

Ideation Phase Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID35329
Project Name	Project - Smart Solutions for Railways
Maximum Marks	2 Marks

I am college student	I'm trying to find out where I have to get down	But I don't know which station I am in	Because I am new to the city	Which makes me feel Anxious
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I am business man	I'm trying to quickly get to a meeting in another city	But I have been waiting here for too long	Because The train is delayed and nobody knows when it will arrive	Which makes me feel Irritated and worried
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I am old lady	I'm trying to book a lower berth	But seats are allotted automatically	Because there is no option to choose a seat	Which makes me feel unsatisfied and helpless
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I am Uneducated person	I'm trying to book a ticket	But I'm unable to	Because The website is too complicated for me	Which makes me feel overwhelmed
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