Project Planning Phase
Milestone and Activity List

Date	21 October 2022
Team ID	PNT2022TMID53529
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Complete the Literature survey on the project selected & gather information on referring to technical papers,research publications ,journals,etc.	28 SEPTEMBER 2022
Prepare Empathy Map	Prepare the Empathy Map Canvas to capture the user's Pains & Gains, and Prepare list of problem statements to be solved.	24 SEPTEMBER 2022
Ideation Phase	List them out by preparing and organizing the brainstorming session and	25 SEPTEMBER 2022

	prioritize the top 3 ideas based on the efficiency, feasibility & importance.	
Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc…	23 SEPTEMBER 2022
Problem Solution Fit	Prepare problem - solution fit document according to the template provided.	30 SEPTEMBER 2022
Solution Architecture	Prepare the solution architecture document according to the project designed.	28 SEPTEMBER 2022

Customer Journey	Prepare the customer journey maps to analyze and understand the user interactions,exposures & experiences with the application (right from the entry to the exit).	20 OCTOBER 2022

Functional Requirement	Prepare the functional requirement document.	8 OCTOBER 2022
Data Flow Diagrams	Draw the data flow diagrams and submit for review.	9 OCTOBER 2022
Technology Architecture	Prepare the technology architecture diagram.	10 OCTOBER 2022
Prepare Milestone & Activity List	Prepare the milestones & activity list of the project.	22 OCTOBER 2022
Project Development - Delivery of Sprint-1, 2, 3 & 4	Develop & submit the developed code by testing it.	IN PROGRESS..