

# Project Design

## Phase - II

### Customer Journey Map

Date	01 October 2022
Team ID	PNT2022TMID02924
Project Name	Skill / Job Recommender Application
Maximum Marks	4 Marks

#### Customer experience journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

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10 Show template feedback

