Team ID	PNT2022TMID21422		
Project	IoT Based Smart Crop Protection System for Agriculture		
Mark	2 marks		

iourney steps which step of the experience are you describing?	Piscovery Why do they even start the journey?	Registration why would they trust us?	Oncarding and First use How can they Feel successful?	Sharing why would they invite others?
● Actions What does the customer do? What information do they look for? what is their context?	Petection the movement in the Field	uses of scarce resources within their production environment and manage these in an environmentally and economically	To connect the system with sensor through the mobile application Incresing demand for food with minimun resources such as water, Fertilizers, seeds by the smart crop protection	To get conserving biodiversity and nutrients in the earth & consequently increasing the quality and lowering Food costs.
Needs and Pains What does the coustmer want to achieve and avoid?	ACLIZEVE Prevent crop damage From dicess and pests and pests and pesticides project invoke and shortage of uniter	To have enough knowledge on handle the IOT based devices	Farmers have to handle it regular checking & work according to the TOT based procedures	If they have more profit to improve cultivation
Touch point What part of service do they interact with	Mobile application and Pevices are connected through IOT system	Mobile Application Application SENSORS	Buzzer Sound Notification In Mobile application application report	Build Farmer resilience to environmental shocks Build Farmer plant many many prices crops
• Coustomer Feeling What is the coustmer feeling				
Process Ownership Who is in the lead on this ?	Horticulturists	Horticulturists	Farmers	Horticulturists