Project Design Phase- II Customer Journey Map

Team ID	PNT2022TMID21391
Project Name	Personal assistance for seniors who are self-reliant

POSITIVE APPLICATION **NEGATIVE** SOLUTIONS **PROBLEMS** Nowadays a number of > To design a medicine > Easy tracking system to > Through this > Possibility of technical remainder system for diseases like diabetes, know medicine medicine remainder problems seniors who are self blood pressure and heart consumption details and The need for training in system, the patient reliant. This system will problem are very restocking. This will the operation of the new gets notified with common and the notify the elders at help the caretaker or program type of medicine, patients need to take desired time with doctor to keep the > It would be difficult to dosage amount, time medicines without break medicine name via voice patient or elder patient set dosages. at which the medicine to keep such health commands more safe need to be given issues in check. It helps to prevent these life-threatening mistakes. They remind This type of device is Most of the people are > IBM Watson IOT Uneasy access to care the elder person or mostly used in not punctual about platform ,web UI, Cloud patient to take the right industries and can be > The monitoring details taking medicines and DB which helps the medication at the right found in location often forget one or the caretaker to track the of caregiver should be time. Medication such as monitoring other dosage. To over elders to maintain good maintained safely unless reminders are an processes. come these issues a health it was theft by any other important piece of any medical remainder unknown user aging in place plan by system is used setting alert