

SPRINT 2

VIEW CUSTOMERS - ADMIN DASHBOARD

Customer Care Registry

Admin Dashboard

Profile

Profile Information

Manage Agents/Customers

+ View Customers

+ View agents

+ Delete Customers

+ Delete Agents

Assign Tickets

+ Assign tickets to agents


Admin Dashboard

View Customers

View agents

Delete Customers

Delete agents



Hello admin12

View All Customers

Customers

All customers registered in the application

USERNAME	EMAIL ADDRESS	TICKETS RAISED	TICKETS RESOLVED
supraja123	supraja232001@gmail.com	0	0

VIEW AGENT-ADMIN DASHBOARD

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Hello admin12

View All Agents

Agents

All agents registered in the application

USERNAME	EMAIL ADDRESS	TICKETS RAISED	TICKETS RESOLVED	N
agent123	agent123@gmail.com	0	0	

DELETE CUSTOMERS- ADMIN DASHBOARD

Customer Care Registry

localhost:8080/deleteCustomers

CoursesOrdnance Factory B...Inbox (8,159)MATLAB Online R2...Coursera @ SVCE [...ClassesOnline C Compiler ~...Dashboard | Hacker...

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Hello admin12

View All Customers

Delete Customers

Click on delete to delete customer

USERNAME	EMAIL ADDRESS	TICKETS RAISED	TICKETS RESOLVED
supraja123	supraja232001@gmail.com	0	0

Customer Care Registry

localhost:8080/deleteCustomers/supraja123

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Hello admin12

View All Customers

Delete Customers

Click on delete to delete customer

Delete successfully

USERNAME	EMAIL ADDRESS	TICKETS RAISED	TICKETS RESOLVED

DELETE AGENT- ADMIN DASHBOARD

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Assign tickets to agents

Hello admin12

Delete Agents

Delete Agents

Click on delete to delete agent

USERNAME	EMAIL ADDRESS	TICKETS RAISED	TICKETS RESOLVED	N
agent123	agent123@gmail.com	0	0	

