

IBM PROJECT



CUSTOMER CARE REGISTRY

A user-friendly virtual agent



AGENDA

- Introduction
- Team Details
- Literature Surve
- Conclusion

TEAM DETAILS

Team No: PNT2022TMID02887

College Name: SRI KRISHNA COLLEGE OF
ENGINEERING AND TECHNOLOGY

Department: INFORMATION TECHNOLOGY



TEAM MEMBERS:

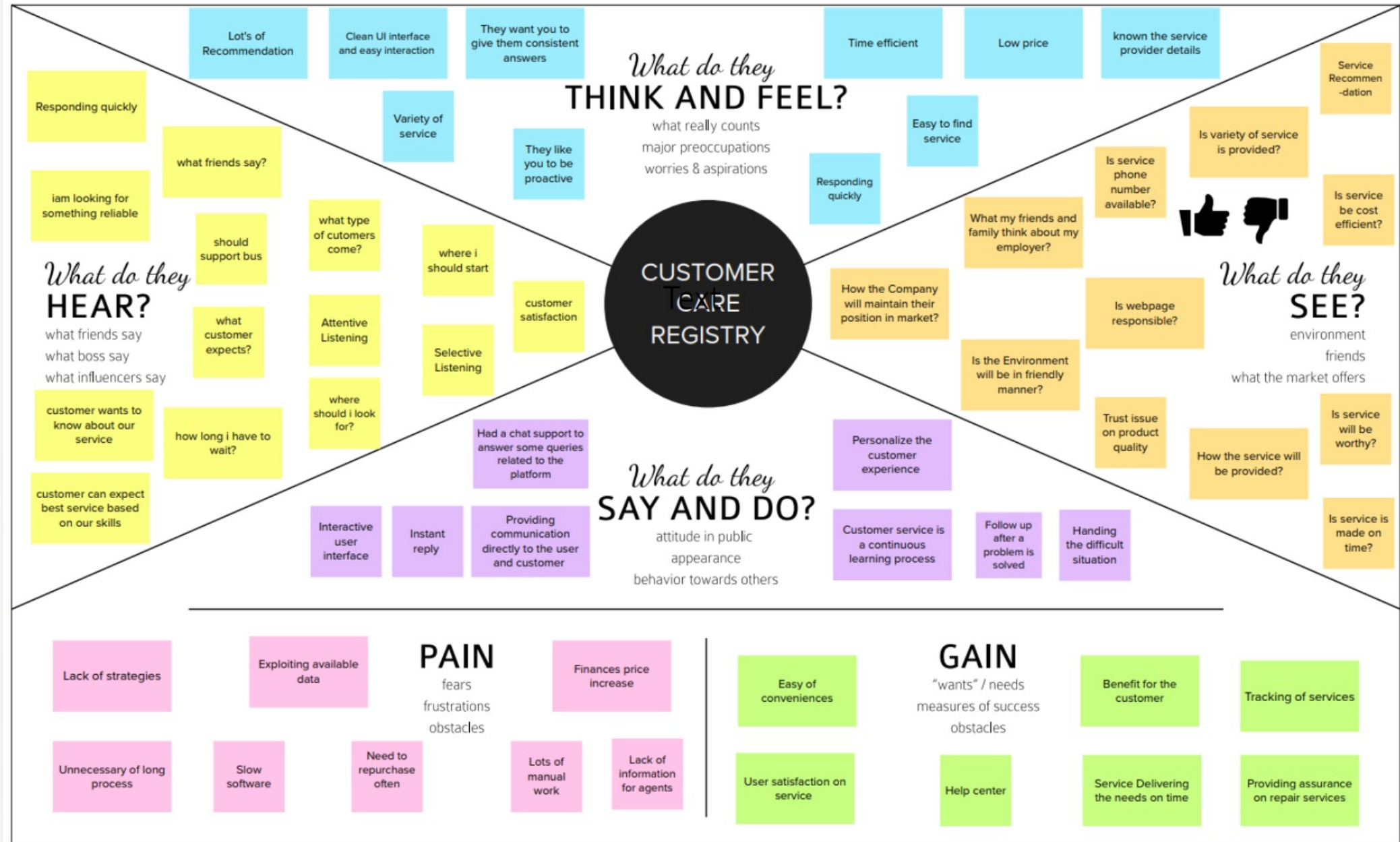
DEENATHAYALAN S

CHUJEETHA R

DHIVESH D

CHANDRU S

EMPATHY MAP





THANK YOU