

# journey map:Industry-specfic intelligent fire management system

## Team ID:PNT2022TMID18904

SCENARIO

Browsing , booking, attending, andrating a local citytour



Entice

How does someone initially become aware of this process?



Enter

What do people experience as they begin the process?



Engage

In the core moments in the process, what happens?



Exit

What do people typically experience as the process finishes?



Extend

What happens after the experience is over?



Steps

What does the person (or group) typically experience?

Through website

Online Register form

Effective fire management

based on the temperature sensor exhaust fans switched on

It will send message

Alters management and fire



Interactions

What interactions do they have at each step along the way?

**People:** Who do they see or talk to?

**Places:** Where are they?

**Thing s:** What digitaltouchpoints or physical objects would they use?

Mainly for industries

Enter the details about

Industrial domain should be mentioned

Select the product for their safety needs

Choose the Real time detecting products



Goals & motivations

At each step, what is a person’s primary goal or motivation? (“Help me…”or “Help me avoid…”)

Address the fire breakouts in buildings

Prevents fire incidents

Detects the gas

Monitor the fire causing parameters

Continuous safety upgradation



Positive moments

What steps does a typicalperson find enjoyable, productive, fun, motivating, delightful, or exciting?

Safety towards fire errors

Peaceful work environment

Not be afraid of fire damages

Relief from Human Manual detection

Highly secured



Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

Issue in wireless connection

Prediction

Accurate data values not obtained

Error in updating

Sometimes doesn't right information



Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

Sensing devices

Ensure right maintenance

Updating the process

User friendly

Environmental safe product