

## Project Design Phase-II

Date	16 October 2022
Team ID	PNT2022TMID45603
Project Name	Project - Job/Skill Recommender Application
Maximum Marks	4 Marks

# CUSTOMER JOURNEY

	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
OBJECTIVES	Write a goal or activity	Skill and job recommendation system displays the current job openings based on the user skillset.	The system will sent an alert when there is a current opening based on the user skillset.	Users will interact with the chatbot and can get the recommendations based on their skills.	The system uses job search API to get the current job openings in the market which will fetch the data directly from the web pages.
NEEDS	Write a need you want to meet	Auto analyze the user's data.	Evaluate user skills with job description.	Suggestions based on users interests.	Recommending jobs and skills.
FEELINGS	Write an emotion you expect the customer to have	Impressed with the proposed solution.	Provide a good report about the project.	Satisfied with the overall project.	Contribute valuable feedback about the project.
BARRIERS	Write a potential challenge to your objective	Users input data may not always be accurate.	It requires constant maintenance.	Can't answer all the queries.	High error rate.