

## Phase II

Date	10 September 2022
Team ID	PNT2022TMID25512
Project Name	Visualizing and Predicting Heart Diseases with an Interactive Dash Board
Maximum Marks	4 Marks

### Customer Journey:

Phases	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5	Phase 6
Activities performed	Installing software / Application	Registration	Customer Upload's Health Data	Analysing Health data	Results	Sharing / Review
Emotions	Happy And Excited	Happy as the customer Interaction	Worried For Uploading the correct data	Waiting for to Get better Result	Happy to See better results based on provided Data	Based on Customer Experience Happy /Sad
Overall Experiences	Good	Good	Very Good	Excellent	Excellent	Excellent
Customer Expectations	Easy To Use	Easy To Register	Easy To Upload Data	Quick Analysis	Provide Accurate Results	Provide Accurate results