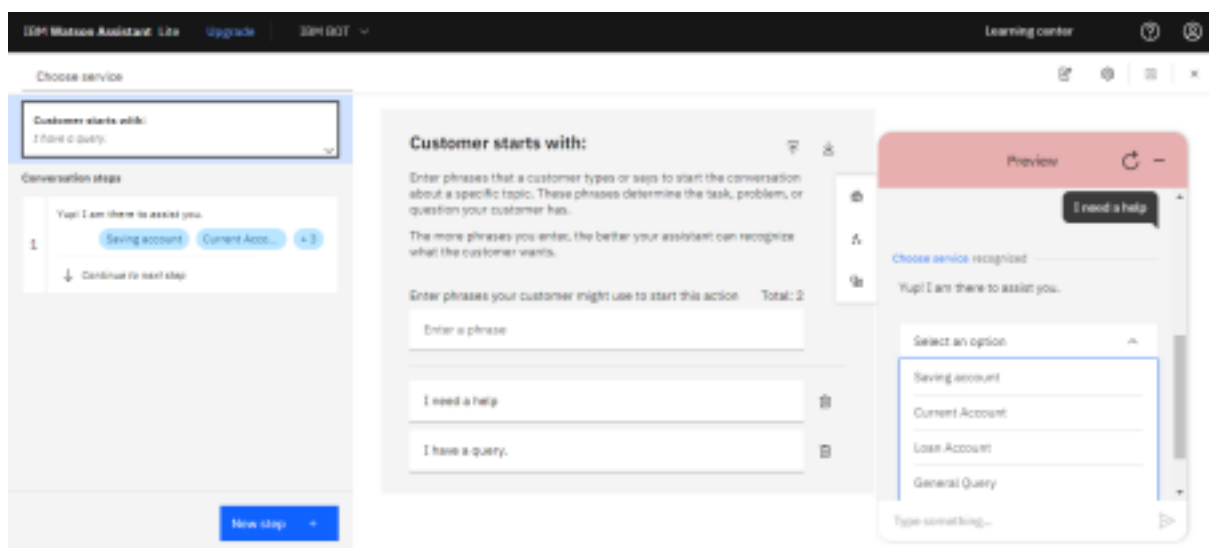
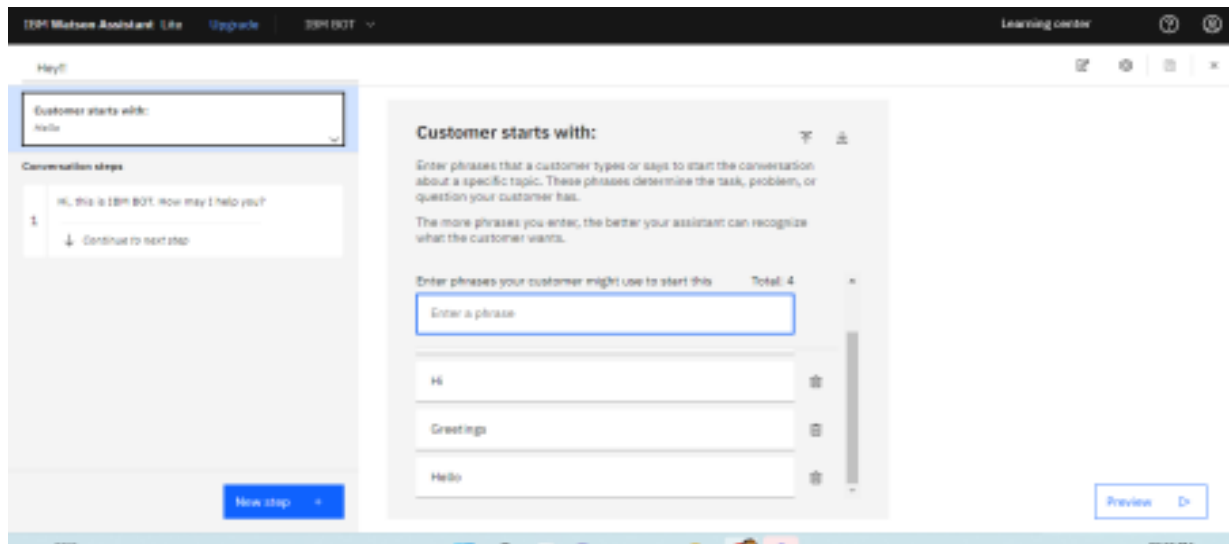
