

Project Design Phase-II

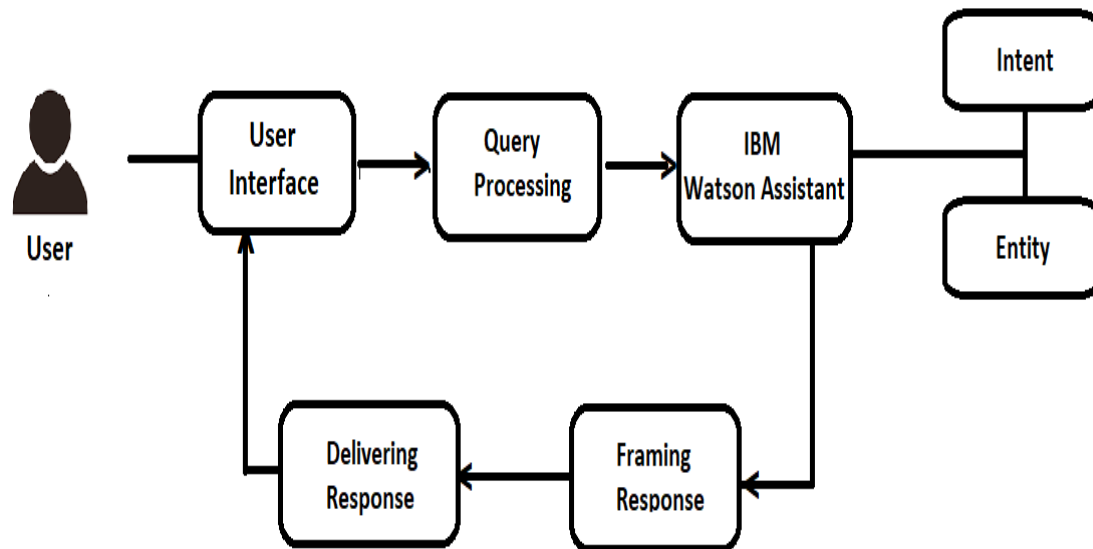
Data Flow Diagram & User Stories

Date	26 October 2022
Team ID	PNT2022TMID03901S
Project Name	AI based discourse for banking industry
Maximum Marks	4 Marks

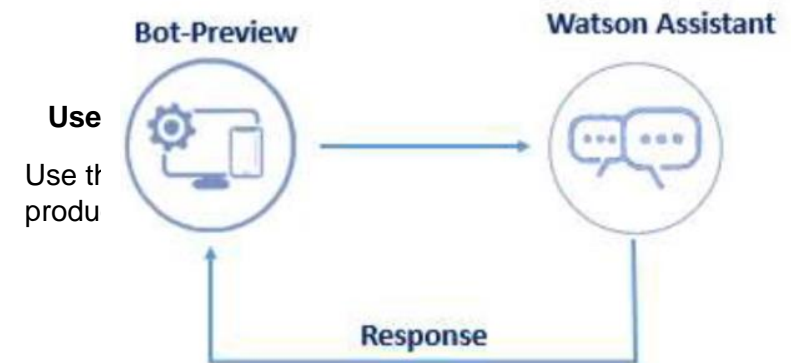
Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

DFD



Simplified:



User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login	Medium
	Login	USN-5	As a user, I can log into the application by entering email & password		High
	Dashboard	USN-6	As a user, I can get the complaint status	I can track the status	Medium
Customer (Web user)	The functional requirements are same as mobile user	same as mobile user	same as mobile user	same as mobile user	High when compared to mobile users
Customer Care Executive	Bank Account Creation	USN-1	I can open a bank account as a user by following the instructions the bot provides	I can create a Bank account	Medium
	Querying	USN-2	User sends a query to a chatbot for clarifications/issues.	I can file a complaint or opt for issue clarification.	High
Administrator	Verification		Administrator can completely verify the submitted application.	I can get verified for application.	High
Admin	Authentication		After completion, new banking credentials are provided to the customers.	I can get my banking credentials after approval of the application.	High