Customer Care Registry

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Hello admin12

Delete Agents

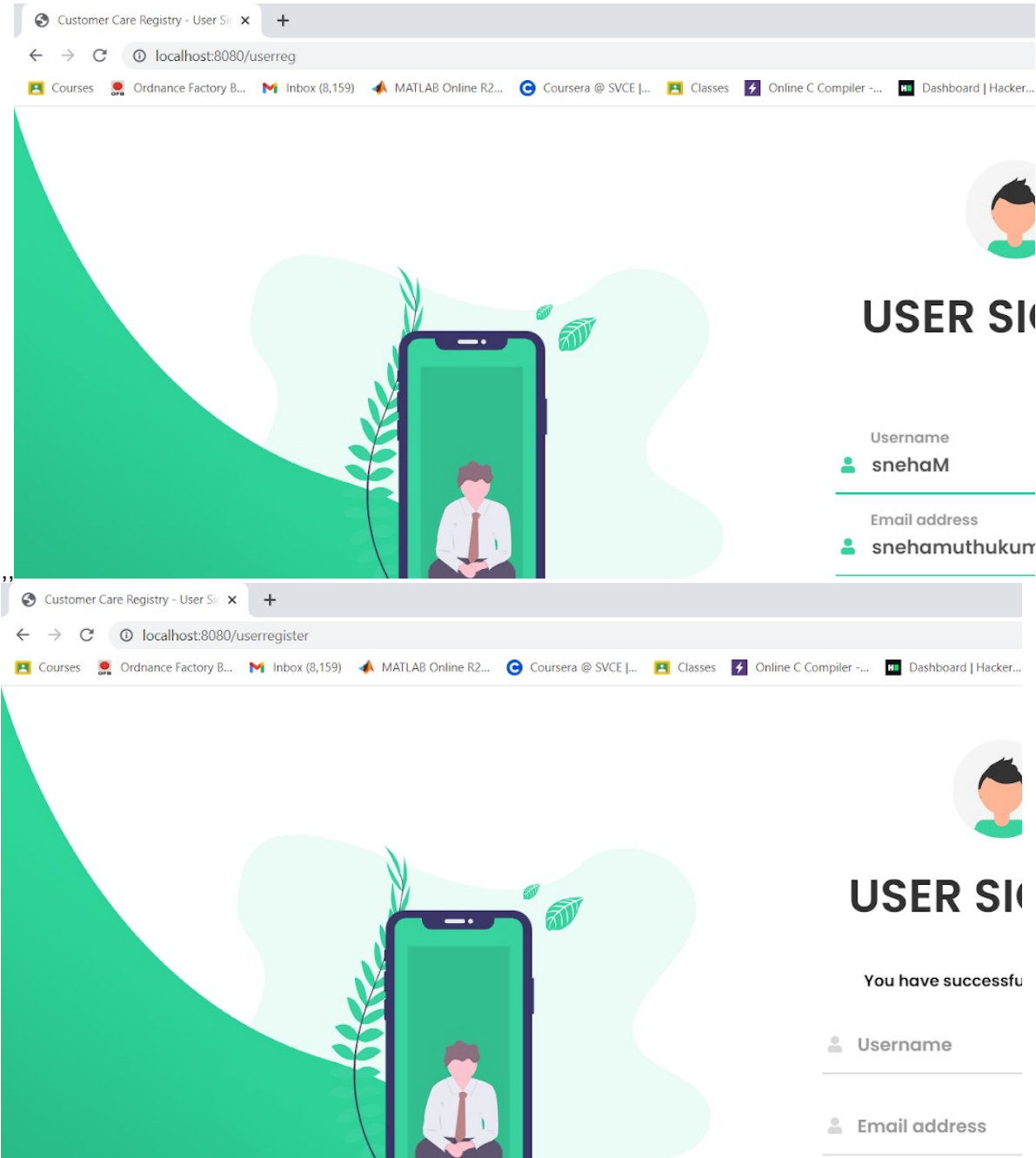
Delete Agents

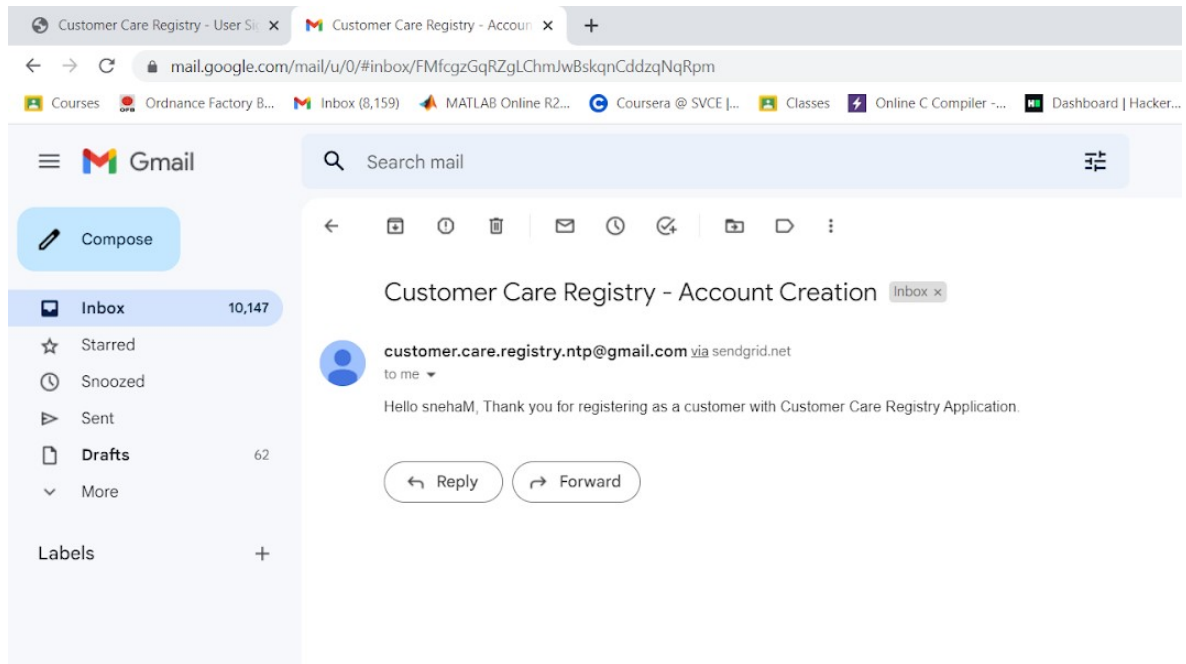
Click on delete to delete agent

Delete successfully

