

### ASSIGNMENT – 3

Date	15 November 2022
Name	HEMANTH C
Team ID	PNT2022TMID21628
Roll No	142219104040

#### 4. Create a chatbot (Watson Assistant)

##### LINK :

[https://au-syd.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2Fd82fa47057e54d89b6d97b79c0e9c5e3%3Aa53242f0-b6a8-4679-bb14-6c3f8f732b7f%3A3A/assistants/e7f239ff-5d5c-4583-ba3f-14b58032de0e/actions/actions/custom/edit/action\\_47181#step\\_143](https://au-syd.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2Fd82fa47057e54d89b6d97b79c0e9c5e3%3Aa53242f0-b6a8-4679-bb14-6c3f8f732b7f%3A3A/assistants/e7f239ff-5d5c-4583-ba3f-14b58032de0e/actions/actions/custom/edit/action_47181#step_143)

Book a meeting

Customer starts with:  
Book a consultation

Conversation steps

1 To set up a meeting, I'll need a few details. First, what's your name? (Free text)

2 Kindly enter your email id. (Regex)

Assistant says

You're all set. 1. To set up a meeting, I'll need a few de... I've sent the calendar invite to your email at 2. Kindly enter your email id.

Thank you and have a nice day.

Define customer response

And then

End the action

Preview

Greet customer [default]  
Welcome, how can I assist you?

book a meeting

Book a meeting recognized  
To set up a meeting, I'll need a few details. First, what's your name?

Luffy

Kindly enter your email id.  
Type something...

Book a meeting

Please select the date of meeting? (Date)

What time works best for you on ? (Time)

Assistant says

What time works best for you on ?

You're all set Luffy. I've sent the calendar invite to your email at luffy@mail.com

Thank you and have a nice day.

Action complete

Preview

10:00

Yes that's right Not quite

Yes that's right

Use the up arrow for prior messages