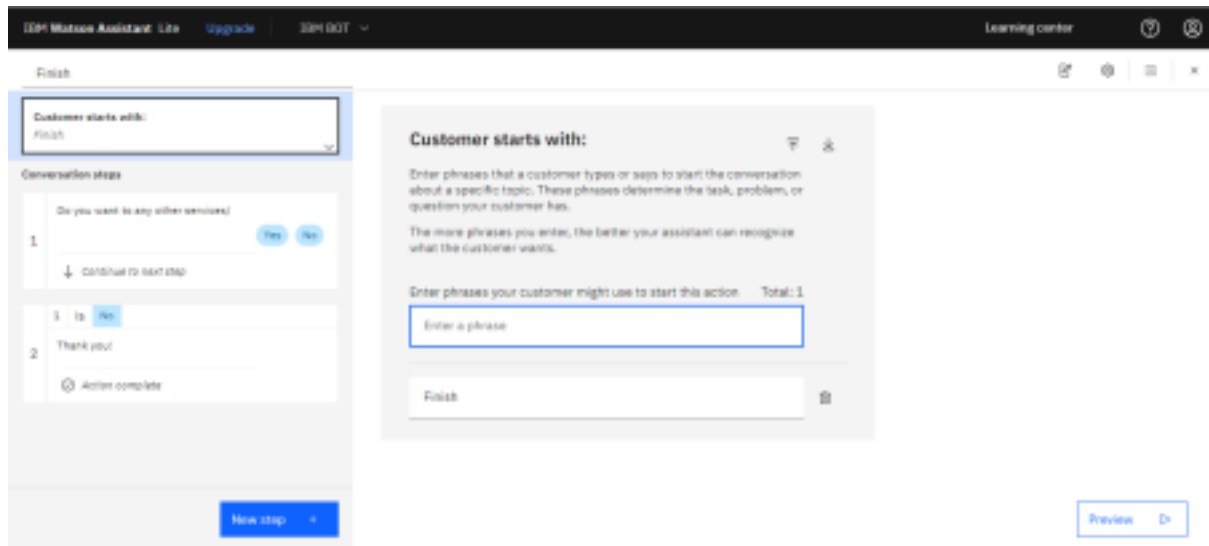