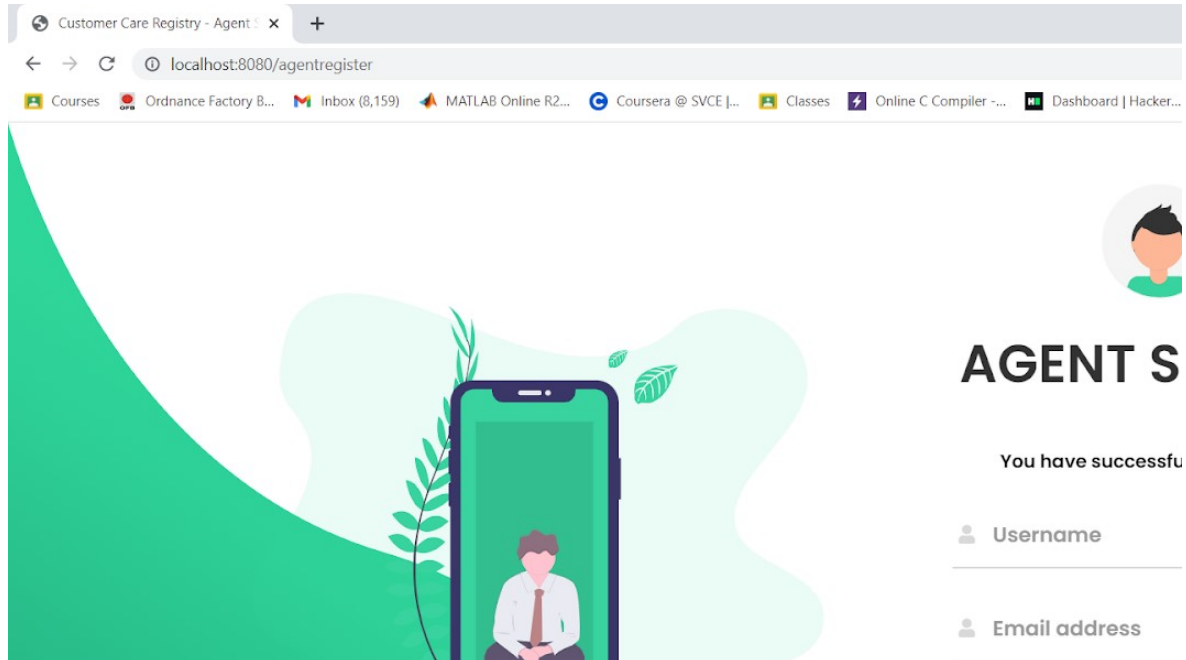
USERNAME	EMAIL ADDRESS	TICKETS RAISED	TICKETS RESOLVED	N
agent123	agent123@gmail.com	0	0	

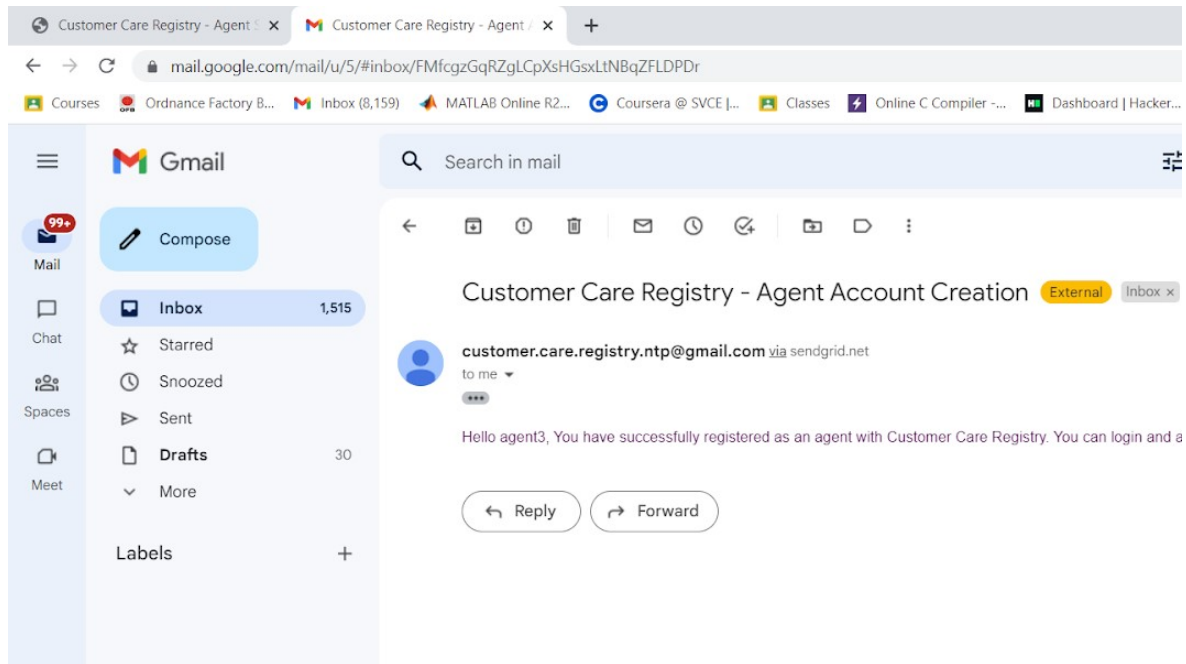
EMAIL NOTIFICATION ON NEW USER REGISTRATION





## EMAIL NOTIFICATION ON NEW AGENT REGISTRATION





## WATSON ASSISTANT

