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Conversation steps

1	4	is	General query
			This step has no content
			Go to action: Query
2	4	is	Loan enquiry
			This step has no content
			Go to action: Loan
3	4	is	Current account
			This step has no content
			Go to action: Current
4			How can I help you?
			Saving accou... Net Banking + 3
			<i>Continue to next step</i>

[New step](#) +

Assistant says

B I </>

For example: What type of transfer would you like to make?

[Define customer response](#) ▾

And then

[Go to another action](#) ▾

Goes to action	Query
Pass values	
Upon return	Continue

[Edit settings](#) [Edit passed values](#)

Preview

[Greet customer](#) [default]

Welcome, how can I assist you?

[Welcome](#) recognized

Good to see you

go to [Index](#)

How can I help you?

General query ▾

General query






Type something...



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Conversation steps

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Preview

go to [Query](#)

Select the general queries listed below.

[Bank Working Days](#)[List of Branches](#)[Storage Locker Facility](#)[Currency Conversion Facility](#)**Bank Working Days**






The bank is open all days from Monday to Saturday from 9am to 3pm, with exception of 2nd Saturdays.

thanks

Type something...









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Assistant says

B *I*        

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

 [Go to another action](#) ▾

Goes to action	Query
Pass values	
Upon return	Continue

[Edit settings](#) [Edit passed values](#)

Preview



thanks

go to [End](#)

Do you want to know about some other services?

☐ Yes ☒ No

No

Thank you. Have a nice day

There are no additional steps for this action. Add a new step or end the action.

[Welcome ended](#)

Type something... 