

ASSIGNMENT – 3

Date	15 November 2022
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Roll No	142219104032

4. Create a chatbot (Watson Assistant)

Link: https://au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F50a97a2b3f364c72a03f8d656f8a3db8%3Af8dbec14-4e38-4b71-b4ee-9a4212777d83%3A%3A/assistants/1ae9a2ba-b309-4d3e-b496-58b7ade9c57c/actions/actions/custom/edit/action_1205#step_200

The screenshot displays the IBM Watson Assistant configuration interface. The top navigation bar includes the IBM logo, a search bar, and several tabs for different assistant instances. The main content area is titled "Confirm an appointment" and is divided into three main sections:

- Conversation steps:** This section on the left lists the steps of the conversation flow. Step 1 is "what do you want?" with buttons for "Hospital", "College", and "+1". Step 2 is "Thanks, I've found you in our system!
 You currently have an appointment scheduled for..." with buttons for "No, I'd like to..." and "Yes, confirm...". Step 3 is "What change would you like to make?" with buttons for "Change this a..." and "Cancel this a...".
- Conditions:** This section in the middle allows for defining conditions for the conversation steps. It shows a condition for "1. what do you ..." being "Hospital".
- Assistant says:** This section on the right shows the text that the assistant will say to the user. It includes a greeting, a confirmation of the appointment, and a prompt to confirm the appointment.

The interface also includes a "Preview" section on the right, which shows a simulated conversation with the chatbot. The chatbot's responses are shown in a chat window, and the user's input is shown in a text box at the bottom.

IBM

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IBM Watson Service Page

IBM Watson Assistant

IBM Watson Assistant

+

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F50a97a2b3f364c72a03f8d656f8a3db8%3Af8dbec14-4e38-4b...

IBM Watson Assistant Lite Upgrade watson-gowtham

Learning center

Confirm an appointment

1 what do you want?

Hospital

College

+ 1

Continue to next step

1 is Hospital

Thanks. I've found you in our system!
 You currently have an appointment scheduled for...

2

No, I'd like to...

Yes, confirm ...

Continue to next step

2 is No, I'd like to make a modification

What change would you like to make?

3

Change this a...

Cancel this a...

Continue to next step

2 is Yes, confirm this appointment

Great! You're all set. We'll see you at your upcoming appointment!

4

Tr Free text

Action complete

New step +

Step 4 is taken with conditions

Conditions 1 condition

If All of this is true:

2. Thanks. I've f... is Yes, confirm this appointment

and Add condition +

New condition group +

Assistant says

Great! You're all set. We'll see you at your upcoming appointment!

User enters free text

Edit response Edit validation

Preview

Thanks. I've found you in our system!

You currently have an appointment scheduled for **Oct 21, 2022 at 9:25:13 AM.**

Would you like to **confirm** this appointment?

Yes, confirm this appointment

No, I'd like to make a modification

Yes, confirm this appointment

Great! You're all set. We'll see you at your upcoming appointment!

ok

Confirm an appointment recognized

Action complete

Use the up arrow for prior messages