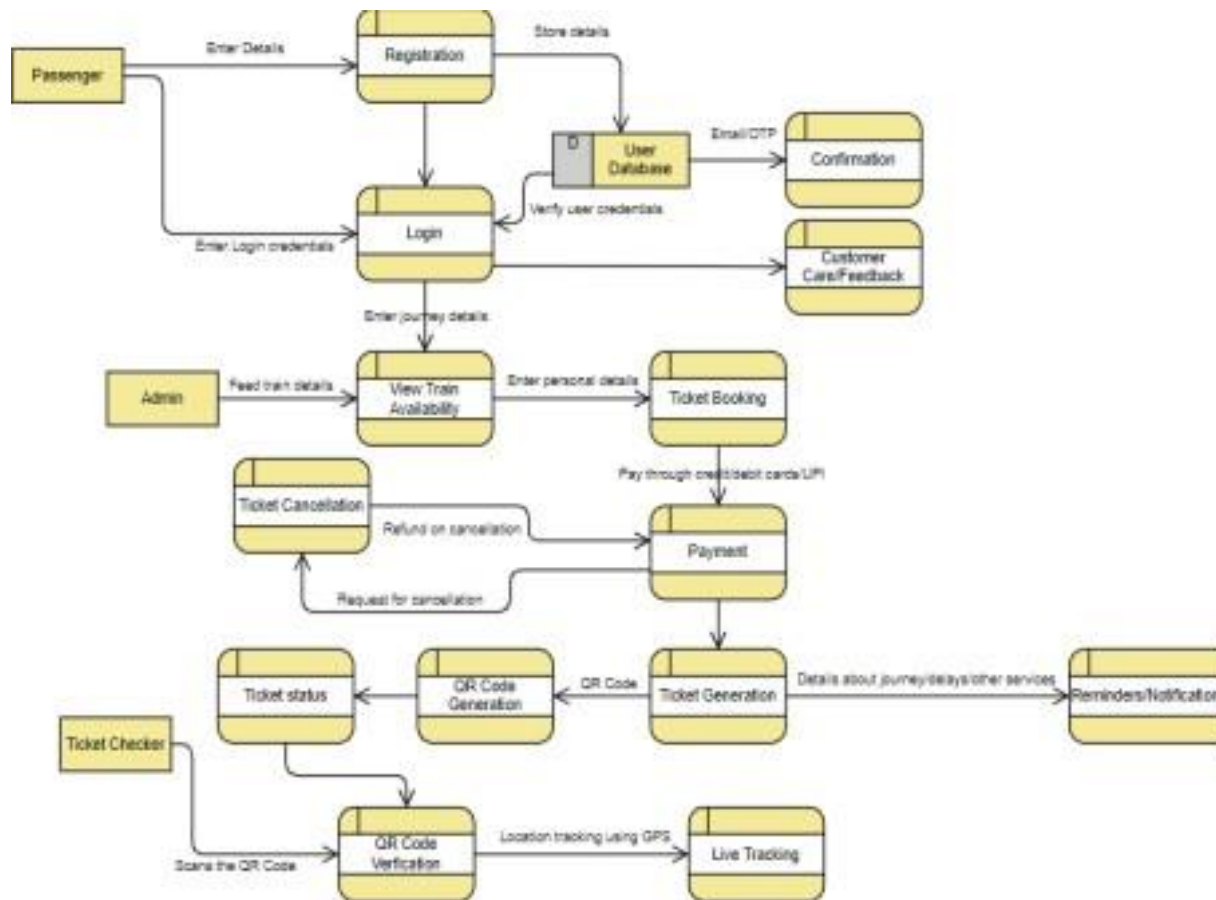


**Data Flow Diagrams**  
**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

Date	06 November 2022
Team ID	PNT2022TMID11527
Project Name	Project - Smart Solutions for Railways
Maximum Marks	4 Marks



### User Stories:

Use the below template to list all the user stories for the product

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user, Web user)	Registration	USN-1	As a user, I can register through the form by filling in my details.	I can register and create my account /dashboard	High	Sprint-1

		USN-2	As a user, I can register through phone numbers, gmail, facebook or other social sites.	I can register & create my dashboard with Facebook Login or other social sites	High	Sprint-2
	Confirmation	USN-3	As a user, I will receive confirmation through email or OTP once registration is successful.	I can receive confirmation email & click confirm	High	Sprint-1
	Authentication/Login	USN-4	As a user, I can login via login ID and password or through OTP received on registered phone number.	I can login and access my account/dashboard	High	Sprint-1
	Display train details	USN-5	As a user, I can enter the start and destination to get the list of trains available connecting the above.	I can view the train details(name & number), corresponding routes it passes through based on the start and destination entered.	High	Sprint-1
	Booking	USN-6	As a user, I can provide the basic details such as name, age, gender etc.	I can view,modify or confirm the details entered.	High	Sprint-1
		USN-7	As a user, I can choose the class, seat/berth. If a preferred seat/berth isn't available I can be allotted based on the availability.	I can view, modify or confirm the seats/class/berth selected	High	Sprint-1
	Payment	USN-8	As a user, I can choose to pay through credit card/debit card/UPI.	I can view the payment options available and select my desirable choice to proceed with the payment.	High	Sprint-1

		USN-9	As a user, I will be redirected to the selected payment gateway and upon successful completion of payment I'll be redirected to the booking website.	I can pay through the payment portal and confirm the booking.If any changes need to be done I can move back to the initial payment page.	High	Sprint-1
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User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
	Ticket generation	USN-10	As a user, I can download the generated e-ticket for my journey along with the QR code which is used for authentication during my journey.	I can show the generated QR code so that authentication can be done quickly.	High	Sprint-1
	Ticket status	USN-11	As a user, I can see the status of my ticket whether it's confirmed/waiting/RAC.	I can constantly get the information and arrange alternate transport if the ticket isn't confirmed.	High	Sprint-1
	Reminders/Notification	USN-12	As a user, I get reminders about my journey a day before my actual journey.	I can make sure that I don't miss the journey because of the constant notifications.	Medium	Sprint-2
		USN-13	As a user, I can track the train using GPS and can get information such as ETA, current stop and delays.	I can track the train and get to know about the delays and plan accordingly.	Medium	Sprint-2

	Ticket cancellation	USN-14	As a user, I can cancel my ticket if there's any change of plan.	I can cancel the ticket and get a refund based on how close the date is to the commencement of the journey.	High	Sprint-1
	Raise queries	USN-15	As a user, I can raise queries through the query box or via mail.	I can view my previous queries.	Low	Sprint-2
Customer Care Executive	Answer the queries	USN-16	As a user, I will answer the queries/doubts raised by the customers.	I can view the queries and mark it once resolved.	Medium	Sprint-2
Administrator	Feed details	USN-17	As a user, I will feed information about the trains, delays and add extra seats if a new compartment is added.	I can view and ensure the correctness of the information fed.	High	Sprint-1