

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID53487
Project Name	Project – A Novel Method For Handwritten Digit Recognition System
Maximum Marks	2 Marks

Customer Problem Statement Template:

I am	I'm trying to	But	Because	Which makes me feel
A post man	recognise the pin-code on the postcard	the pincode isn't clear	the ink has smudged	vexed
A Billing Manager	manage invoice activities	it is time consuming	it takes a long time to enter the data manually	heavily burdened
A clerk	recognize the phone numbers given by the stakeholders	the handwriting is not clear	the paper is wrinkled	frustrated
A Bank Manager	recognizes the account number of the account holder	the digits weren't written in a clear manner	the style of writing is different from the norm	encumbered
A bank account holder	recognize the account details written on a cheque	the digits aren't clear	the uniqueness in the writing style of the person	worried

Problem Statements:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Postman	Recognize the pincode on the postcard	The pincode isn't clear	The ink has smudged	Vexed
PS-2	Billing Manager	Manage invoice activities	It is time-consuming	It takes a long time to enter the data manually	Heavily burdened
PS-3	Clerk	Recognizes the phone numbers given by the stakeholders	The handwriting is not clear	The paper is wrinkled	Frustrated
PS-4	Bank Manager	Recognizes the account number of the account holder	The digits weren't written in a clear manner	The style of writing is different from the norm	Encumbered
PS-5	Bank Account Holder	Recognize the account details written on a cheque	The digits aren't clear	The uniqueness in the writing style of the person	Worried