

CUSTOMER CARE REGISTRY

Problem Statement:

Cloud based application which has 2 login portals, one for customers and one for admin. In the customer portal there will be a interface for entering the problem, ones the problem is submitted with their details a token is generated. And they can track their issue by searching the token number. For admin there will be different categories of agents, after reading the token the admin sends all the tokens to their respective category agents. And status us updated for the token.



