

## experience Journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

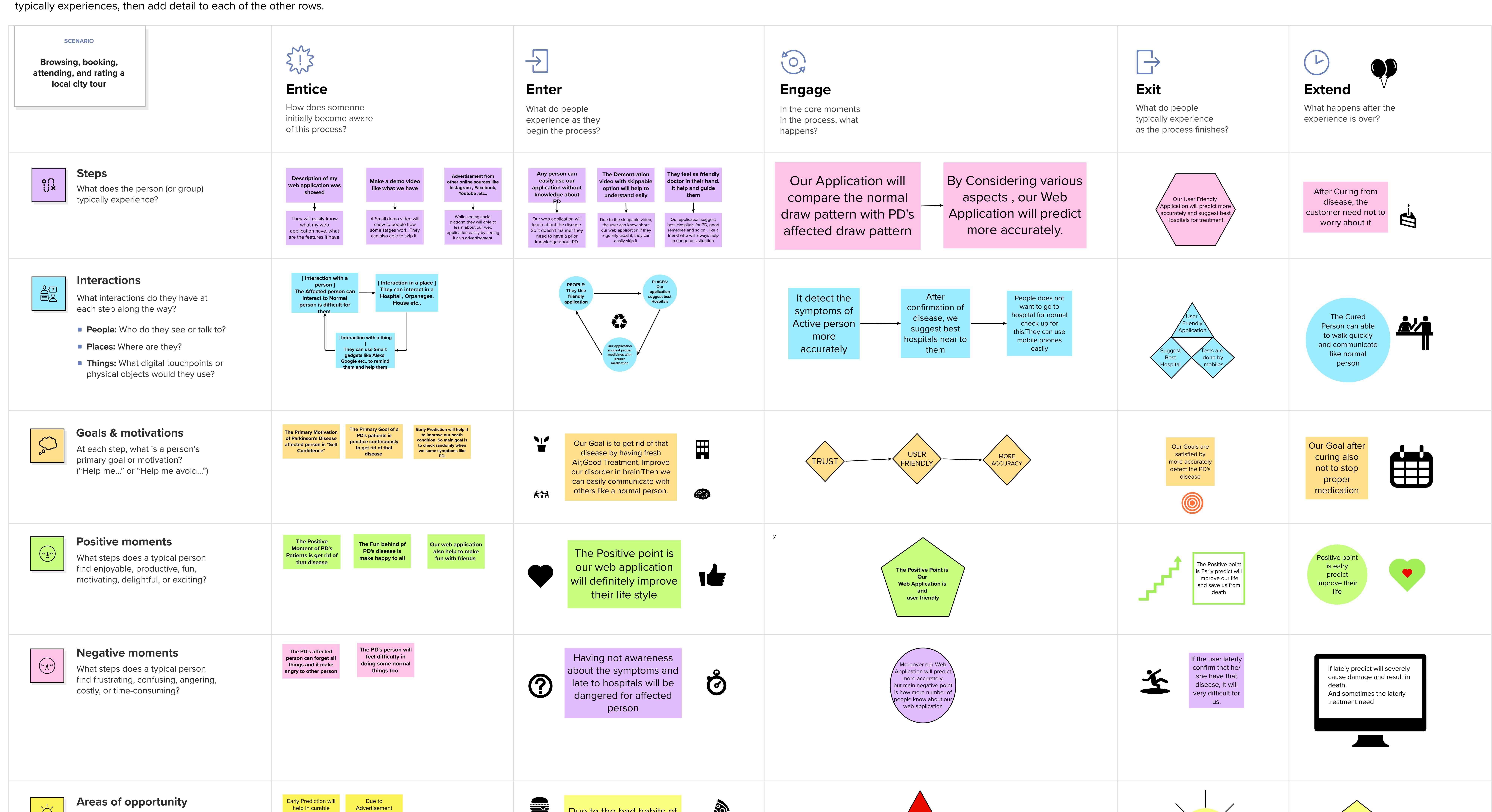
