

PROJECT DESIGN PHASE -II

CUSTOMER JOURNEY

TEAM ID	PNT2022TMID01115
PROJECT NAME	Hazardous Area Monitoring for Industrial Plant powered by IoT
MAXIMUM MARKS	4 marks

User journey

by the Design Team of ACademy Innovations

People
2-3

Time
30 min

Difficulty
Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. ^[2]

Hazardous Area Monitoring for Industrial Plant powered by IoT

1 Phases				
High-level steps your user needs to accomplish from start to finish				
2 Steps				
Detailed actions your user has to perform				
3 Feelings				
What your user might be thinking and feeling at the moment				
4 Pain points				
Problems your user runs into				
5 Opportunities				
Potential improvements or enhancements to the experience				

Share your feedback

Feedback window