

Creating skills and assistant for Chatbot

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Creating General Query Action

The screenshot displays the IBM Watson Assistant interface in a web browser. The browser's address bar shows the URL: `au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F6ffb184b9c724c0aa4817d7153709e5d%3A...`. The page header includes 'IBM Watson Assistant Lite', 'Upgrade', 'Banking Chatbot', and a 'Learning center' link. The main content area is titled 'Query' and features a 'Customer starts with:' section. This section contains a list of conversation steps and a 'New step +' button. The first step is 'I can get you that information right away! Where are you based?' with a 'Continue to next step' button. The second step is 'The best way to contact us in Step 1 is by calling 1-800-000-000.' with a 'Continue to next step' button. The 'Customer starts with:' section also includes a 'Preview' button. The interface is designed for creating and managing chatbot skills, specifically for handling general queries.

IBM Watson Assistant

Life

Upgrade

Banking Chatbot

Learning center

Query

Customer starts with:

Can I text you a question?

Conversation steps

1

I can get you that information right away!
Where are you based?

Delhi Kerala + 3

Continue to next step

2

The best way to contact us in **Step 1** is by calling 1-800-000-000.

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 17

Enter a phrase

Query

Who can I call?

Preview

Welcome, how can I assist you?

how can i call

Query recognized

I can get you that information right away!
Where are you based?

chennai

chennai

Type something...

Type here to search

24°C

07:17 PM

09-11-2022