Product School

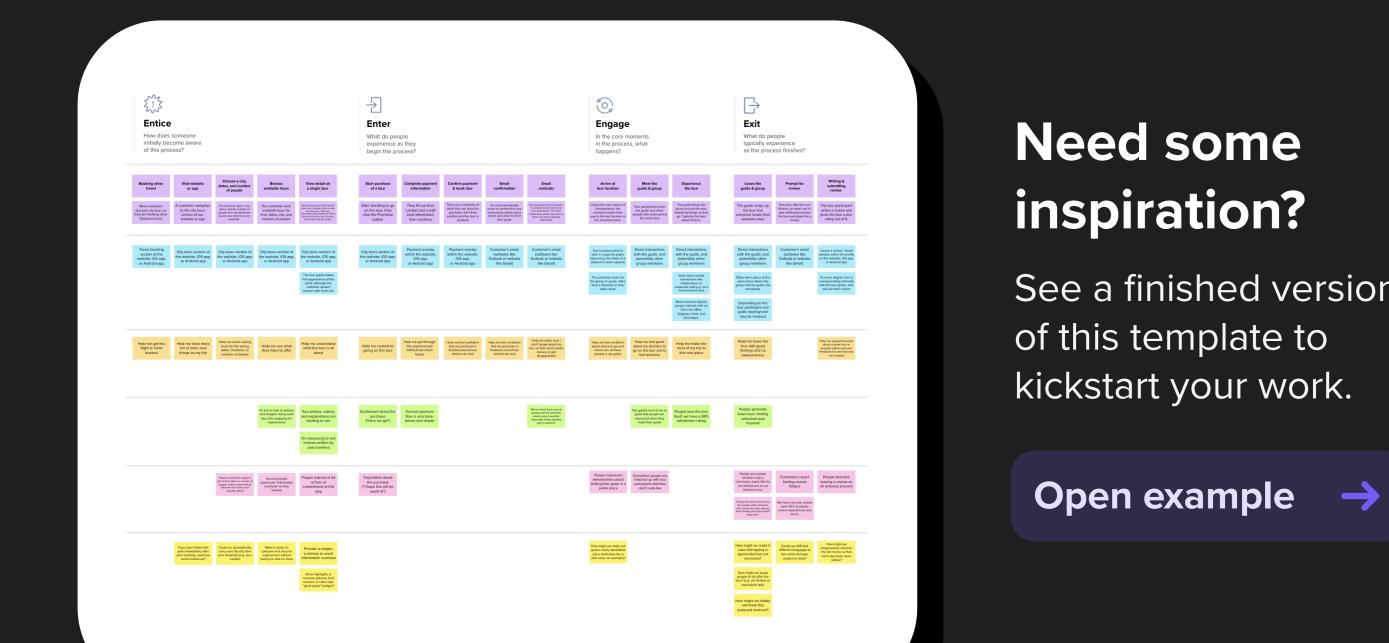


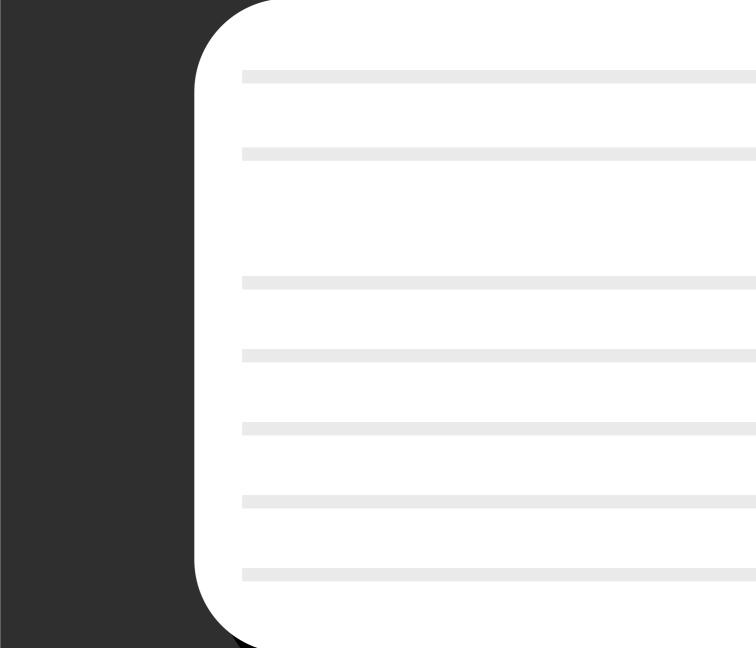
## Document an