

Project Design Phase-I Proposed Solution Template

Date	19 October 2022
Team ID	PNT2022TMID03901S
Project Name	AI-based discourse for Banking Industry
Maximum Marks	2 Marks

Solution Architecture:

- The three steps of a Watson Assistant chatbot project are scope, design, and integration.
- In the scope phase, you gather requirements for the conversation and how customers support the use case today. They might have a script, coded procedures, or other artifacts.
- The customer's frequent queries are noted and a model is prepared based on this.
- In the design phase, we use Watson assistant to derive entities involved in the system. At the end of the design phase, you start the dialog flow and unit-test it.
- Finally, in the integrate phase, we make an application which interacts with the online banking customers whose queries need to be replied to.

Solution Architecture Diagram:



