ASSIGNMENT – 3

Date	15 November 2022
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4. Create a chatbot (Watson Assistant)

Link:

https://ausyd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3
Aau-syd%3Aa%2Fc42e27c2641e458791df4bba54f53282%3A93687571-aef3-4221-aca1-
2d52a25cfea8%3A%3A/assistants/62b3a205-9419-4782-b020-
222e42eac90a/actions/actions/custom/edit/action_9367#step_837

IBM **Watson Assistant** Lite | Upgrade | Hospital bot ⌄

Connect to a live agent

Customer starts with:
Agent
⌄

Conversation steps

1 | I will let you know the branches of this hospital
↓ Continue to next step

2 | I'd be happy to connect you to an agent.
 Before we get started, I need to collect...
Tᴛ Free text
↓ Continue to next step

New step +

👤 Define customer response ⌄

And then

↓ Continue to next step ⌃

Continue to next step

Re-ask previous step(s)

Go to another action

Use an extension

Search for the answer

Connect to agent

End the action

Go to another action

Switch conversation flow to another action to perform a certain task

Preview ▷