existing experience

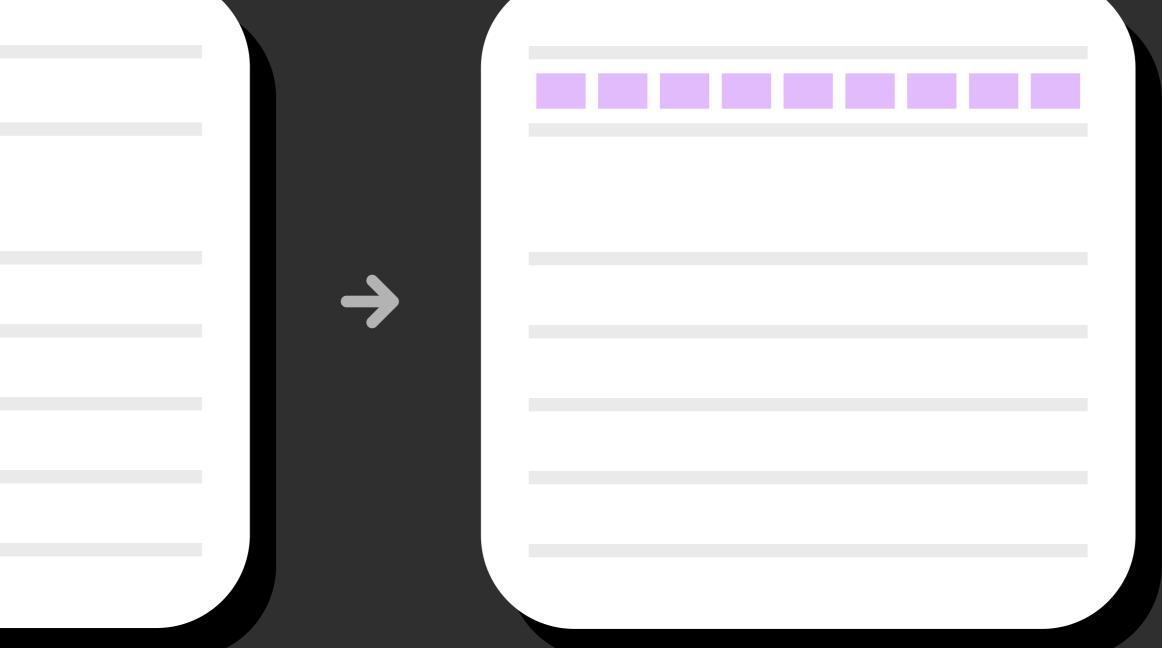
Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone

