

8. Testing

8.1 User Acceptance Testing

Test cases are a set of actions performed on a system to determine if it satisfies software requirements and functions correctly as it claimed to perform.

1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the [Customer Care Registry] project at the time of the release to User Acceptance Testing (UAT).

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	5	4	2	1	12
Duplicate	2	0	2	0	4
External	1	3	2	1	7
Fixed	5	5	5	9	24
Not Reproduced	0	0	0	0	0
Skipped	0	0	0	0	0
Won't Fix	0	0	0	0	0
Totals	12	15	11	11	40

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	F ai l	Pa ss
Print Engine	10	0	0	10
Client Application	40	0	0	40
Security	5	0	0	2
Outsource Shipping	3	0	0	3
Exception Reporting	10	0	0	1 0
Final Report Output	4	0	0	4
Version Control	4	0	0	4