## **Problem Solution Fit**

Define CS, fit into CC Explore 1. CUSTOMER SEGMENT(S) **6. CUSTOMER CONSTRAINTS** 5. AVAILABLE SOLUTIONS CS Working parents or busy parents of 0-10 year old kids There are existing solutions Lack of affordable, reliable and AS, differentiate hassle free technology, Lack of availability of secure and easy that offer location tracking for kids but they are not very efficient, cost effective and reliable all at the same time. This trade off should be addressed. RC BE 7. BEHAVIOUR 9. PROBLEM ROOT CAUSE 2. JOBS-TO-BE-DONE / Customers panic, prevent their children from going out on their own, try **PROBLEMS** Customers have to do this to protect their children from potential threats and to ensure the Instantaneous tracking and updation of child's location, geofencing and notifying parents of any abnormalities using easily available technologies safety while being far away from them.

### 3. TRIGGERS

# TR

Coming across news about children being kidnapped and abducted, missing cases being reported.

# 4. EMOTIONS: BEFORE / AFTER



Before: Feel insecure, worried, scared and confused.

After: Relieved, calm, confident, happy.

#### **10. YOUR SOLUTION**



Building a reliable technology that can address all the customer needs while being reliable and secure ensuring efficient functioning.

#### 8. CHANNELS of BEHAVIOUR



## 8.1 **ONLINE**

Tracking their kids location with their mobile phones' GPS, reading news about child safety and other child missing cases.

#### 8.2 **OFFLINE**

Customers accompany their children to ensure safety, send them together with other reliable people, seek for protection in public places.