





Index

Customer starts with:








*Index* ▾

## Conversation steps


|   |   |
|---|---|
| 1 | 3 is <b>Loan enquiry</b>  |
|   | This step has no content  |
|   |  Go to action: <b>Loan</b>   |
| 2 | 3 is <b>Current account</b>   |
|   | This step has no content  |
|   |  Go to action: <b>Current</b>  |
| 3 | How can I help you?   |
|   | <b>Saving accou...</b> <b>Net Banking</b> <b>+ 3</b>  |
|   | ↓ Continue to next step   |

[New step](#) +


## Assistant says

**B** *I*       

For example: Please select from the following options:

 [Define customer response](#) ▾

## And then




 [Go to another action](#) ▾

|                |             |
|----------------|-------------|
| Goes to action | <b>Loan</b> |
| Pass values    |             |
| Upon return    | Continue    |

[Edit settings](#) [Edit passed values](#)

Preview

[Greet customer](#) [default]

Welcome, how can I assist you?

**Hi**

[Welcome](#) recognized


Good to see you

go to [Index](#)

How can I help you?

**Loan enquiry**

**Loan enquiry**

Type something... 





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Customer starts with:







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## Conversation steps

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|   | ↓ Continue to next step   |

New step +

## Assistant says

B I       </>

For example: Please select from the following options:

 Define customer response ▾

## And then

 Go to another action ▾Goes to action **Loan**

Pass values

Upon return **Continue**

Edit settings

Edit passed values

Preview

 -go to **Loan**

What type of loan are you looking at?

Student loan ▾

Student loan

Kindly approach the bank with the following  
1)Automobile Invoice  
2)Aadhar card

thanks

go to **End**

Do you want to know about some other

Type something...






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[Index](#) ▾

## Conversation steps

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







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| 2 | 3 is <b>Current account</b>  |
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|   |  |
|---|--|
| 3 | How can I help you?                                  |
|   | <b>Saving accou...</b> <b>Net Banking</b> <b>+ 3</b> |
|   | ↓ Continue to next step                              |

[New step](#) +

## Assistant says

**B** *I*        

For example: Please select from the following options:

 [Define customer response](#) ▾

## And then

 [Go to another action](#) ▾Goes to action **Loan**

Pass values

Upon return **Continue**[Edit settings](#)[Edit passed values](#)


Preview

 go to **End**

Do you want to know about some other services?

☐ Yes☒ No**No**

Thank you. Have a nice day

 There are no additional steps for this action. Add a new step or end the action.**Welcome** ended