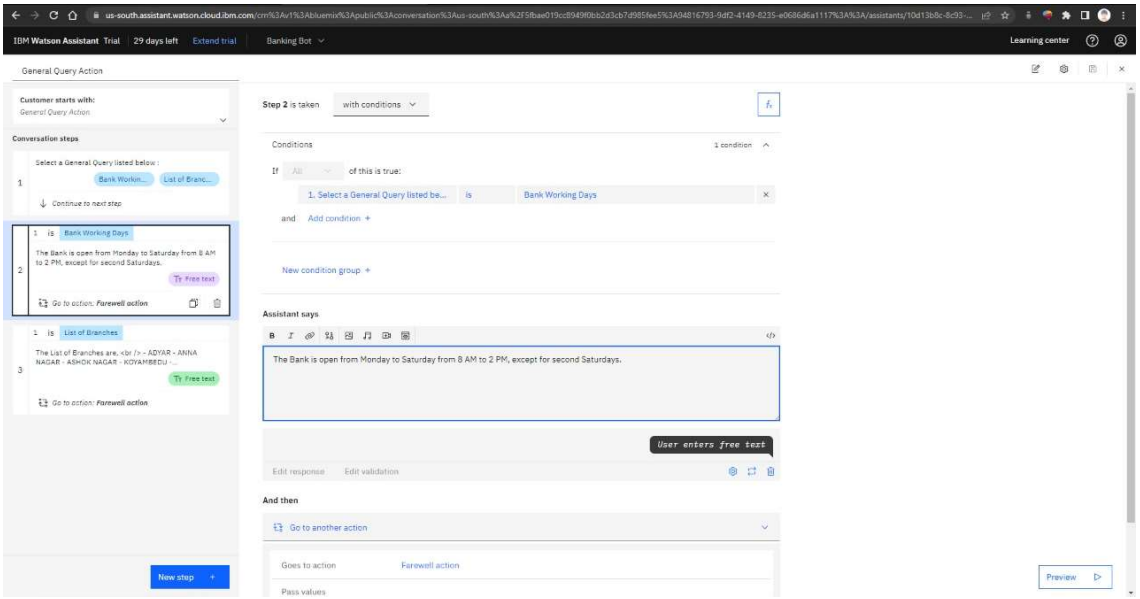


List of Available Branches:



