Ideation Phase Define the Problem Statements

Date	19 September 2022		
Team ID	PNT2022TMID30054		
Project Name	Project – Personal Expense Tracker		
Maximum Marks	2 Marks		

Customer Problem Statement Template:

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem	I am	I'm trying to	But	Because	Which makes me
Statement (PS)	(Customer)				feel
PS-1	Student	Manage my expenses	It is very difficult	There is no proper app to warn me regarding my expense	Frustrated
PS-2	IT employee	Reduce my expense	I am not able to keep track of my expens e	I cant see the app whoch satisfies my needs	Annoyed