

Project Design Phase II

Customer Journey

Date	5 October 2022
Team ID	PNT2022TMID11797
Project Name	Personal Assistance for Seniors Who are Self-Reliant Using IoT
Maximum Marks	4 Marks

	ENTICE	ENTER	ENGAGE	EXIT
STEPS	<p>Because caregivers couldn't watch over elderly people about at once, this approach is employed.</p> <p>Because many older persons passed away from low blood pressure and low heart rates without receiving medical attention or caregivers' acknowledgement</p>	<p>They will come to know that they are being monitored by the caretakers or doctors by 24/7</p> <p>The caregivers must not be under distress from being with the elderly for the whole day.</p>	<p>The best monitoring systems on the market will be sought after by caregivers.</p>	<p>They will discover that the system is pricey.</p>
INTERACTIONS	<p>Doctors will advise patients to seek help from anyone or a caregiver for the elderly.</p> <p>The information provides caregivers and medical professionals with important insights into a senior's health and daily life.</p> <p>The primary sensors used within medical devices are pressure, oxygen and temperature</p>	<p>Caretakers cannot able to monitor them for 24/7</p> <p>They will look for a device that can keep an eye on them round-the-clock.</p>	<p>Elderly persons will assign somebody such as caretakers to oversee or provide for them.</p> <p>They will search for those who will look after them continuously.</p>	<p>They are confident that the product would be user-friendly.</p>
GOALS	<p>Monitor the elderly people for 24/7</p> <p>Determine whether the elderly people exhibit any unusual behaviour.</p>	<p>They can take care of themselves without any help.</p>	<p>To safeguard and recognise the warning at any time</p>	<p>should seek for a better answer</p> <p>protecting elderly people at all costs</p>
POSITIVE	<p>Individuals find that taking care of the elderly may be significantly easier than in the before.</p>	<p>seeking others' assistance to look for them all day</p>	<p>Making faults that must be fixed in the subsequent action</p>	<p>In the future, we need to develop a better way to safeguard independent seniors than this.</p>
NEGATIVE	<p>It must be challenging to protect older individuals in emergency situations.</p>	<p>It must be riskier to save them when low blood pressure and heart rate come unexpectedly.</p>	<p>When all safety measures fail, it results in a complete loss of income.</p>	<p>Loss of money and the money invested on measures to protect independent people</p>