Steps

What does the person (or group) typically experience?

Interactions

What interactions do they have at each step along the way?

- **People:** Who do they see or talk to?
- **Places:** Where are they?
- **Things:** What digital touchpoints or physical objects would they use?

Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

Entice

How does someone initially become aware of this process?

First user can register into the website

Login to access the google map

Any one can enters and see the home page of our site and they can able to register their account

Register account needs to login int he website to access the google map API

At begining user can see the home page to clarify usage and description of our site

User can stay at the home page till they click the " call to action " button

They use the button to enters into the google map and click the allow button to give access to their locaiton tracing

For first step user need to register their account and login into our site

Nextly the click the call to action button and they give a permission to access their location

They easily identifies their location and path in our site by using our UI & UX design

They give a permission to access their location and having a proper network connection

Simply logged into our website and use our google map api

Read our terms and condition carefully before use our site

Enter

What do people experience as they begin the process?

As they begin the process they see the home page before login or register

There is no need any authentication process to see the home page of our site

The home page will clarify the pirpose and merits and demerits of our site

They enters into the monitoring section by clicking the specified button

During accessing our api is give a better accurucy and give a better experience

Easy to use and give a better accurate result

When your network quality is poor the accuracy also collapsed

During accessing our api is give a better accurucy and give a better experience

Engage

In the core moments in the process, what happens?

On entering into our site the authentication system will verify the user account

The non registered user will register to access the site

The authentication system will check the user mail id and password fo rverification

There is no need any authentication process to see the home page of our site

To detect or trace the user geolocation and notify when they enters into the infected zone

I t makes a way to protect their families and relatives for the infection

Make sure they travel or passing through the correct way

Exit

What do people typically experience as the process finishes?

After finishing the process. User can able to logout their account

The logout button will provided in our site

When they block their permission spotly the session is ended

Extend

What happens after the experience is over?

After logout they again redirect to the home page without any account cache and block some