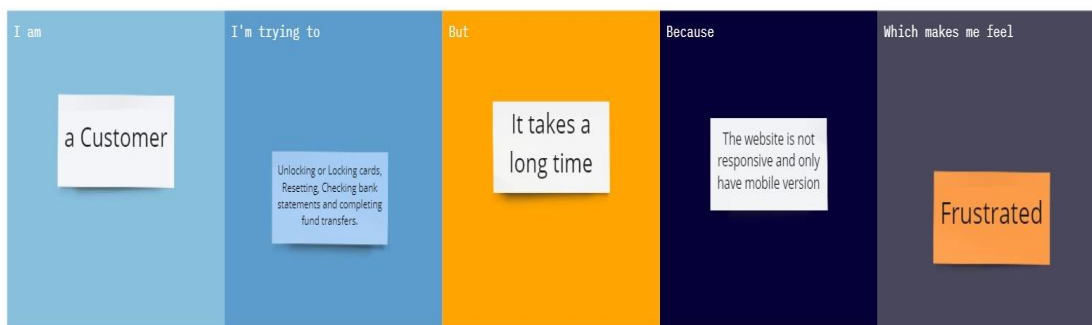


Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	727619BCS107
Project Name	AI Based Discosure for Banking Industry
Maximum Marks	2 Marks



miro

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
AI Based discourse for Banking Industry	A Customer	Unlocking or Locking cards, Resetting, Checking bank statements and completing fund transfers.	It takes a long time	The website is not responsive and only have mobile version	Frustrated

Problem Statement:

This work aims to provide a fast and convenient way to manage banking. The online banking chatbot will help facilitate the user with queries and assist with personal banking. The application will allow users to Check their Balance, View Account Details & View transactions. There will be integration of SMS, currency conversions, two factor authentication and the ability to interact with the service through a chatbot. A customer will be able to try Unlocking or Locking cards, Resetting, Checking bank Statements and completeing fund transfers. But it takes a long time. Because The website is not responsive and only have mobile version which makes the user frustrated. Thus we are providing fast and convenient way to manage banking.