Ideation Phase
Define the Problem Statements

Date	18 September 2022
Team ID	PNT2022TMID16459
Project Name	DEVELOPING A FLIGHT DELAY PREDICTION MODEL USING MACHINE LEARNING
Maximum Marks	2 Marks

Customer Problem Statement:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Businessman	To reach the destination on time	Not able to reach	The flight is delayed	Stressed
PS-2	Tourist	To check the status	No clear information	Delay is not predicted correctly	Frustrated
PS-3	Traveller	To check list of flights with their status	No clear information	Status is unavailable	Tensed
PS-4	Passenger	Find alternate resources	Not all information is available	Limited to just one airport/ airline	Dissatisfied