

IBM PROJECT

CUSTOMER CARE REGISTRY

A user-friendly virtual agent

AGENDA



- Introduction
- Team Details
- Project Design Phase 1 (Problem Solution Fit)
- Conclusion

INTRODUCTION



An online comprehensive Customer Care Solution is to manage their customer interaction and complaints with the Service Providers over phone or through messages and e-mail. The system should have capability to integrate with any Service Provider from any domain or industry like Banking, Telecom, Insurance, etc.

TEAM DETAILS

Team No: PNT2022TMID02887

College Name: SRI KRISHNA COLLEGE OF

ENGINEERING AND TECHNOLOGY

Department: INFORAMTION TECHNOLOGY



TEAM MEMBERS:

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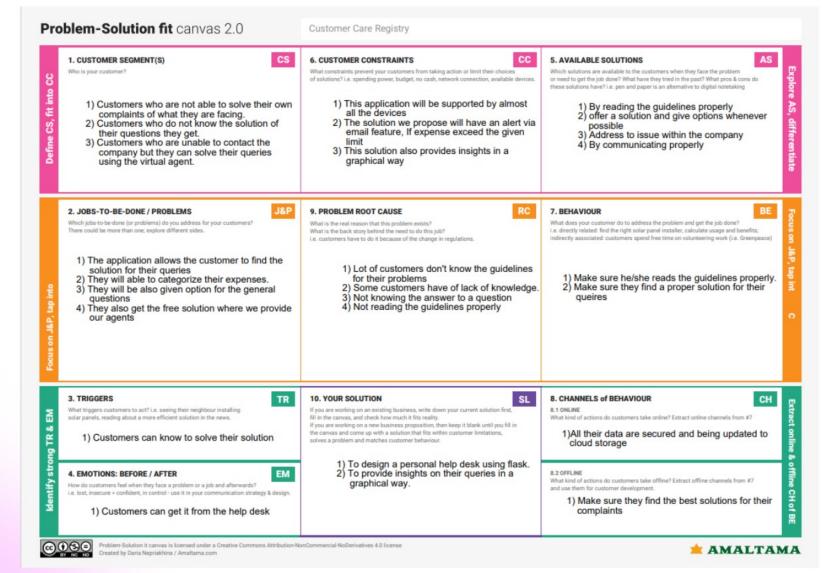
DHIVESH D

CHANDRUS

PROJECT DESIGN PHASE 1 (PROBLEM SOLUTION FIT)

| DATE | 04.10.2022 |
|---------------|------------------------|
| TEAM ID | PNT2022TMID02887 |
| PROJECT NAME | CUSTOMER CARE REGISTRY |
| MAXIMUM MARKS | |

PROJECT DESIGN PHASE 1 (PROBLEM SOLUTION FIT)





THANK YOU