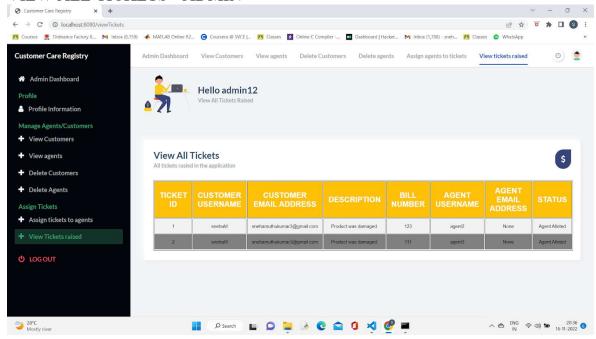
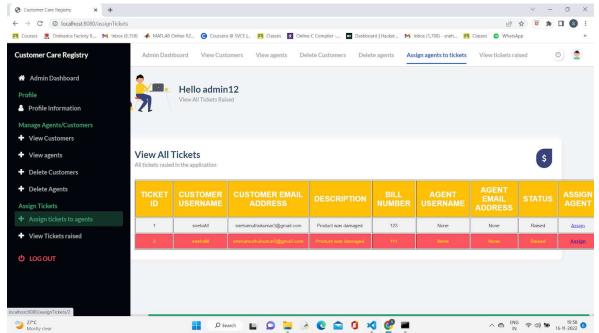
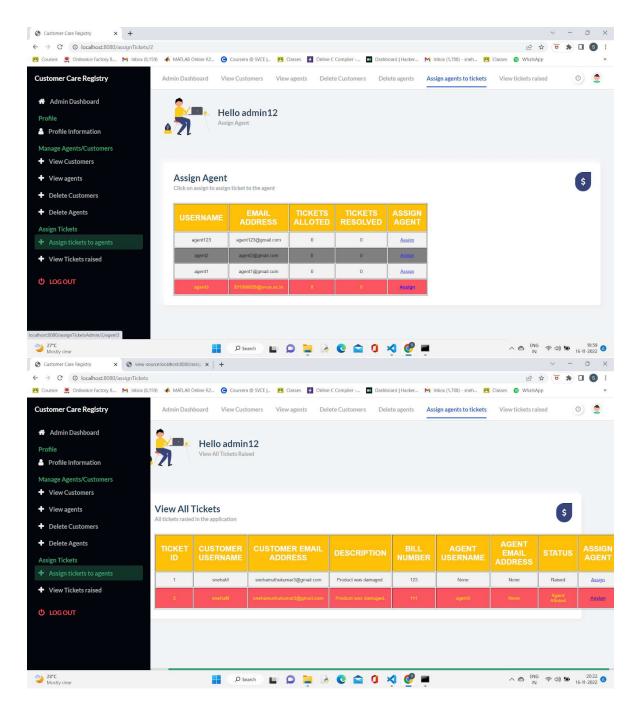
SPRINT 4

