Project Design Phase-II
Solution Requirements (Functional & Non-functional)

Date	03October 2022
Team ID	PNT2022TMID08666
Project Name	Project – AI Based discourse for Banking Industry
Maximum Marks	4 Marks

Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	Registration through Form Registration through Gmail Registration through Contact Number
FR-2	User Confirmation	Confirmation via Email Confirmation via OTP
FR-3	User Account Verification	Confirmation via SMS
FR-4	Updating userpin Confirmation	Confirmation via Old Userpin

Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR No.	Non-Functional Requirement	Description
NFR-1	**Usability**	Enables banks to manage huge volumes of data at record speed to derive valuable insights from it.
NFR-2	**Security**	Chat bots verify the user identity and authorisation, which grants the user access to information or function.
NFR-3	**Reliability**	The details of the customer is safely secured in the database of the bank
NFR-4	**Performance**	Improving customer services, Customised banking services, Lower your expenses, More effective risk mitigation, Increase work productivity and reduce work load.
NFR-5	**Availability**	The updates are frequently made and the changes are saved in the database.
NFR-6	**Scalability**	The application is scalable on all devices.