

Define CS, fit into CC

1. CUSTOMER SEGMENT(S)

CS

Who is your customer?
Transcriptor Analyst is the customer of our project.

6. CUSTOMER CONSTRAINTS

CC

What constraints prevent your customers from taking action or limit their choices of solutions?
* The issue is that there is a wide range of handwriting good and bad.
* Sometimes, characters look very similar, making it hard for a computer to recognise accurately.

5. AVAILABLE SOLUTIONS

AS

Which solutions are available to the customers when they face the problem
Or need to get the job done?What have they tried in the past?What pros & cons do these solution have?
Advantage
* The system not only produces a classification of the digit but also a rich description of the instantiation parameters which can yield information such as the writing style.
Disadvantage
* It is not done in real time as a person writes and therefore not appropriate for immediate text input.

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

Which jobs-to-be-done (or problems) do you address for your customers?

* Misidentification of medicine names.
* Correct labelling of Diseases.

9. PROBLEM ROOT CAUSE

RC

What is the real reason that this problem exists?
What is the back story behind the need to do this job?
The reason is using the same algorithm.Use another algorithm for digit recognition and compare both output with use of medical dictionary

7. BEHAVIOUR

BE

What does your customer do to address the problem and get the job done?

They should check the content for many times and use another algorithm for digit recognition and then compare the output.

3. TRIGGERS

TR

What triggers customers to act?
It gives the clear content and it takes less time to transcript ,so the customer likes to use this handwritten digit recognition,this will trigger the customer.

4. EMOTIONS: BEFORE / AFTER

EM

How do customers feel when they face a problem or a job and afterwards?
The customer feel insecure because it is the confidential thing so they have to feel ,they are protected..After solve the problem also they have insecurity feeling.

10. YOUR SOLUTION

SL

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.
If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.
The intention is to make it work on real life data apart from the test data set . wecan ask the user to draw the digits with gestures and then de

8.CHANNELS of BEHAVIOUR

CH

8.1 ONLINE
What kind of actions do customers take online?
will recieve the image through online and recognize it .

8.2 OFFLINE
What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.
the hard copy will be recieved and recognized.

Identify strong TR & EM

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