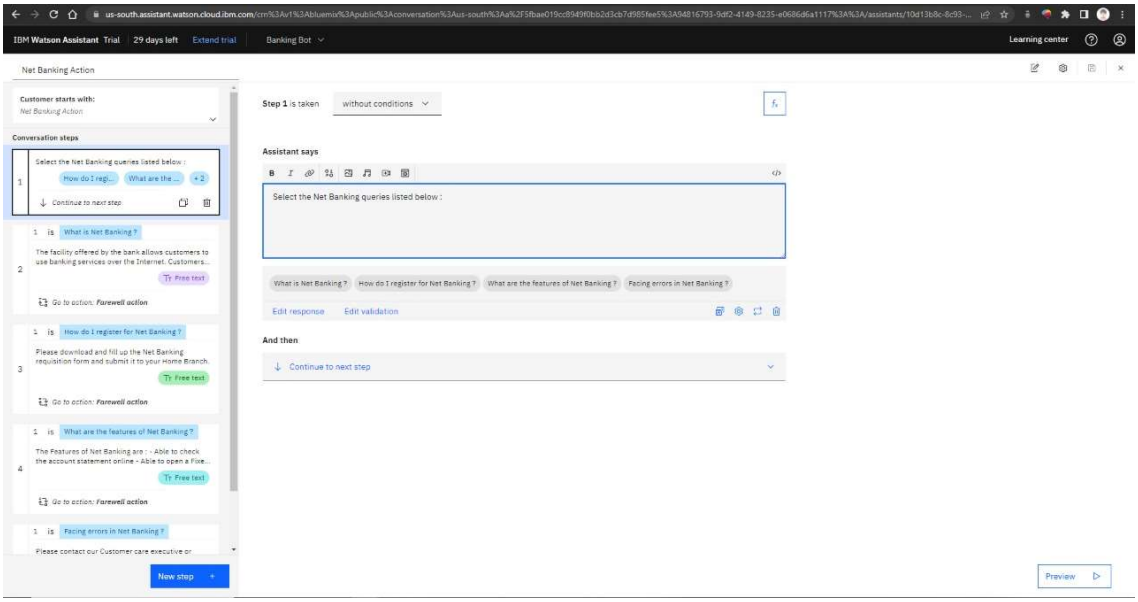


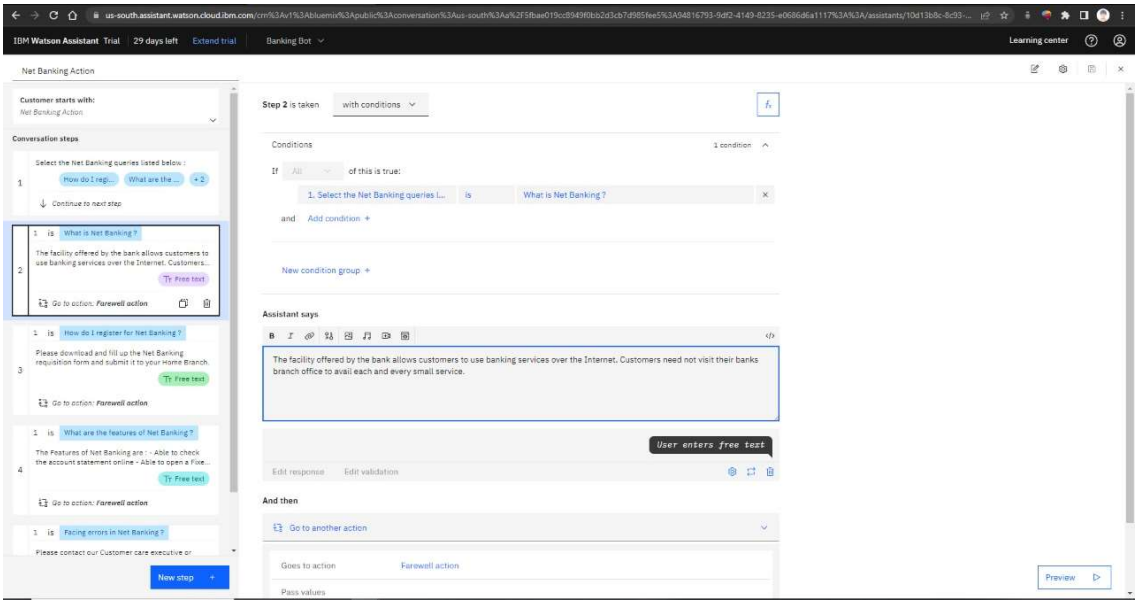
Information about the working days and hours of the bank



