

I am	I'm trying to	But	Because	Which makes me feel
New user	create a bank account	it takes some quality time of yours	it has many process inside	A little worried
a borrower of a bank	clear my bank loan queries	I don't have customer care available	It has many process	very complicated
a active customer of the bank	to clear my general banking related queries	i don't know where to ask?	i am too far from the bank	A little insecure
customer who use net banking	to clear my net-banking related queries	I don't know how to proceed	the interface is new	A little confused
online switched user	learn how to use the online application	i am new to it	i don't have previous exposure	A little diificult