## CREATING SKILLS AND ASSISTANT FOR CHATBOT

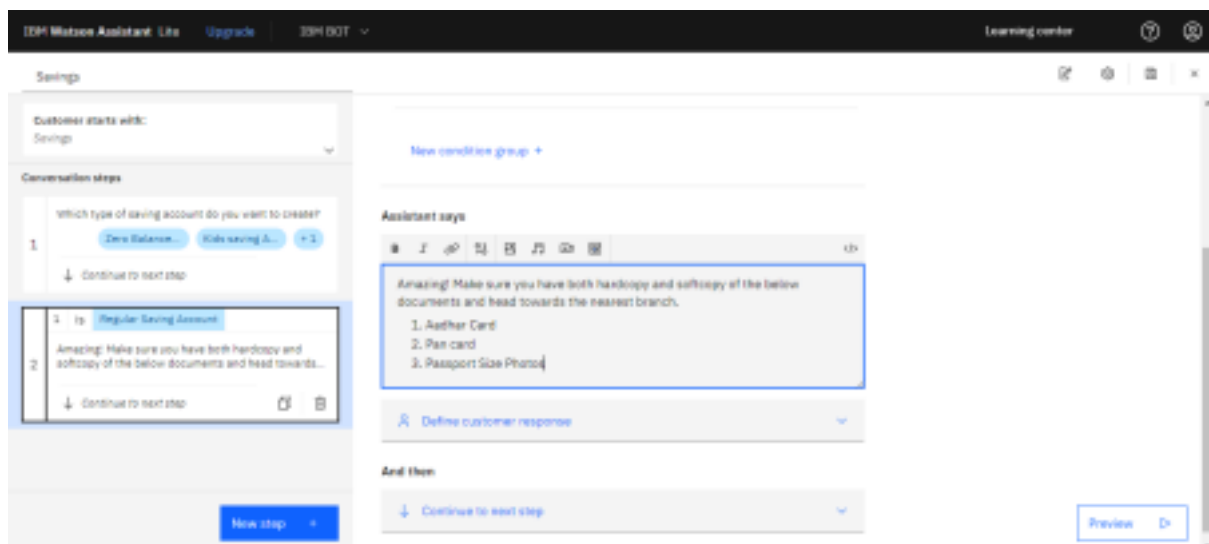
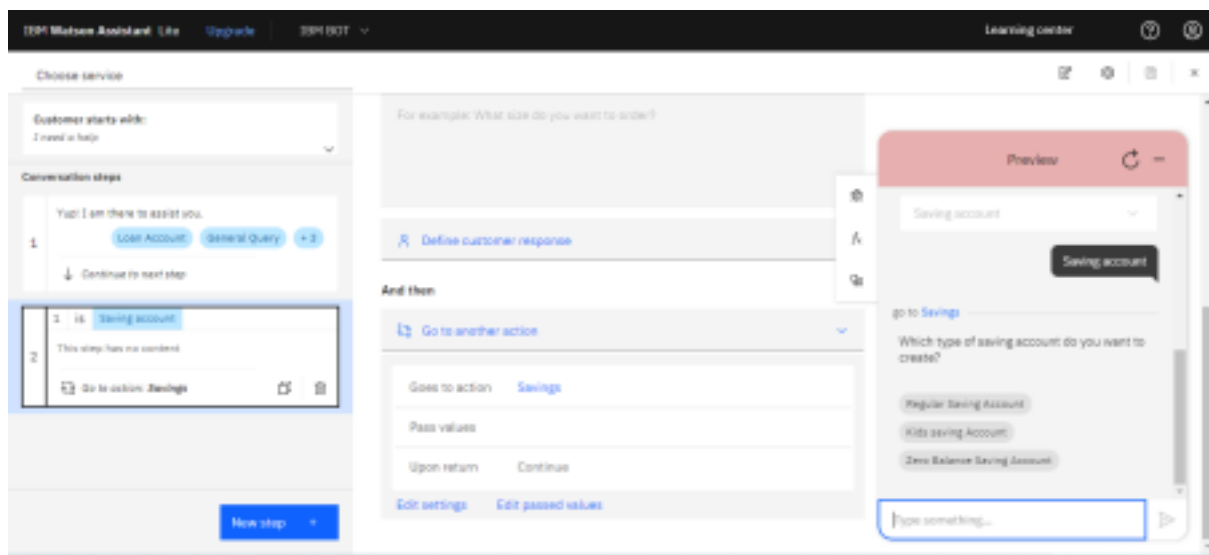
Date	November 5, 2022
Team ID	PNT2022TMID03901
Project Name	AI based discourse for banking industry

