CUSTOMER CARE REGISTRY

PROJECT DESIGN PHASE-II
(DATA FLOW DIAGRAMS)

Date	17 October 2022
Team ID	PNT2022TMID18613
Project Name	**Customer Care Registry**
Maximum Marks	4 Marks

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system.

A neat and clear DFD can depict the right amount of the system requirement graphically.

It shows how data enters and leaves the system, what changes the information, and where data is stored.

Data flow diagram:

Project Design Phase-II
Data Flow Diagram & User Stories

Customer

Admin

Agent

Order

Order

Create a new order

Assigns agent

Studies the Order

Asks query

Query Clarification

Clarifies query

Closes the order

Query details

DATA FLOW DIAGRAM & USER STORIES