## Project Design Phase-II

| Date          | 8 October 2022            |
|---------------|---------------------------|
| Team ID       | PNT2022TMID07223          |
| Project Name  | SKILL AND JOB RECOMMENDER |
| Maximum Marks | 4 marks                   |

## **CUSTOMER JOURNEY**

|            | STAGE 1  | STAGE 2  | STAGE 3   | STAGE 4  | STAGE 5  |
|------------|--|--|---|--|--|
| OBJECTIVES | Write a goal or<br>activity                      | Skill and job<br>recommendation<br>system displays<br>the current job<br>openings based on<br>the user skillset. | The system will sent an alert when there is a current opening based on the user skillset. | Users will interact<br>with the chatbot<br>and can get the<br>recommendations<br>based on their<br>skills. | The system uses job search API to get the current job openings in the market which will fetch the data directly from the webpages. |
| NEEDS      | Write a need you want to meet                    | Auto analyze the user's data.  | Evaluate user skillset with job description.  | Suggestions based on users interests.  | Recommending jobs and skills.  |
| FEELINGS   | Write an emotion you expect the customer to have | Impressed with the proposed solution.  | Provide good report about the project.  | Satisfied with the overall project.  | Contribute valuable feedback about the project.  |
| BARRIERS   | Write a potential challenge to your objective    | Users input data<br>may not always be<br>accurate.   | It requires constant maintenance.   | Can't answer all<br>the queries.   | High error rate.   |