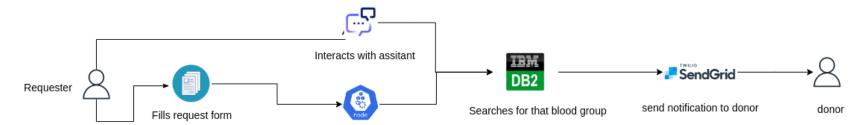
Project Design Phase-II Data Flow Diagram & User Stories

| Date | 03 October 2022 |
|---------------|------------------------------------|
| Team ID | PNT2022TMID35989 |
| Project Name | Project - Plasma Donor Application |
| Maximum Marks | 4 Marks |

Data Flow Diagrams:

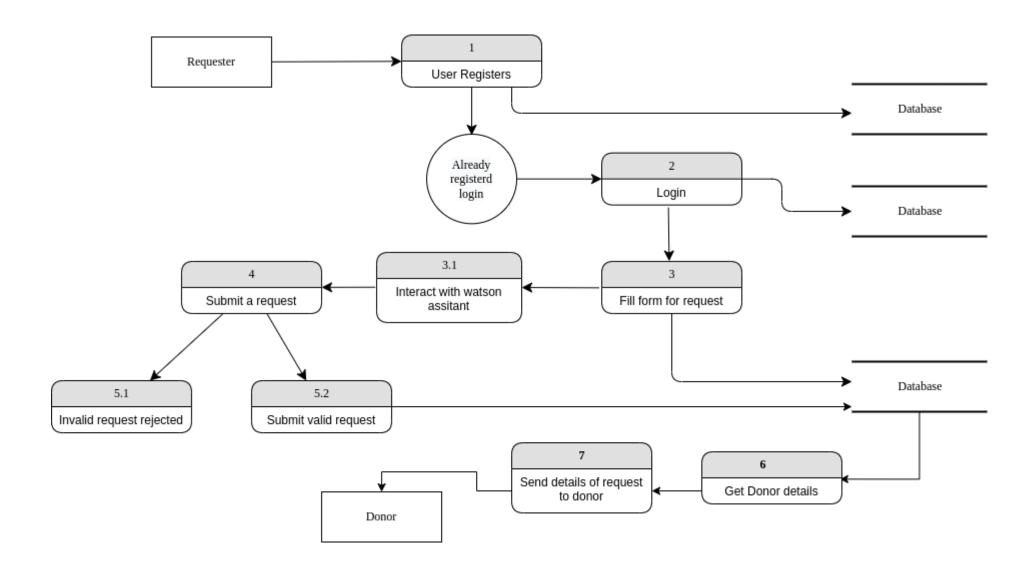
Simplified



One of the worker node responds

- 1. The user interacts with the bot or fills a form
- 2. One of the worker node is assigned to hadle the job 3, information about the donor is searched in the database
- 4, A notification is generated to inform the request details

DFD Level 0 (Industry Standard)



User Stories

Use the below template to list all the user stories for the product.

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|----------------------------|-------------------------------------|----------------------|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|
| Customer (Mobile user) | Registration | USN-1 | As a user, I can register for the application by entering my email, password, and confirming my password. | I can access my account / dashboard | High | Sprint-1 |
| Customer | Confirmation | USN-2 | As a user, I will receive confirmation email once I have registered for the application | I can receive confirmation email & click confirm | High | Sprint-1 |
| Customer | Registration | USN-3 | As a user, I can register for the application through Facebook | I can register & access the dashboard with Facebook Login | Low | Sprint-2 |
| Customer | Registration | USN-4 | As a user, I can register for the application through Gmail | I can register and access the dashboard using gmail | Medium | Sprint-1 |
| Customer | Login | USN-5 | As a user, I can log into the application by entering email & password | I can login and access the dashboard by entering email id and password. | High | Sprint-1 |
| Customer | Dashboard | USN-6 | As a user, I can view and manage my profile, donation history and download the receipts. | I can view and manage my data at each section of the dashboard. | High | |
| Customer (Web user) | Website | USN-7 | Act as an interface between the customer and donors | | High | Sprint-4 |
| Customer Care Executive | Help/support | | As a service agent i will help the customer to get rid of queries and provide solutions to the raised queries. | I can review and provide solutions to customer request | High | Sprint-5 |
| Administrator | Admin Dashboard | USN-1 | As an Admin, I can view and manage the customer details | I can access the admin dashboard and perform functions like adding new donor, deleting the existing donor and viewing the donor details | High | Sprint- 3 |
| Administrator | Admin Dashboard | USN-2 | As an Admin, I can manage plasma collection details | I can add the new plasma stock, delete the existing stock and view the plasma details | High | Sprint - 4 |

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|---------------|-------------------------------------|----------------------|----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|
| Administrator | Admin Dashboard | USN-3 | Login, Change password, forgot password and edit profile functionality for admin | I will receive a valid link to set a new password (forgot password feature) via email and will be able to change my password after successful login | Medium | Sprint - 4 |
| Administrator | Manage Contact us Query | USN-4 | In this section, the admin can manage the query which is received from users. | I can view and answer the queries raised by the user and manage their queries | Low | Sprint - 3 |