## DETECTING PARKINSON'S DISEASE USING MACHINE LEARNING

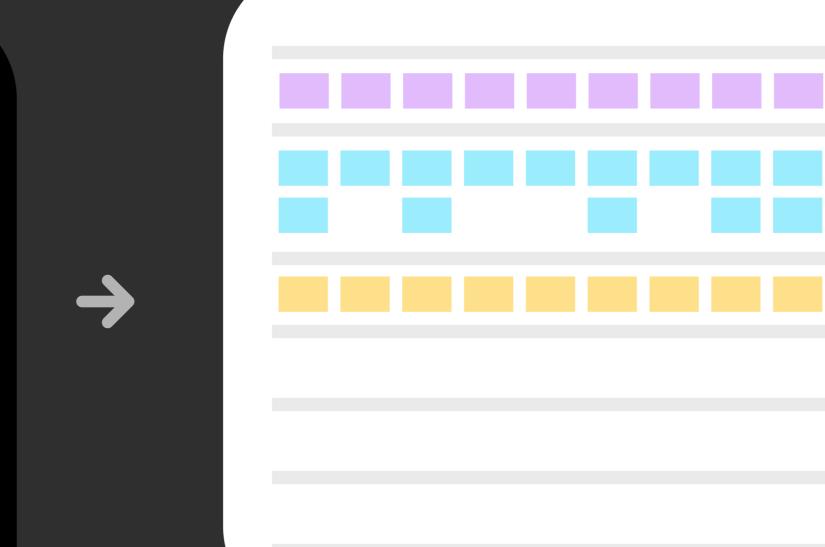


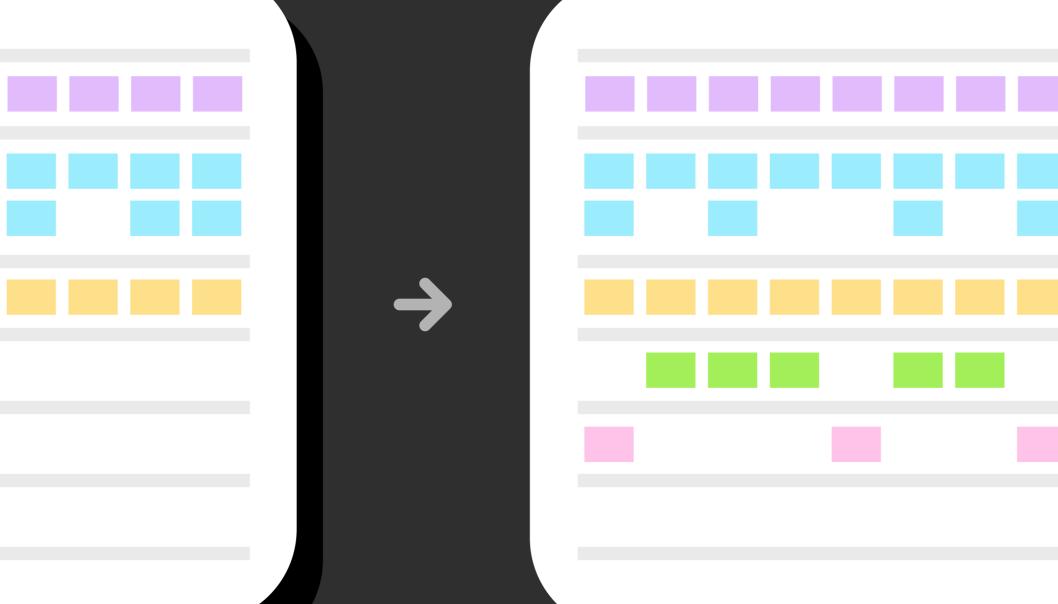


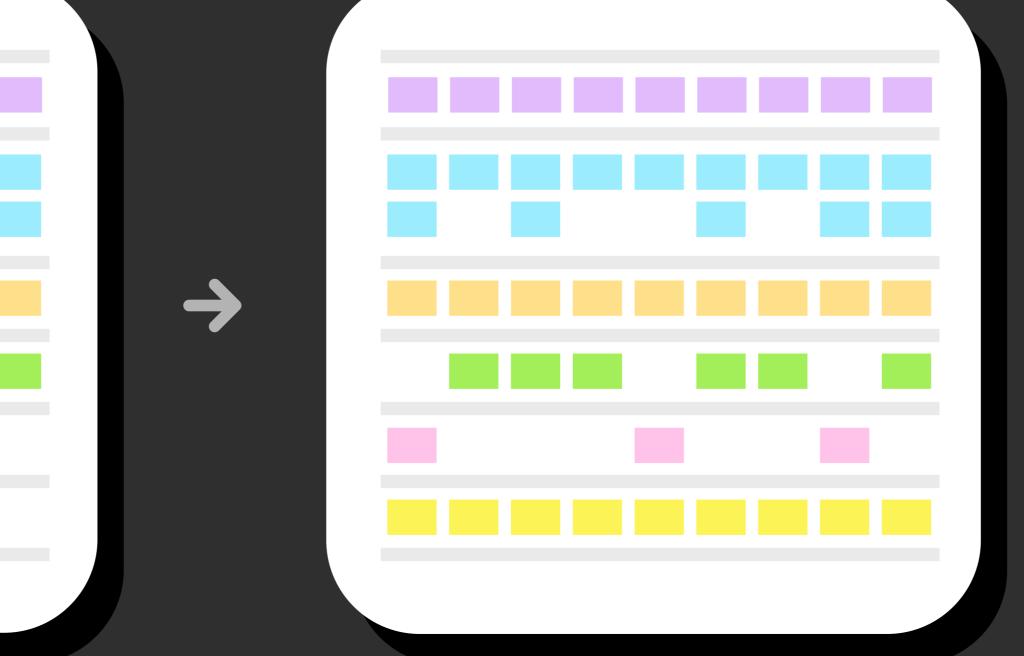




What have others suggested?







Application
will be used in
both House
and Hospitals

