varioius machine	Entice How does someone initially become aware of this process?	Enter  What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process finishes?	Extend What happens after the experience is over?
	Visiting Healthcare centre  Entering the website or application  Friends, acquaintances and family using app  Customer visiting the CKD prediction section of the application can be aware of the process  Entering the website or application  Customer visiting the CKD prediction section of our application or website  The friends or family members being the existing users of the application	Diagnosing blood sugar levels and blood pressure level  The blood pressure and sugar levels are detected by a guide  Enter the blood sugar level sugar level  Patients enter the blood sugar level which helps in prediction  Patients enter the blood sugar level which helps in prediction of disease	center nurse maybe wrong sideeffects	the diognosis and the disease deppressed if the leave the hospital accurately it may prediction went wrong	The customer may feel deppressed if the prediction went wrong  given based on the results  disease is detected  The customer may feel deppressed if the prediction went wrong  The customer may feel deppressed if the prediction went wrong
Interactions What interactions do they have at each step along the way?  People: Who do they see or talk to?  Places: Where are they?  Things: What digital touchpoints or physical objects would they use?	Whether the prediction will be correct?  Information required for the prediction of CKD  Asking people or friends or relatives abput the disease who were already treated	communicating the causes and effects of the treatment to the patients  Customers test reports	confused about treatment procedure doctors discuss about the procedures to patients  Direct interactions with the guide, and potentially with other members	May feel happy if the disease spread can be prevented  Feels satisfied with the accuracy and prediction of result at the earliest time.	Quits habits that causes harm to kidney  doctors may ask the treated patients to share experience to other patients
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")	Help me to reach this CKD prediction section floor  Giving the inputs in the developed machine learning model in google colab.  Help me have correct results from prediction	Helps prevent kidney failure of patients  Useful in medical fields especially in hospitals.  Helps doctors to save a person's life suffering with the chronic kidney disease.	about the decision hospital with good	People generally leave hospitals feeling confident and inspired  Helps the customer to leave the application satisfied	Helps the user to realize the importance of gthe model  We think people like these recommendations because they have an extremely high engagement rate
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Early prediction may help the customers to early treatment and save many lives  Early prediction may help the customers to early treatment and easily accessible save many lives.	The customer may feel satisfied and happy by using this model  gives accurate results about the diagnosis  diagnosis	early detection prevents spread of disease  Our guides tend to be so good that people are reassured when they meet their guide  hospital equipments are exceptional in quality	People generally leave hospitals feeling refreshed and inspired	People generally leave hospitals feeling refreshed and inspired  feels happy and comfortable on recovering
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	People sometimes forget to put in wrong appointment dates that theycan't actually visit doctor  People express a bit of fear taking this step	Trepidation about the Checkup for predicting CKD	People may feel    awkward    about finding their    guide in a hospital  Sometimes people    are matched up with    guides that    they feel uncomfortable	People describe leaving a review as an tidious process  People are unclear whether an advise is necessary, especially to affected ones	We may have very low feedback rate Customer may feel unsatisfied with the results
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	advertising people arranging medical camps at minimal for CKD.	explaining the procedure in a simpler way social media	Can be used as a online predictor of collecting feedbacks of treated patients disease.	How might we make it clear that tipping is appreciated but not necessary?  availability of medicines to be checked time to time.	making people to take test if any symptoms identified  How might we progressively disclose the full review so that each step feels more simple?