


USER JOURNEY

Date	08 October 2022
Team ID	PNT2022TMID40418
Project Name	Visualizing And Predicting Heart Diseases With An Interactive Dash Board
Maximum Marks	4 Marks

User Journey:

This is the journey of a

 **Game-Changer**

Game changers are people who introduce new practices to their organizations. They want inspire others to co-create and innovate together.

What are their key goals and needs?

To know the symptoms of the user

To analyse the symptoms with the database

To predict whether the person is affected with heart disease

What do they struggle with most?

proper reports about their symptoms

accurate prediction

quick interaction

What tasks do they have?

To elaborate various parameters of the disease

To collect more datasets of different parameters

To give te exact result or outcome out of the datasets

Journey Steps
Which step of the experience are you describing?

Actions
What does the customer do? What information do they look for? What is their context?

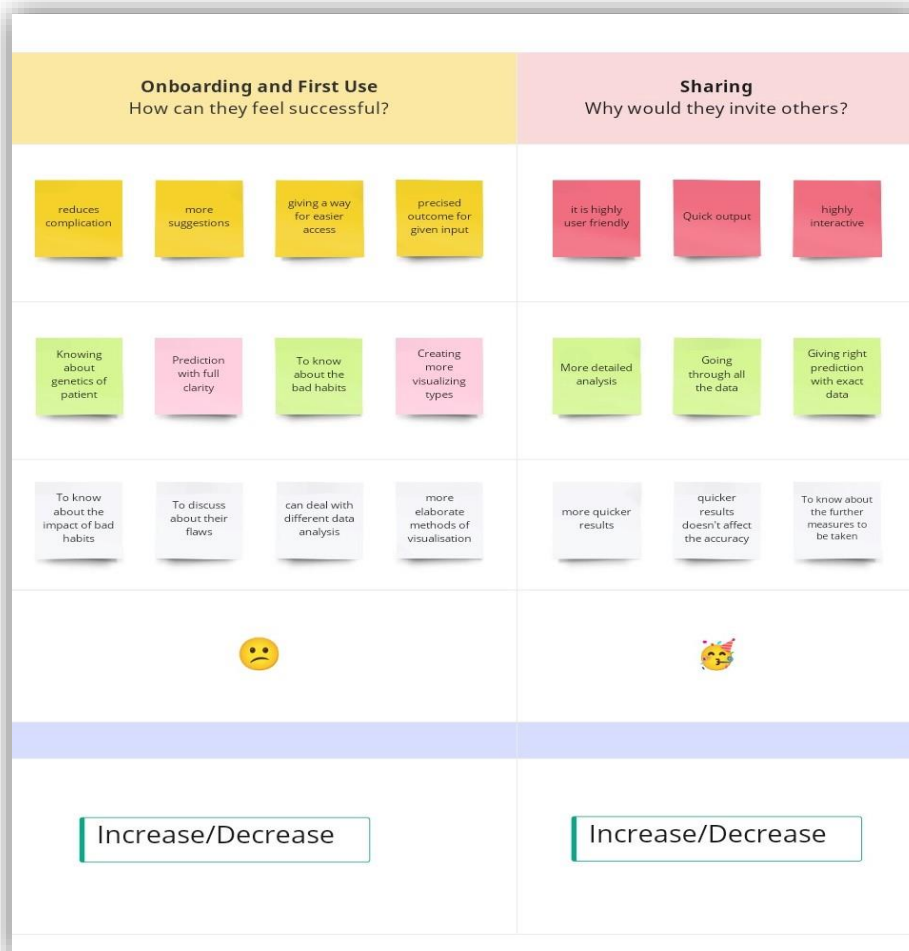
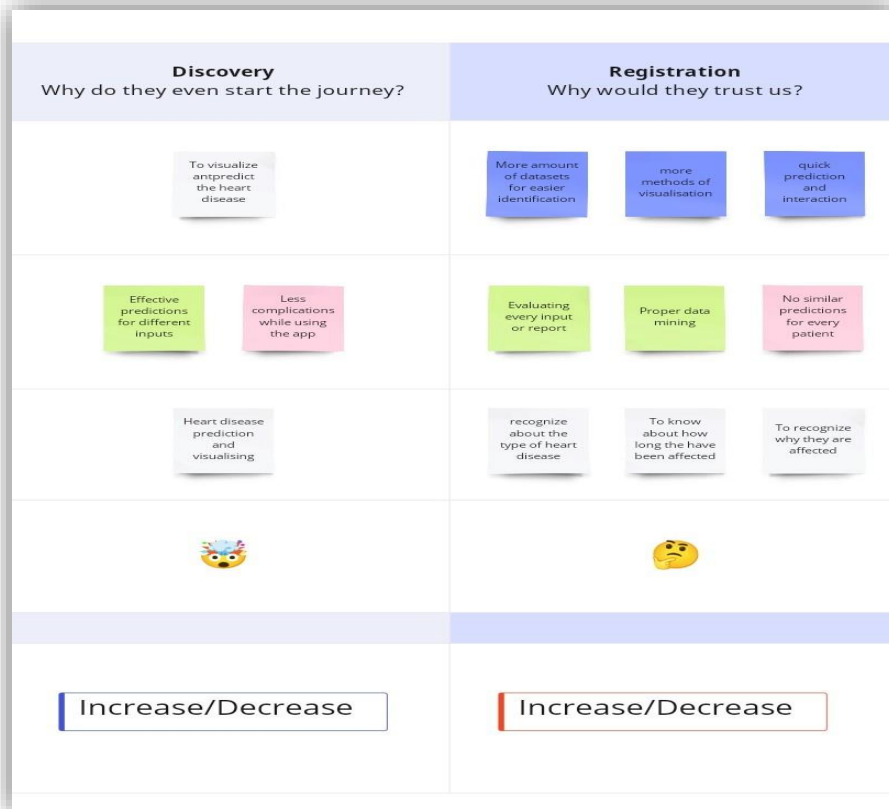
Needs and Pains
What does the customer want to achieve or avoid?
Tip: Reduce ambiguity, e.g. by using the first person narrator.

Touchpoint
What part of the service do they interact with?

Customer Feeling
What is the customer feeling?
*Tip: Use the **emoji app** to express more emotions*

Backstage

Opportunities
What could we improve or introduce?



What changes for them?

Outcome

Describe how the life and environment of the customer changes once they used the product or service.

What are they able to do now?

To easily
predict the
heart disease

To easily
understand
the rootcause

More
effective way
of
visuailisation

What can they finally avoid doing?

avoid using
other
applications

avoid the
waste of their
time

no way of
distraction
and
confusion

What changed in my environment?

A user
friendly
prediction
app

more
accurate
method

easily
understanda
ble way of
visualisation