

Project Design Phase-II Technology Stack (Architecture & Stack)

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| Date | 15 October 2022 |
| Team ID | PNT2022TMID07052 |
| Project Name | Project - AI Based Discourse For Banking Industry |
| Maximum Marks | 4 Marks |

Technical Architecture:

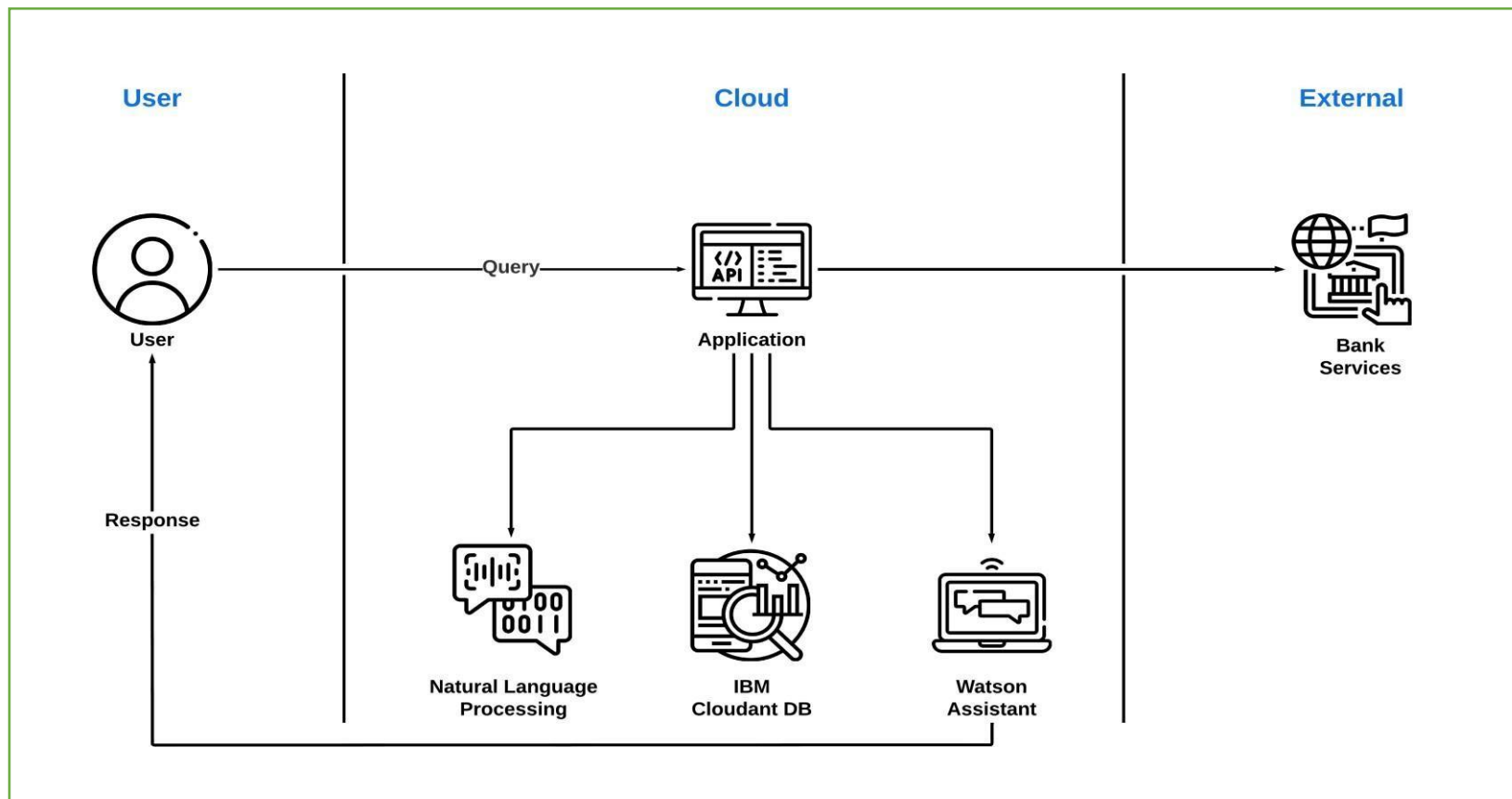


Table-1 : Components & Technologies:

| S.No | Component | Description | Technology |
|------|---------------------------------|---|-------------------------------|
| 1. | Bot Preview | As they have an easily accessible environment, a user interacts with the Bot to ask queries. | HTML, CSS, JavaScript |
| 2. | Application Logic-1 | On the Bot's message bar, the user can type questions. | Python / IBM Watson Assistant |
| 3. | Application Logic-2 | Frequently Asked Questions (FAQ) could be used by users. | IBM Watson STT service |
| 4. | Application Logic-3 | Users can examine fresh updates and be alerted of recent additions from the bank. | IBM Watson Assistant |
| 5. | Cloud Database | Queries are predicted with solutions and stored in the cloud to be retrieved whenever they are needed. | IBM Cloudant DB |
| 6. | External API-1 | It gives your client application runtime methods for sending user input to an assistant and receiving a response. | Watson Assistant v2 API |
| 7. | External API-2 | An on-premises and cloud-based enterprise-grade platform for developing, securing, controlling, sharing, monetizing, and analysing customized APIs. | IBM Cloud API |
| 8. | Deep Learning Model | It learns to execute classification tasks directly from text and achieves cutting-edge accuracy, sometimes outperforming human performance. | Deep Learning |
| 9. | Infrastructure (Server / Cloud) | On cloud server we will be deploying the chatbot using flask in the web page. | Python Flask |

Table-2: Application Characteristics:

| S.No | Characteristics | Description | Technology |
|------|--------------------------|--|--|
| 1. | Open-Source Frameworks | Open - Source Frameworks used | Python Flask, CSS styling framework |
| 2. | Security Implementations | Employing encryption, access control techniques, IBM Cloud. | IBM Watson assistant, IBM Cloudant DB |
| 3. | Scalable Architecture | Bot is built using intents, entities, dialog The Scalability consists of 3 tiers (Web server, Application server, Cloud server) | Web Server - IBM Watson Assistant Application Server - Python Flask Cloud Server - Cloudant DB |
| 4. | Availability | Bot is made available for 24/7 using load balancers, distributed servers. | IBM Cloud |
| 5. | Performance | Responds to about 10,000 consumer questions at the same time. | IBM load balancer, CDN |