VIEW ALL TICKETS - ADMIN

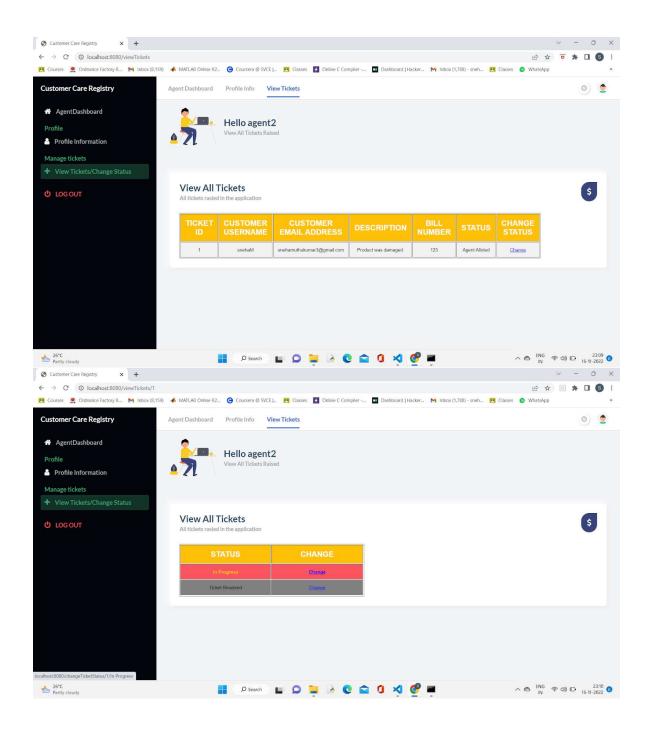


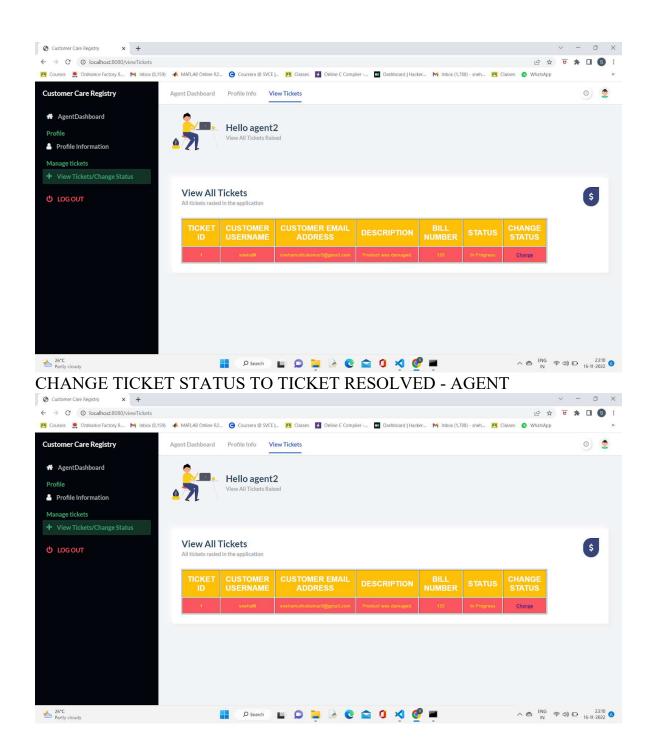
ASSIGN TICKETS TO AGENTS - ADMIN

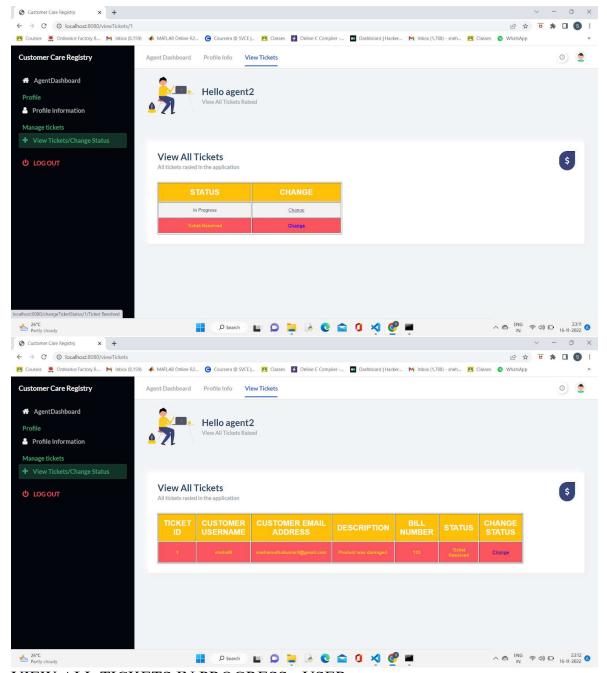




CHANGE TICKET STATUS TO IN PROGRESS - AGENT







VIEW ALL TICKETS IN PROGRESS - USER