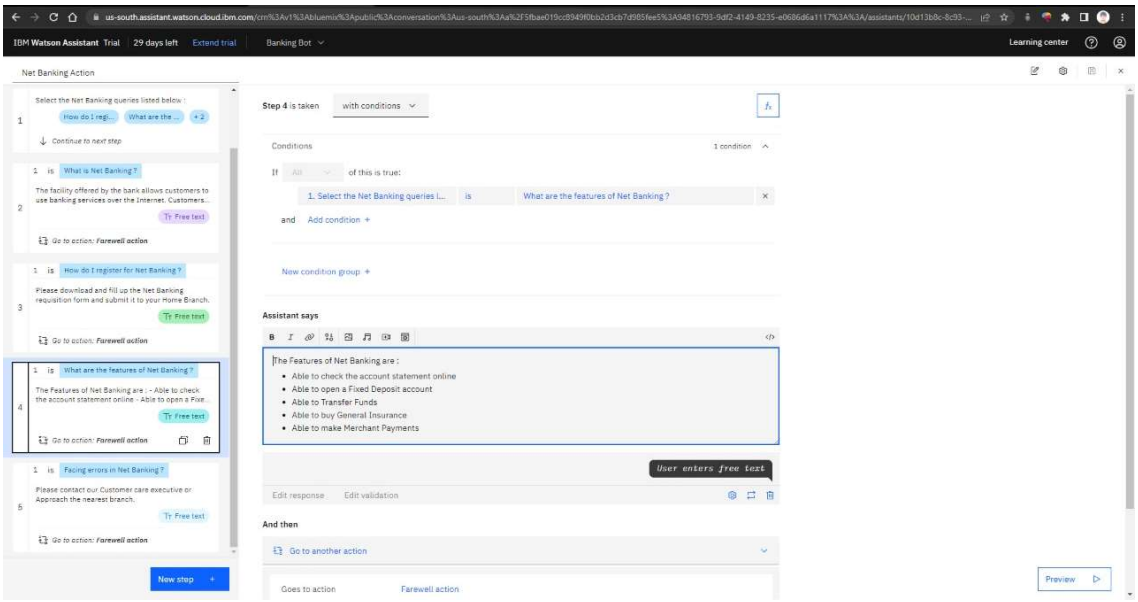
Task 3

Basic queries regarding Net Banking

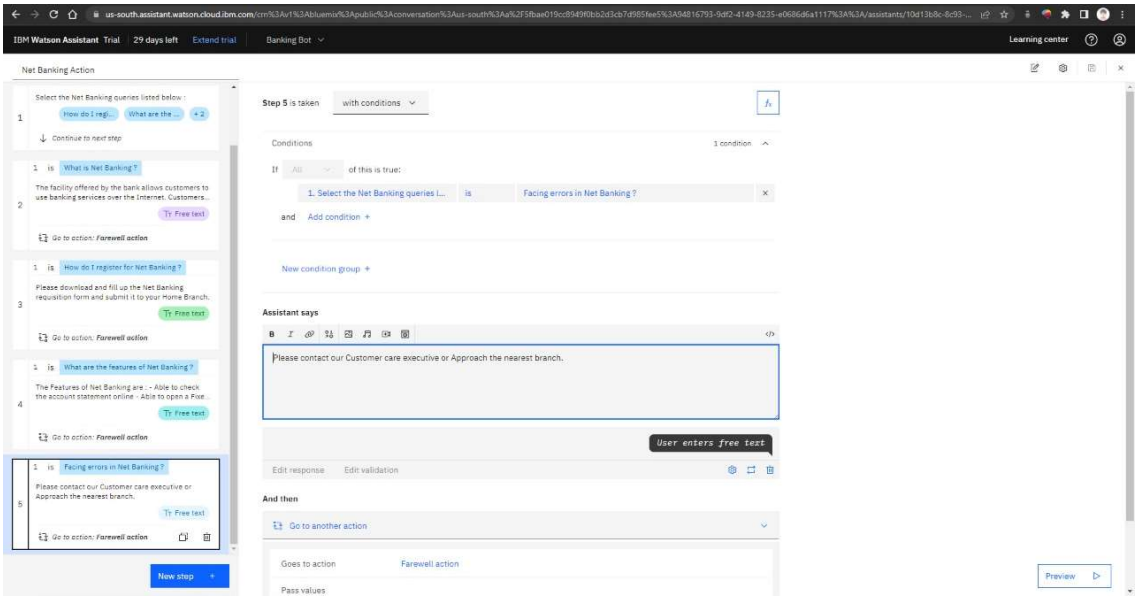


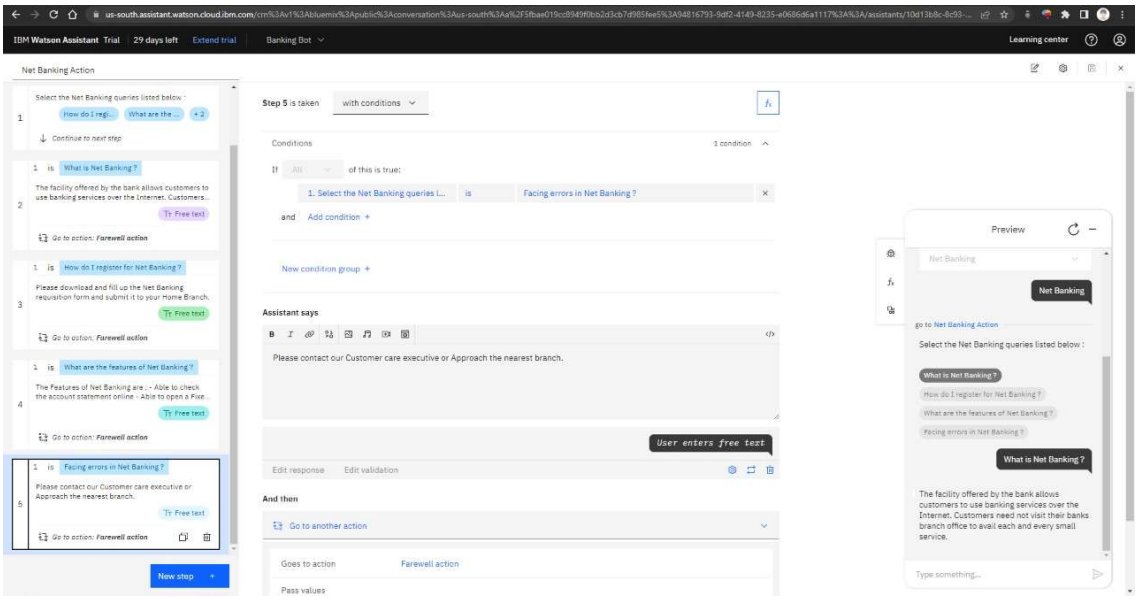


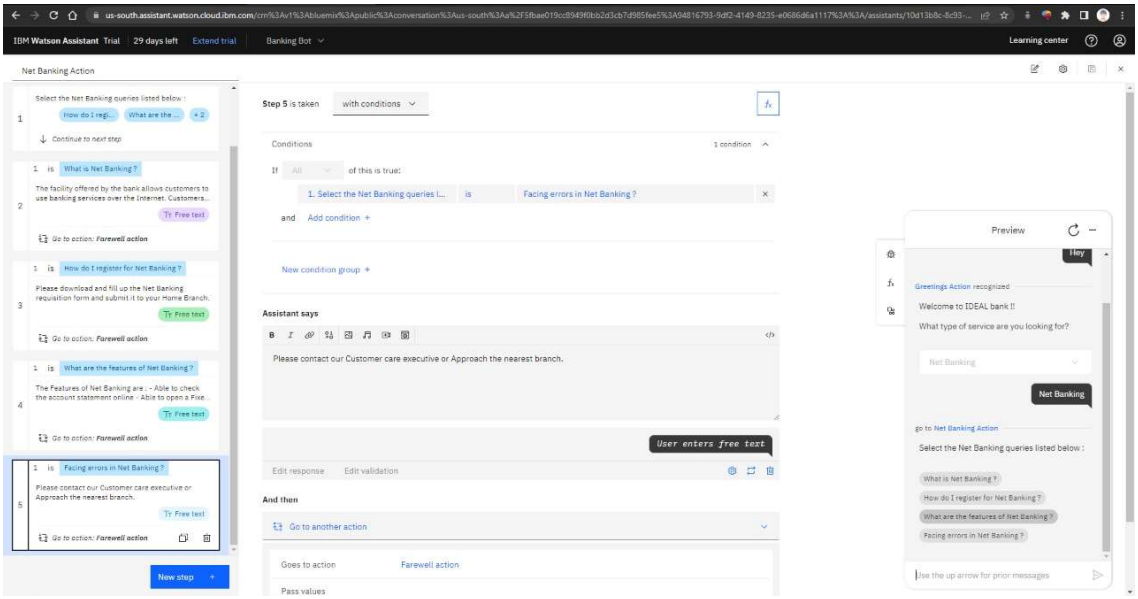
Adding the features of the Net Banking



In case of any errors in the Net banking




IBM Watson Assistant Trial
29 days left
Extend trial
Banking Bot
Learning center
Net Banking Action
Select the Net Banking queries listed below :
How do I regi...
What are the ...
+ 2
Continue to next step
What is Net Banking ?
The facility offered by the bank allows customers to use banking services over the Internet. Customers...
Free text
Go to action: Farewell action
How do I register for Net Banking ?
Please download and fill up the Net Banking requisition form and submit it to your Home Branch.
What are the features of Net Banking ?
The Features of Net Banking are ; - Able to check the account statement online - Able to open a Five...
Facing errors in Net Banking ?
Please contact our Customer care executive or Approach the nearest branch.
New step
Step 5 is taken
with conditions
Conditions