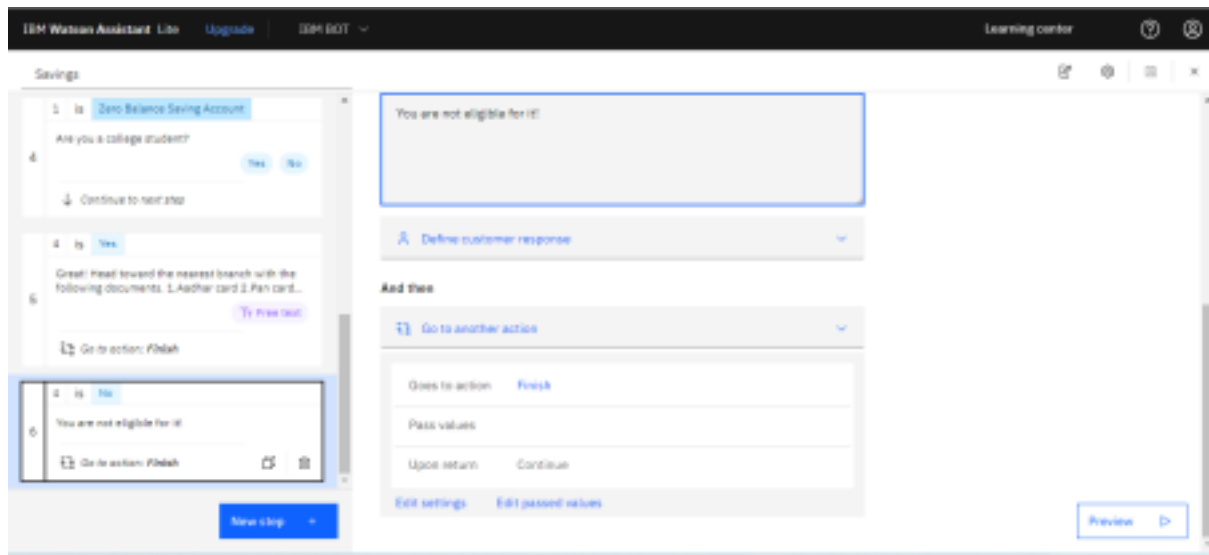
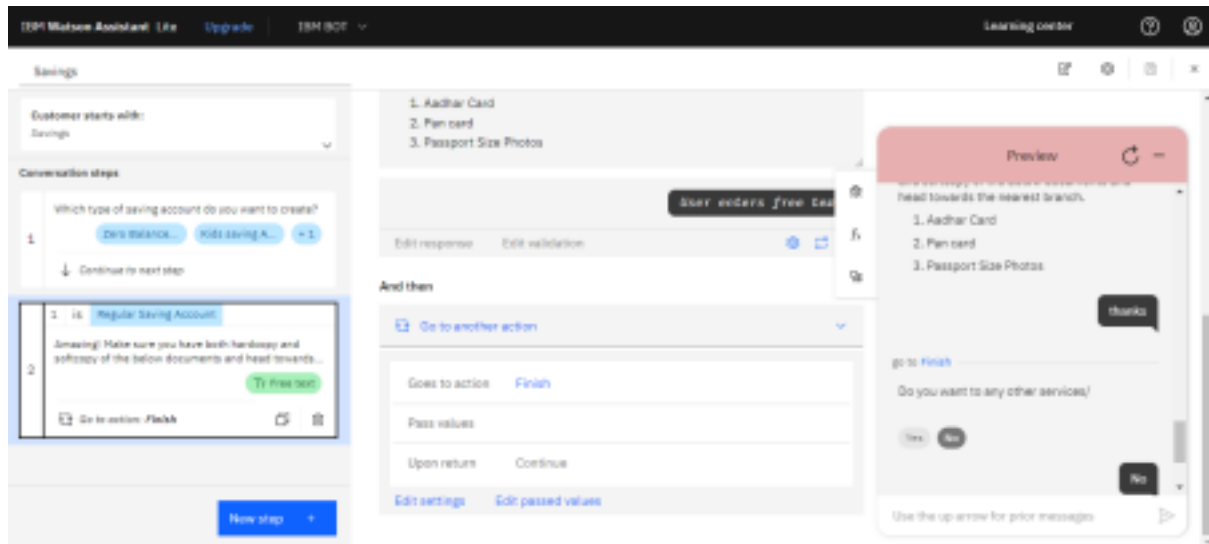
## CHATBOT SKILLS CREATION:



