Project Planning Phase
Milestone and Activity List

Team ID	PNT2022TMID04476
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature Survey	Literature survey on the selected project & gathering information by referring the, technical papers, research publications etc.	28 SEPTEMBER 2022
Empathy Map	To know the user's point of view and their problems on preparing Empathy Map Canvas.	24 SEPTEMBER 2022
Ideation	List the ideas by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility & importance.	25 SEPTEMBER 2022
Proposed Solution	Prepare the proposed solution document, which includes • Problem statement • Novelty • Feasibility of idea • Business model • Social impact	23 SEPTEMBER 2022
Problem Solution Fit	Prepare solution fit document by keeping in mind about the consequences and limitations of the project.	30 SEPTEMBER 2022
Solution Architecture	Propose a technical architecture for the project.	28 SEPTEMBER 2022

Customer Journey	Prepare the customer journey maps to understand the user interactions. It is more likely of a use case diagram that explains the flow.	20 OCTOBER 2022
Functional Requirement	Detailed document of functional and non-functional requirements	8 OCTOBER 2022
Data Flow Diagrams	Draw the data flow diagrams and submit for review.	9 OCTOBER 2022
Technology Architecture	Prepare the technology architecture diagram.	10 OCTOBER 2022
Prepare Milestone & Activity List	Prepare the milestones & activity list of the project.	22 OCTOBER 2022
Project Development - Delivery of Sprint-1, 2, 3 & 4	Development and testing phase. After testing, the project and code is submitted for review.	IN PROGRESS