1 condition
If All of this is true:
1. Select the Net Banking queries l...
is
Facing errors in Net Banking ?
and Add condition +
New condition group +
Assistant says
Please contact our Customer care executive or Approach the nearest branch.
User enters free text
Edit response
Edit validation
And then
Go to another action
Goes to action
Farewell action
Pass values
Preview
Net Banking
go to Net Banking Action
Select the Net Banking queries listed below :
What is Net Banking ?
How do I register for Net Banking ?
What are the features of Net Banking ?
Facing errors in Net Banking ?
What is Net Banking ?
The facility offered by the bank allows customers to use banking services over the Internet. Customers need not visit their banks branch office to avail each and every small service.
Type something...


IBM Watson Assistant Trial
29 days left
Extend trial
Banking Bot
Learning center
Net Banking Action
Select the Net Banking queries listed below :
How do I regi...
What are the ...
+ 2
Continue to next step
What is Net Banking ?
The facility offered by the bank allows customers to use banking services over the Internet. Customers...
Free text
Go to action: Farewell action
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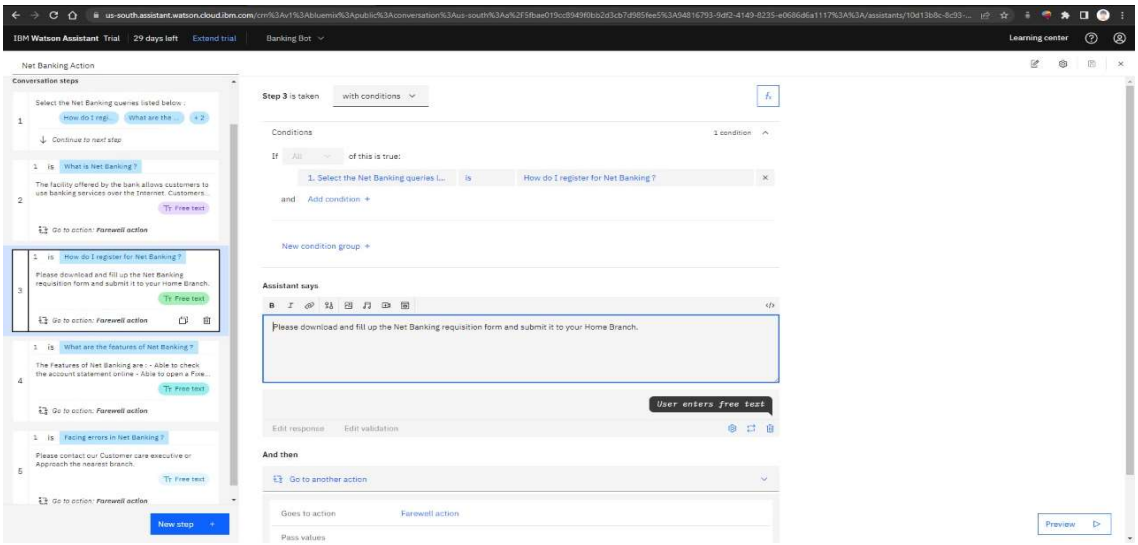
Facing errors in Net Banking ?
Please contact our Customer care executive or Approach the nearest branch.
New step
Step 5 is taken
with conditions
Conditions
1 condition
If All of this is true:
1. Select the Net Banking queries l...
is
Facing errors in Net Banking ?
and Add condition +
New condition group +
Assistant says
Please contact our Customer care executive or Approach the nearest branch.
User enters free text
Edit response
Edit validation
And then
Go to another action
Goes to action
Farewell action
Pass values
Preview
Hey
Greetings Action recognized
Welcome to IDEAL bank !!
What type of service are you looking for?
Net Banking
go to Net Banking Action
Select the Net Banking queries listed below :
What is Net Banking ?
How do I register for Net Banking ?
What are the features of Net Banking ?
Facing errors in Net Banking ?
Use the up arrow for prior messages

Queries regarding the registration for Net Banking