

Ideation Phase

Define the Problem Statements

Date	29 September 2022
Team ID	PNT2022TMID15779
Project Name	Flight Delay Prediction Model Using Machine Learning
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

I am	I'm trying to	But	Because	Which makes me feel
passenger	catch the flight	the flight is delayed	of the bad weather	frustrated
passenger	catch the flight	the flight is cancelled	of the air traffic control	disappointed
passenger	catch the flight	the flight is delayed	flight crew rest requirements	frustrated
passenger	catch the flight	the flight is delayed	catering	disappointed
passenger	catch the flight	the flight is delayed	airport security lines	disappointed