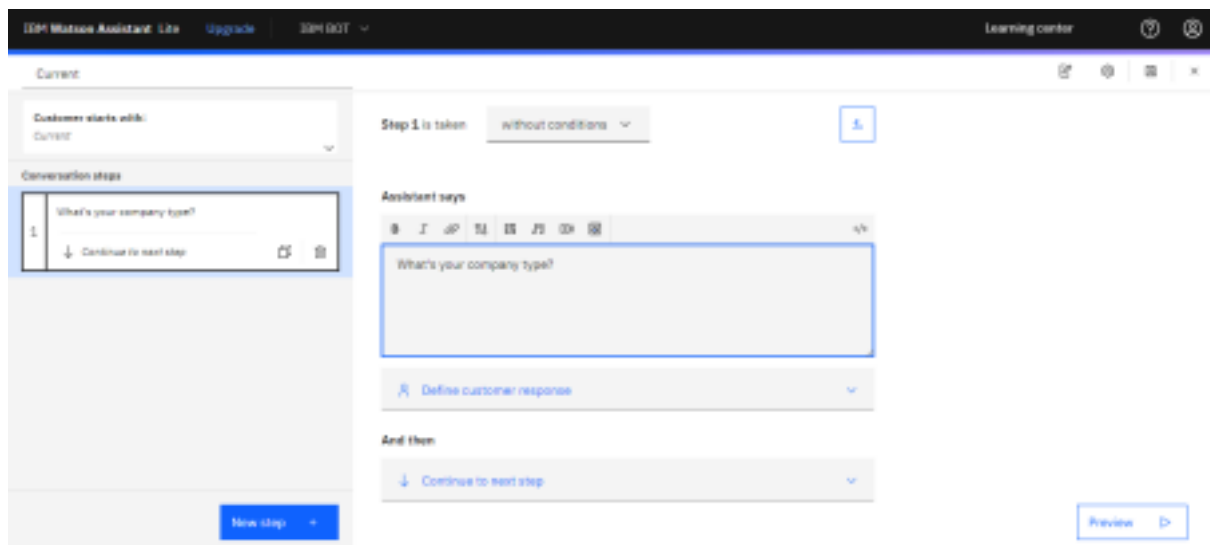


## CREATING SAVING ACCOUNT ACTION:





## CREATING CURRENT ACCOUNT ACTION:



EDM Watson Assistant: Life
Upgrade
EDM BOT
Learning center

Current

1

What's your company type?

Partnership Partnership

Continue to next step

1 is Partnership

Please take the following documents to the nearest branch. 1. Income tax returns of the...

To free text

Go to action: Flash

1 is Partnership

Please take the following documents to the nearby branch. 1. Income tax returns of the proprietor for...

To free text

Go to action: Flash

New step

Step 3 is taken with conditions

5

Conditions

1 condition

If All of this is true

1. What's you... is Partnership

and Add condition

New condition group

Assistant says

Please take the following documents to the nearby branch. 1. Income tax returns of the proprietor for the last 3 years. 2. Company Agreement

Preview

EDM Watson Assistant: Life
Upgrade
EDM BOT
Learning center

Choose service

Customer starts with: I need a help

Conversation steps

1

You! I am here to assist you.

Loan Account General Query +3

Continue to next step

1 is Saving account

This step has no content

Go to action: Savings

1 is Current Account

This step has no content

New step

New condition group

Assistant says

For example: What size do you want to order?

Define customer response

And then

Go to another action

Preview

What's your company type?

Partnership Partnership

Partnership

Please take the following documents to the nearby branch. 1. Income tax returns of the proprietor for the last 3 years. 2. Company Agreement 3. Pan card of both partners

Thanks

Flash

Type something...