



# REAL-TIME COMMUNICATION SYSTEM POWERED BY AI FOR SPECIALLY ABLED

## CUSTOMER JOURNEY MAP

Product Name:

PHASES	Awareness	Consideration	Decision	Service	Loyalty
ACTIVITY	The present study evaluates communication skills in the deaf, deaf-blind, mute, deaf mute, autistic children and individuals with multiple disabilities.	Conduct research, research competitors, compare features and pricing.	Can generate revenue through direct customers and collaborate with health care sector and generate revenue from their customers.	Allowing people with disabilities to live independently.	Share the experience.
TOUCHPOINT	The project aims to develop a system that converts the capturing pictures and videos into a human hearing voice or text in the desired language to convey a message to normal people.	We develop application for specially abled persons.	Cameras	Convert sign language to voice or text.	Customer review can for give the application
EXPERIENCE	Interested and hesitant	Curious and excited	Feel happy and comfortable to make communication	Feels Confident to use and communicate with normal people	Satisfied and excited
OPPORTUNITY	Artificial intelligence can improve accessibility and ensure that people with disabilities have access to opportunities.	Provide personalized learning experiences tailored to the specific needs of people with disabilities	Can teach social and educational skills to peoples of specially abled	The main purpose of this application is to make deaf-mute people feel independent and more confident.	This Application is powerful tool that help users with a visual impairment

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THANK YOU

