

			<div> <div>3-Nov-22</div> <div>PNT 20221 MID53532</div> <div>Customer Care Registry</div> <div>4 marks</div> </div>									
Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC for Automation(Y/N)	BUG ID	Executed By
LoginPage_TC_OO 1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	1. Enter URL and click go 2. Click on My Account dropdown button 3. Verify login/Signup popup displayed or not	https://extraordinary-yeot-5a48d7.netlify.app/	Login/Signup popup should display	Working as expected	Pass	Successful			Tasleem R, Sree ganga A
LoginPage_TC_OO 2	UI	Home Page	Verify the UI elements in Login/Signup popup	1. Enter URL and click go 2. Click on My Account dropdown button 3. Verify login/Signup popup with below UI elements: a.email text box b.password text box c.Login button d.New customer? Create account link e.Last password? Recovery password link	https://extraordinary-yeot-5a48d7.netlify.app/	Application should show below UI elements: a.email text box b.password text box c.Login button with orange colour d.New customer? Create account link e.Last password? Recovery password link	Working as expected	Pass	Successful			Joshika B M
LoginPage_TC_OO 3	Functional	Home page	Verify user is able to log into application with Valid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	Username: jh@gmail.com password: jh1	User should navigate to user account homepage	Working as expected	Pass	Successful			Tasleem R, Vimala
LoginPage_TC_OO 4	Functional	Login page	Verify user is able to log into application with Invalid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Invalid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	Username: jh@gmail.com password: jh1	Application should show 'incorrect email or password ' validation message.	Working as expected	Pass	Successful			Vimalaesh , joshika B M
LoginPage_TC_OO 5	Functional	Login page	Verify user is able to log into application with Invalid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter invalid password in password text box 5. Click on login button	Username: tas@gmail.com password: tas1	Application should show 'incorrect email or password ' validation message.	Working as expected	Pass	Successful			Sree Ganga A,Vimalaesh
LoginPage_TC_OO 5	Functional	Login page	Verify user is able to log into application with Invalid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Invalid username/email in Email text box 4. Enter Invalid password in password text box 5. Click on login button	Username: jh@gmail.com password: jh1	Application should show 'incorrect email or password ' validation message.	Working as expected	Pass	Successful			Joshika B M
LoginPage_TC_OO 6	Functional	Login page	Verify user is able to log into application with Invalid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Invalid username/email in Email text box 4. Enter Invalid password in password text box 5. Click on login button	Username: jh@gmail.com password: jh1	Application should show 'incorrect email or password ' validation message.	Working as expected	Pass	Successful			Tasleem R
LoginPage_TC_OO 7	Functional	Login page	Verify user is able to log into application with Valid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	Username: jh@gmail.com password: jh1	Application should show 'correct email or password ' validation message.	Working as expected	Pass	Successful			Vimalaesh , joshika B M
LoginPage_TC_OO 8	Functional	Login page for admin	Verify user is able to log into application with Valid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	Username: admin@gmail.com password: admin123	Application should show 'correct email or password ' validation message.	working as expected	pass	Successful			Sree Ganga A,Vimalaesh
LoginPage_TC_OO 9	UI	admin page	verify all the customer database is visible	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	https://extraordinary-yeot-5a48d7.netlify.app/	Customr database is visible	working as expected	pass	Successful			Tasleem R,Joshika
LoginPage_TC_O10	Functional	user registration	Verify id sent to customer email address	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	https://extraordinary-yeot-5a48d7.netlify.app/	email sent successfully	working as expected	pass	Successful			Sree Ganga A,Vimalaesh
LoginPage_TC_O11	Functional	Agent Registration	Verify agent is able to login into application with valid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	username:sabira@gmail.com,password=sabira	ID sent successfully	working as expected	pass	Successful			Tasleem R
LoginPage_TC_O12	Functional	Login Page for Admin	Verify admin is able to login into application with valid credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	Username: admin@gmail.com password: nope	application should show 'incorrect id or password ' validation message	working as expected	pass	Successful			Sree Ganga A
LoginPage_TC_O13	UI	home page for agent	verify tuser is able to see the agent homepage when user finish on submitting credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. Click on My Account dropdown button 3. Enter Valid username/email in Email text box 4. Enter valid password in password text box 5. Click on login button	username:sabira@gmail.com,password=sabira	agent home page popup should display	working as expected	pass	Successful			Joshika B M,Vimalaesh
LoginPage_TC_O14	UI	home page for user	verify tuser is able to see the agent homepage when user finish on submitting credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. To the user login page and submit your credentials.	https://extraordinary-yeot-5a48d7.netlify.app/	user home page popup should display	working as expected	pass	Successful			Tasleem R,Sree Ganga
LoginPage_TC_O15	UI	home page for admin	verify user is able to see the agent homepage when user finish on submitting credentials	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. To the user page and submit the user credentials.	https://extraordinary-yeot-5a48d7.netlify.app/	admin home page popup should display	working as expected	pass	Successful			Sree Ganga A,Vimalaesh

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LoginPage_TC_O16	Functional	agent page	on delete button the user credentials will be deleted	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. To the admin page and delete the user credentials	https://extraordinary-yeot-5a48d7.netlify.app/	admin home page popup should display	working as expected	pass	Successful			Tasleem R
LoginPage_TC_O17	Functional	Web chat	Click on the web chat button	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. click on the web chat button	https://extraordinary-yeot-5a48d7.netlify.app/	Web chat popup	working as expected	pass	Successful			Tasleem R
LoginPage_TC_O18	UI	Web chat	Click on the web chat button	1. Enter URL(https://extraordinary-yeot-5a48d7.netlify.app/) and click go 2. click on the web chat button	https://extraordinary-yeot-5a48d7.netlify.app/	Web chat visible	working as expected	pass	Successful			Tasleem R