Ideation Phase Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID21246
Project Name	SMART FARMER- IOT ENABLED SMART FARMING
	APPLICATION
Maximum Marks	2 Marks

TEAM MEMBERS:

917719C001 – ABIRAMIPRIYA J

917719C040 - KALAISELVI S

917719C042 - KAVIYA D

917719C048 - LAVANYA R

CUSTOMER PROBLEM STATEMENT TEMPLATE:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

A. C.		
l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way — what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

PROBLEM STATEMENT:



Problem	l am	I'm trying to	But	Because	Which makes me
Statement (PS)	(Customer)				feel
PS	A FARMER	DO	IT TAKES A	IT REQUIRES A	VERY TIRED
	WHO	AGRICULTURE	LOT OF	LOT OF	AND
	WORKS ON	ON THE FIELD	TIME AND IT	MANUAL	FRUSTRATED
	THE FIELDS	AND TO	NEEDS MY	WORK FOR	
		MAINTAIN THE	PHYSICAL	CHECKING THE	
		CROPS	PRESENCE	WATER LEVEL	
			ALWAYS	OF EACH AND	
				EVERY CROP	