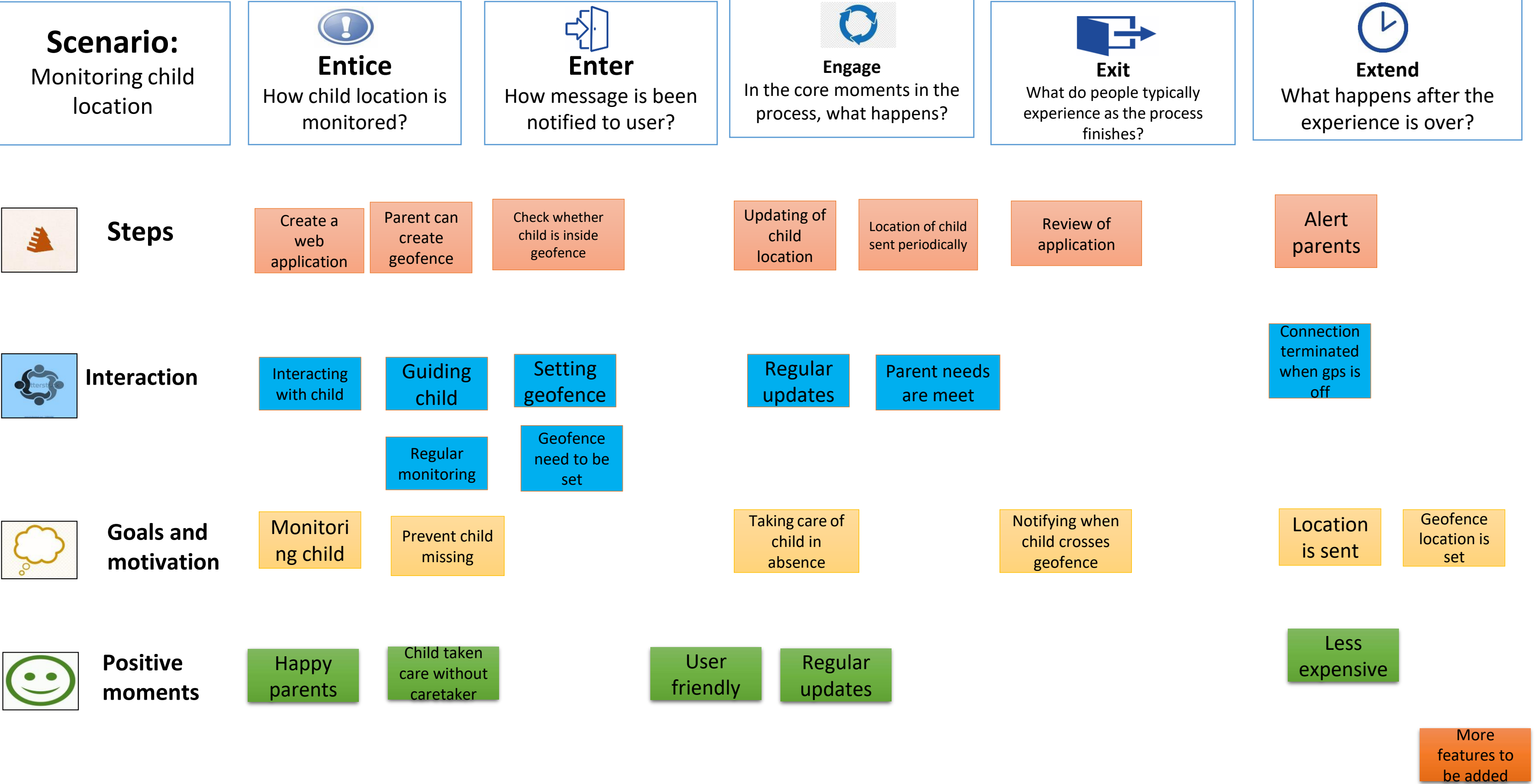


Project Design Phase-II
Customer Journey Map

Project Title: IOT based safety gadget for child safety monitoring and notification
Team ID: PNT2022TMID13499





Negative

Alert sound
is not given

GPS location
is not proper

Message along
with location
not sent

Regular
updates not
sent



Areas of
opportunity

In absence
of caretaker

Alert sound
along with
massage

Alternate options
if message not
sent

Where no one
is able to take
care of child

Reviews may
not asked
frequently

Periodic updates
of child location