

CREATING IBM WATSON ASSISTANT

Date	November 12, 2022
Team ID	PNT2022TMID13205
Project Name	AI based discourse for banking industry

IBM Cloud

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Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create

About

Type

Service

Provider

IBM

Last updated

11/02/2022

Category

AI / Machine Learning

Compliance

EU Supported

HIPAA Enabled

IAM-enabled

Location

Sydney

Frankfurt

London

Tokyo

Washington DC

Dallas

Related links

API docs

Docs

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Select a location

Sydney (au-syd)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson - Make your website assistant your own with Webchat - deploy Webchat in minutes, or use our fully extensible architecture - Bootstrap your assistant by using some of our prebuilt content - Connect to any application or database with a prebuilt integration, or build your own custom integration on top of API endpoints - Create engaging user interactions using images, buttons, and more - Analyze and enhance your assistant with our analytics dashboard - Take comfort knowing your assistant is reliably hosted on IBM Public Cloud --- Limits --- Up to 5 Skills (Dialog, Action, Search) 7 days of usage analytics	Free

Summary

Watson Assistant

Free

Location: Sydney

Plan: Lite

Service name: Watson Assistant-ic

Resource group: Default

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Create

Add to estimate

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Select a location

Dallas (us-south)

Select a pricing plan

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Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson - Make your website assistant your own with Webchat - deploy Webchat in minutes, or use our fully extensible architecture - Bootstrap your assistant by using some of our prebuilt content - Connect to any application or database with a prebuilt integration, or build your own custom integration on top of API endpoints - Create engaging user interactions using images, buttons, and more - Analyze and enhance your assistant with our analytics dashboard - Take comfort knowing your assistant is reliably hosted on IBM Public Cloud --- Limits --- Up to 5 Skills (Dialog, Action, Search) 7 days of usage analytics	Free

Summary

Watson Assistant

Free

Location: Dallas

Plan: Lite

Service name: Watson Assistant-ic

Resource group: Default

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Create

Add to estimate

Welcome to the new Watson Assistant

Next

Create Personalize Customize Preview



Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

IBM BOT

Your assistant name will be kept internally and not visible to your customers

Description (optional)

59/128

THIS IS A CHATBOT TO CLARIFY BANKING QUERIES FROM CUSTOMERS

Assistant language

English (US)

This is the language your assistant will speak.

Welcome to the new Watson Assistant

Back

Next



Personalize your assistant

Tell us where your assistant will live

We will create your first channel integration for you, which will be visible on your dashboard. You can always add more or change later.

Where do you plan on deploying your assistant?

Web

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

Banking and financial services

What is your role on the team building the assistant?

Developer

Which statement describes your needs best?

I'm using Watson Assistant to complete a course or certification

Create assistant page

This is what your customers will experience

Watson Assistant

Do you have the Speed Demons in stock?

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up!

Ship them to me, please!

?

Type something...

Welcome to the new Watson Assistant

[Back](#)[Next](#)

Customize your chat UI

Update the style to match your brand and your website. A developer can also add more advanced styling changes with code. [Learn more](#)

Assistant's name as known by customers

Primary color

Secondary color

Chat header

User message bubble

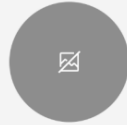
Accent color

Significant and interactive objects

IBM Watermark Plus

Displays a link to the Watson Assistant website

☒ On



Add an avatar image

Create assistant page

Hi! I'm a virtual assistant.
How can I help you today?

Example: Find nearby location

Example: Check account balance

Example: See how I can help

Built with IBM Watson®

Home

Welcome, you're in the new Watson Assistant!

[Learn more](#)

IBM BOT | English (US)

THIS IS A CHATBOT TO CLARIFY BANKING QUERIES FROM CUSTOMERS

Get started

3 steps left 7 min

- ☐ Learn about Watson Assistant
5 min
- ☐ Explore your learning center
Explore at your own pace, and mark as complete
- ☐ Explore Watson Assistant features on inter

Congratulations!

You've configured your first assistant! Now you can continue to build and get your assistant ready to interact with customers.

Create a conversation

3 steps left 15 min

- ☐ Create your first action
5 min
- ☐ Create steps
5 min
- ☐ Add 5 examples
5 min