

# Empathy Map Canvas

Gain insight and understanding on solving customer problems.

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Build empathy and keep your focus on the user by putting yourself in their shoes.

Concerts are his favourite

Deepan like travelling and music

Deepan wonders how accessibility can help in music and culture

Does not have too many friends

Most friends are not socialable

Parents are vocal about his accomplishment

Uses cellphone for direction and has assistance in school

Sees smiles and fist bumps

Access to different venue and ethnicities

Likes to move around

Very buddy attitude

Enjoys going to music/ theatre department

Not being able to travel alot

He is being looked at differently.

Classmates are standoff-ish

Connect with a music group

Has over 20,000 songs can find people to share it with

Being able to connect with classmates and friends

Share your feedback