

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID43202
Project Name	Project - A Novel Method for Handwritten Digit Recognition System
Maximum Marks	2 Marks

Customer Problem Statement:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Bank Employee	Deposit cheques into customer's account	It takes long time	The handwriting of the customer, I can't understand	Frustrated
PS-2	Postal Employee	Sending the letters to correct address	It takes long time	The handwriting of the customer, I can't understand	Frustrated