Date	14 October 2022
Team ID	PNT2022TMID21408
Project Name	Personal Expense Tracker Application
Maximum Marks	4 marks

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SCENARIO  Entering, Tracking and Analysing of expenses	Entice  How does someone initially become aware of this process?	Enter  What do people experience as they begin the process?		Engage In the core moments in the process, what happens?	typi	at do people ically experience the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Account can be created using customer's details.  Clear description about application will be provided	Transaction details will be provided	Customer can check their account balance amount	Detects if expense exceed the limit.		Entire process will be be stopped.	User will have very application again and again if the used once.
<ul> <li>Interactions</li> <li>What interactions do they have at each step along the way?</li> <li>People: Who do they see or talk to?</li> <li>Places: Where are they?</li> <li>Things: What digital touchpoints or physical objects would they use?</li> </ul>	User can interact with customer care by using help section.  User can contact us E-mail.  User can interact with customer care by using help section.	If the expense exceed income a notifcation will be send	Data will be stored in Database	User can contact us E-mail.	User can contact us E-mail.	Admin will instruct the user to update the expense periodically  Notification will be sent if the customer didn't update the expense for long time.	Feedback will be get from the user  User's feedback will be considered
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")	Track their expense  Analyze the expense  budget.	user will know how much they spend.	The user can spend the money without any fright if more amount still remains in budget	user can live with the line	Use to track the expens	User's can live their life peacefully without any fnancial tensions.  Unnecessary expense can be avoided.	Help the user have better life.  The user feel safe to spend money
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	easy to use  Free of cost	Spending the money with this app is more exiting.	Users can save their monthly expenses	Most of the expenses is easily tracked.  Entire dat visual	a will be lized	Our application is more secure  No trouble in service since we using cloud technology.	Happy mind set.  User will love to use the application.
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Frustrating if the application gets hang.  Slow internet may cause trouble.	People think their personal details may be sold.	People think that the admin will monitor every activities.	corrupted values may damage the graph.	User may forget the expense some times.	Time delay  User feels sometimes lazy to update the expenses.	Suggest other about application. recommend.
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	Provide a simple summary	Used to reduce the expense	Helps the user to save money	reward points will be given according to their savings		User understands need of the application	User friendly feedback