Extract online & offline CH of BE

differentiate

Focus on J&P, tap into BE, understand

1. CUSTOMER SEGMENT(S)

i.e. working parents of 0-5 v.o. kids

Who is your customer?

CS

6. CUSTOMER CONSTRAINTS

CC

RC

SL

5. AVAILABLE SOLUTIONS

AS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

The solutins available for the people searching for the jobs there are various online platform and they can get into any organisation by directly

1. JOB SEEKERS

2. RECRUITERS

Which jobs-to-be-done (or problems) do you address for your customers?

to find their desired job and also help

For a person who is in search for job this will

people instead of hiring a person who has no

information regarding that particular skill. simplifying the job filtering process

1. An issue is unreliable connections

What constraints prevent your customers from taking action or limit their choices

of solutions? i.e. spending power, budget, no cash, network connection, available devices.

- 2. Misuse of personal information
- 3. A process that uses a lot of time
- 4. Lack of product knowledge

2. JOBS-TO-BE-DONE / PROBLEMS

be a useful platform

There could be more than one: explore different sides.

employer to hire the skilled

J&P

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists?

What is the back story behind the need to do this job?
i.e. customers have to do it because of the change in regulations.

Although many engineers graduate each year in our nation, many people struggle to obtain employment based on their qualifications. This aids people in finding the employment they want.

7. BEHAVIOUR



What does your customer do to address the problem and get the job done?
i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Users must register and provide the information we requested during registration, such as their technical talents, hobbies, etc. It will assist recruiters in better understanding freshmen.

3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

In order to help them enter into an organisation, many people are looking for positions that match their skill set.

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards?
i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

Before Lack knowledge about job vacancy No proper platform to showcase skillset

User receive updates on job vacancies

10. YOUR SOLUTION

working on an evicting hydinage write down

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

We are developing a skill-based employment portal where people can find jobs based on their present talents. It also enables people to interact with other workers, expand their network, and land the job they want.

8. CHANNELS of BEHAVIOUR



8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

Customers will look for jobs on websites like ours.

8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

Customers may search for the jobs through referrals, advertisements.



